

**ANALISIS PELAYANAN ANTENATAL CARE SAAT MASA PANDEMI
COVID-19 DI PUSKESMAS AIR TAWAR**



Skripsi

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**ANALYSIS OF ANTENATAL CARE SERVICES DURING THE COVID-19
PANDEMIC AT AIR TAWAR PRIMARY CARE**

xviii+106 pages, 21 tables, 1 image, 11 appendices

ABSTRACT

Background and Objective of the Study

The COVID-19 pandemic has an impact on family health services, especially efforts to prevent mortality rate in the entire life cycle, including maternal mortality, which is an indicator that determines the health status of the community. One of the efforts to reduce maternal mortality is antenatal care program. Air Tawar Primary Care had the lowest antenatal visits during 2020. There was a significant decrease from the previous year, which was 55.2% for K1 and 60.5% for K4. The purpose of this study was to find out about antenatal care services during the COVID-19 pandemic in Puskesmas Air Tawar.

Method

This study used a qualitative method a system approach. The data was conducted by in-depth interviews, observation, and document review.

Results

The input component, human resource is sufficient and in accordance with standards. Funds are available and sourced from BOK and BPJS. SOPs are already available that refer to the Ministry of Health Guidelines but officers did not do SOPs perfectly. Facilities and infrastructure are complete. The process component, Air Tawar Primary Care has carried out antenatal care service flow and health protocols in accordance with the guidelines. But staff still did not use complete personal protective equipment according to service standards. The output component, the coverage of ANC services experienced a significant decline during the pandemic and it is still far away from the national target. The outcome component is obtained that pregnant women are broadly satisfied with antenatal care services at Air Tawar Primary Care, but some pregnant women do not do routine checks.

Summary

The implementation of antenatal care program at Air Tawar Primary Care as a whole has been going well, but staff still need to pay more attention to service procedures and the use of PPE. It is expected that they can optimize the performance of service implementers so that procedures run according to the guidelines.

Reference : 45 (2010-2021)

Keyword : antenatal care, COVID-19, Air Tawar Primary Care

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xviii+106 halaman, 21 tabel, 1 gambar, 11 lampiran

ABSTRAK

Latar Belakang dan Tujuan Penelitian

Pandemi COVID-19 berdampak ke pelayanan kesehatan keluarga terutama upaya pencegahan kematian pada seluruh siklus hidup termasuk kematian ibu yang menjadi indikator yang menentukan derajat kesehatan masyarakat. Salah satu upaya untuk menurunkan angka kematian ibu adalah dengan menjalankan program antenatal care. Puskesmas Air Tawar merupakan puskesmas dengan kunjungan terendah selama tahun 2020. Terjadi penurunan yang cukup signifikan dari tahun sebelumnya yaitu sebesar 55,2% untuk K1 dan 60,5% untuk K4. Tujuan penelitian ini untuk mengetahui pelayanan antenatal care saat masa pandemi COVID-19 di Puskesmas Air Tawar.

Metode

Penelitian ini menggunakan metode kualitatif dengan pendekatan sistem. Pengumpulan data dilakukan dengan wawancara mendalam, observasi, dan telaah dokumen.

Hasil

Komponen input, sumber daya manusia sudah mencukupi dan sesuai standar. Dana tersedia dan bersumber dari BOK dan BPJS. SOP sudah tersedia yang mengacu pada Pedoman Kemenkes namun petugas tidak melakukan SOP dengan sempurna. Sarana dan prasarana sudah lengkap. Komponen proses Puskesmas Air Tawar sudah melakukan alur pelayanan antenatal care dan protokol kesehatan sesuai dengan pedoman. Namun petugas masih belum menggunakan APD lengkap sesuai standar pelayanan. Komponen output, cakupan pelayanan ANC mengalami penurunan yang signifikan selama masa pandemi dan masih jauh dari target nasional. Komponen outcome didapatkan bahwa ibu hamil secara garis besar sudah puas dengan pelayanan antenatal care di Puskesmas Air Tawar, namun beberapa ibu hamil tidak melakukan pemeriksaan rutin.

Kesimpulan

Pelaksanaan program antenatal care di Puskesmas Air Tawar secara keseluruhan sudah berjalan dengan baik, namun petugas masih perlu lebih memperhatikan prosedur pelayanan dan penggunaan APD. Diharapkan pihak puskesmas dapat mengoptimalkan kinerja tenaga pelaksana pelayanan agar prosedur berjalan sesuai pedoman.

Daftar pustaka : 45 (2011-2021)

Kata kunci : Antenatal Care, COVID-19, Puskesmas Air Tawar