

**SYSTEM QUALITY, INFORMATION QUALITY, USER
SATISFACTION, AND INDIVIDUAL IMPACT A STUDY IN USING
HOSPITAL INFORMATION SYSTEMS IN INDONESIA**

THESIS

Proposed as One of the Requirement to Achieve the Bachelor Degree on Bachelor Study
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ABSTRACT

This study investigates and identifies the management information system of hospital in Indonesia and also can increase further understanding of the system quality, information quality, individual Impact and User satisfaction. based on Technology Acceptance Model (TAM 3). The data gathered from online survey that separated to 200 Medical doctor that used purposive sampling and analyzed using the PLS 3.28 version. The data were processed by using Ms Excel to compile the respondent's response. Result of this research show that management information system in Indonesia is already have a good quality to give service to the patient and has positive and significant to service quality, information quality , user satisfaction, and individual impact.

Keywords : System Quality, Information Quality, User Satisfaction, Individual Impact

