



UNIVERSITAS ANDALAS
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ANALISIS PELAKSANAAN SASARAN KESELAMATAN PASIEN
RAWAT INAP DI RUMAH SAKIT UNIVERSITAS ANDALAS
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FAKULTAS KESEHATAN MASYARAKAT

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**FAKULTAS KESEHATAN MASYARAKAT
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CITRA FORMA SUNARSAN, No. BP. 1611211030

**ANALISIS PELAKSANAAN SASARAN KESELAMATAN PASIEN RAWAT
INAP DI RUMAH SAKIT UNIVERSITAS ANDALAS TAHUN 2020**

xi + 138 halaman, 21 tabel, 04 gambar, 12 lampiran

ABSTRAK

Tujuan Penelitian

Rumah sakit wajib memberikan perlindungan terhadap keselamatan pasien. Insiden keselamatan pasien di rumah sakit Universitas Andalas meningkat dari 2 insiden tahun 2018 menjadi 8 insiden pada tahun 2019. Berdasarkan tempat kejadian, insiden terbanyak terjadi di rawat Inap. Pencapaian indikator SKP juga belum konsisten sesuai target 100% terutama sasaran pengurangan risiko infeksi yaitu 73,3 %. Penelitian ini bertujuan untuk menganalisis pelaksanaan sasaran keselamatan pasien rawat inap di rumah sakit Universitas Andalas tahun 2020.

Metode

Penelitian ini merupakan penelitian kualitatif. Dilaksanakan pada bulan Januari sampai Agustus 2020 di rawat inap (pasien non covid). Informan berjumlah 5 orang, dengan penentuan informan dilakukan secara *purposive sampling*. Pengumpulan data dilakukan dengan wawancara mendalam, observasi dan telaah dokumen. Pengolahan data dengan cara transkrip data, reduksi data, penyajian data, penarikan kesimpulan dan validasi data dengan triangulasi sumber dan metode.

Hasil

Hasil penelitian menunjukkan komponen *input* : pedoman sudah ada, namun SOP belum lengkap, tenaga hampir mencukupi, metode sesuai dengan SOP namun belum optimal, dana mencukupi, sarana juga mencukupi namun belum lengkap dan belum dimanfaatkan secara maksimal. Komponen *process* : SKP identifikasi pasien, komunikasi efektif, keamanan obat yang perlu diwaspadai, tepat lokasi-tepat prosedur-tepat pasien operasi sudah sesuai dengan SNARS edisi 1. SKP mengurangi risiko infeksi dan mengurangi risiko cedera pasien jatuh belum sesuai dengan SNARS edisi 1. Komponen *output* : dua dari keenam SKP tidak sesuai atau belum mencapai target serta masih terdapatnya insiden keselamatan pasien.

Kesimpulan

SKP di rawat inap rumah sakit Universitas Andalas sudah terlaksana namun belum optimal dan konsisten sesuai target, terutama mengenai pengurangan risiko infeksi pelayanan dan pengurangan risiko cedera pasien akibat jatuh.

Daftar Pustaka : 58 (1989-2020)

Kata Kunci : Sasaran Keselamatan Pasien (SKP), Rumah sakit, Penelitian kualitatif.

**FACULTY OF PUBLIC HEALTH
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**ANALYSIS OF THE IMPLEMENTATION OF INPATIENT SAFETY
GOALS AT ANDALAS UNIVERSITY HOSPITAL IN 2020**

xi + 138 pages, 21 tables, 04 images, 12 attachments

ABSTRACT

Research Purpose

Hospitals are obliged to provide protection for patient safety. Patient safety incidents at Andalas University hospital increased from 2 incidents in 2018 to 8 incidents in 2019. At the scene of the incident, the most incident occurred in hospitalization. The achieving of patient safety goals indicators has also not been consistent in accordance with the target of 100% especially the target of reducing the risk of infection which is 73.3 %. This study aims to analyze the implementation of inpatient safety targets at Andalas University hospital by 2020.

Method

This research is qualitative research. Implemented from January to August 2020 in hospital (non-covid patients). Informants number 5 people, with the determination of informants carried out purposive sampling. Data collection is conducted with in-depth interviews, observations and document studies. Data processing by way of data transcript, data reduction, data presentation, conclusion drawing and data validation with triangulation of sources and methods.

Results

The results showed input components: guidelines already exist, but SOP is not complete, the manpower is almost sufficient, methods are in accordance with SOP but not optimal, funds are sufficient, facilities are also sufficient but not yet complete and have not been utilized to the maximum. Component process: SKP patient identification, effective communication, drug safety that needs to be watched, precise location-appropriate procedure-patient surgery is in accordance with SNARS edition 1. SKP reduces the risk of infection and reduces the risk of injury to fallen patients not yet in accordance with SNARS edition 1. Output components: two of the six SKP are not suitable or have not reached the target and there are still patient safety incidents.

Conclusion

SKP in Andalas University hospital has been implemented but has not been optimal and consistent as targeted, especially regarding the reduction of the risk of infection services and the reduction of the risk of patient injury due to falls.

Bibliography : 58 (1989-2020)

Keywords : Patient Safety Goals, Hospitals, Qualitative research.