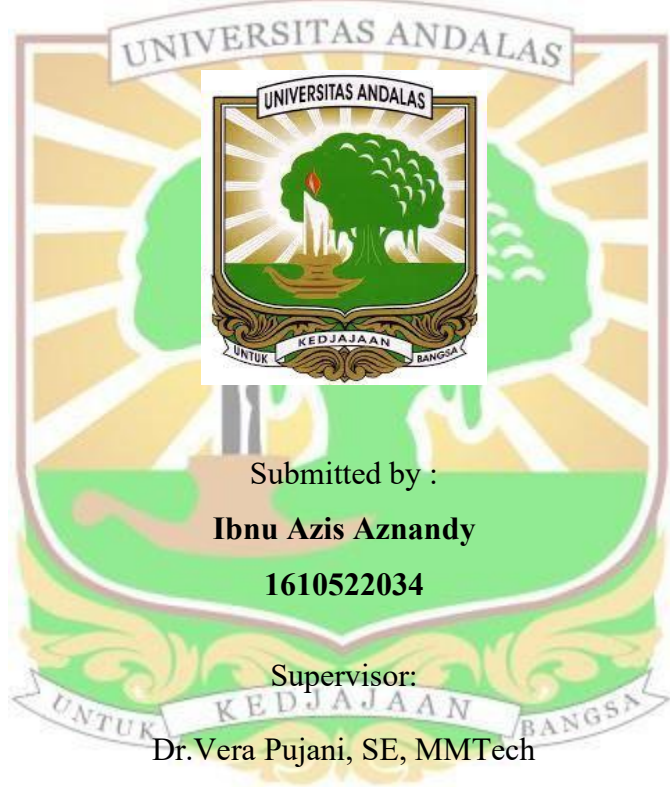


**SUBJECTIVE NORM, INFORMATION QUALITY,  
SYSTEM QUALITY, AND INDIVIDUAL IMPACT A STUDY IN  
USING HOSPITAL INFORMATION SYSTEMS IN INDONESIA**

**THESIS**

Submitted as Partial Requirements for Bachelor Degree in Undergraduate Study  
Program Department of Management in Faculty of Economics of Andalas University



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**S1 STUDY PROGRAM OF MANAGEMENT DEPARTMENT**

**FACULTY OF ECONOMICS**

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**SUBJECTIVE NORM, INFORMATION QUALITY, SYSTEM QUALITY, AND INDIVIDUAL IMPACT A STUDY IN USING HOSPITAL INFORMATION SYSTEMS IN INDONESIA**

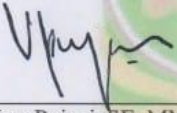
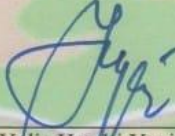
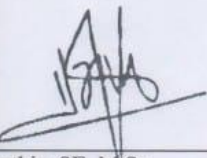
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**ABSTRACT**

This study investigates and identifies the management information system of hospital in Indonesia and also can increase further understanding of the system quality, information quality, individual impact and subjective norm. based on Technology Acceptance Model (TAM 3). The data gathered from online survey that separated to 200 Medical doctor that used purposive sampling and analyzed using the PLS 3.28 version. The data were processed by using Ms Excel to compile the respondent's response. Result of this research show that management information system in Indonesia is already have a good quality to give service to the patient and has positive and significant to system quality, information quality, subjective norm, and individual impact.

**Keywords :** Subjective Norm, Information Quality, System Quality, Individual Impact

This thesis already examined and passed on July 27<sup>th</sup>.2020. this abstract already approved by supervisor and examiners :

	1.	2.	3.
Signature			
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