

CHAPTER IV

CONCLUSION AND SUGGESTION

4.1 Conclusion

This research is about impoliteness strategies that are found in Phil McGraw and the guests' utterances in *Dr. Phil* talk show. The writer used Culpeper's theory (1996) to analyze the types of impoliteness strategies and Leech's theory (1983) of context to interpret the meaning of each utterance. After conducting the research, the writer finds 34 data which contain impoliteness strategies in Phil McGraw, and the guests' utterances.

In this research, there are four impoliteness strategies that are used. They are bald on record impoliteness, positive impoliteness, negative impoliteness, and sarcasm or mock impoliteness. The most dominant type of impoliteness strategies is bald on record impoliteness with the percentage about 38.23%. It happens because Phil McGraw is a hard-tempered person and he likes to talk straight to the point. In addition, the guests are categorized as teenagers where at this age they sometimes talk as they want without thinking first. Meanwhile, negative impoliteness is found with the percentage about 26.47%. Positive impoliteness appears with the percentage about 17.64%. Then, sarcasm or mock politeness appears with the percentage about 17.64%. Meanwhile, withhold politeness strategy cannot found in this research.

Then, the writer used Culpeper's theory (2011) to analyze the functions of impoliteness strategies found in Phil McGraw and the guest's utterances in *Dr.*

Phil talk show. The functions of impoliteness strategies that are found in this research are affective impoliteness, entertaining impoliteness and coercive impoliteness. The most dominant function of impoliteness strategies is affective impoliteness with the percentage about 47.05%. It occurs because the guests often trigger *Phil*'s emotion with their utterances. This situation makes *Phil* feeling irritated and shows his anger by attacking the interlocutor back. Some of the guests also feel irritated with *Phil*'s utterance which triggers their emotions to attack *Phil*'s face. Then, entertaining impoliteness appear with the percentage about 29.41%. The last one is coercive impoliteness with the percentage about 23.52%.

4.2 Limitation & Suggestion

The writer would like to thank you to examiners for showing the weaknesses and giving brilliant suggestions for this research. Unfortunately, Because of time limitations, the writer couldn't give academic argumentation of why the writer is only taking data from teenager guest in the talk show. The writer suggests to other researchers to be able to provide academic arguments on their research so they can give a strong and proven reason.

Second, the limitation of this study is lack of explanation of clear criteria for choosing the source of data and the writer couldn't provide a significant explanation in the data collection section. Then, the writer is only focusing to teenager guest. The next researcher can also examine different topics in *Dr. Phil* talk show, such drug abuse or household issues.

The study also has an important role in determining impoliteness such as paralinguistic features. The writer suggests to the future researcher to analyze impoliteness with this study that has not been discussed in this research.





