

## CHAPTER IV

### CONCLUSION AND SUGGESTION

#### 4.1 Conclusion

After identifying the refusal expressions in all episodes of What The Fit season 1, the writer found 40 refusal utterances that were classified into four types of politeness strategies theory by Brown and Levinson (1987). They are bald-on record, positive politeness, negative politeness, and off-record. The data are taken from 15 episodes of the What The Fit program hosted by Kevin Hart.

In the observation, the writer found 40 data then classified them into four politeness strategies. In analyzing the data, the writer obtained 26 utterances using the bald on-record strategy, 8 utterances using positive politeness, 3 utterances using negative politeness, and 3 utterances using off-record. The writer concludes that the politeness strategy in refusal is often said directly and clearly to avoid ambiguity or misunderstanding. The most dominant politeness strategy used in refusal utterances is the bald on-record strategy. Bald on-record strategy dominates with 65% followed by positive politeness with 20%. Then, negative politeness and off-record 7.5%. This phenomenon happens because the speaker has the same social power (P) and close relationship (D) with each other. The rank of imposition (R) does not affect the choice of politeness strategy very much.

## 4.2 Suggestion

There are still many things that can be explored in this research. Speech acts and Politeness strategies have many types and divisions. A refusal speech act is just one of the examples of a speech act that the writer is interested to analyze and classify into politeness strategy then describe the factors that affected the choice of politeness strategy. The next researcher could analyze the politeness strategies with other types of speech acts such as declarative, directive, commissive, and so on. It could be more specific for the next researcher if they are willing to choose one example from each speech act. The next researcher also could choose to include factors or not. Furthermore, this research only focuses on refusal speech acts that were found in the What The Fit program. The writer believes the next researcher could improve and enrich the literature in pragmatics studies.

