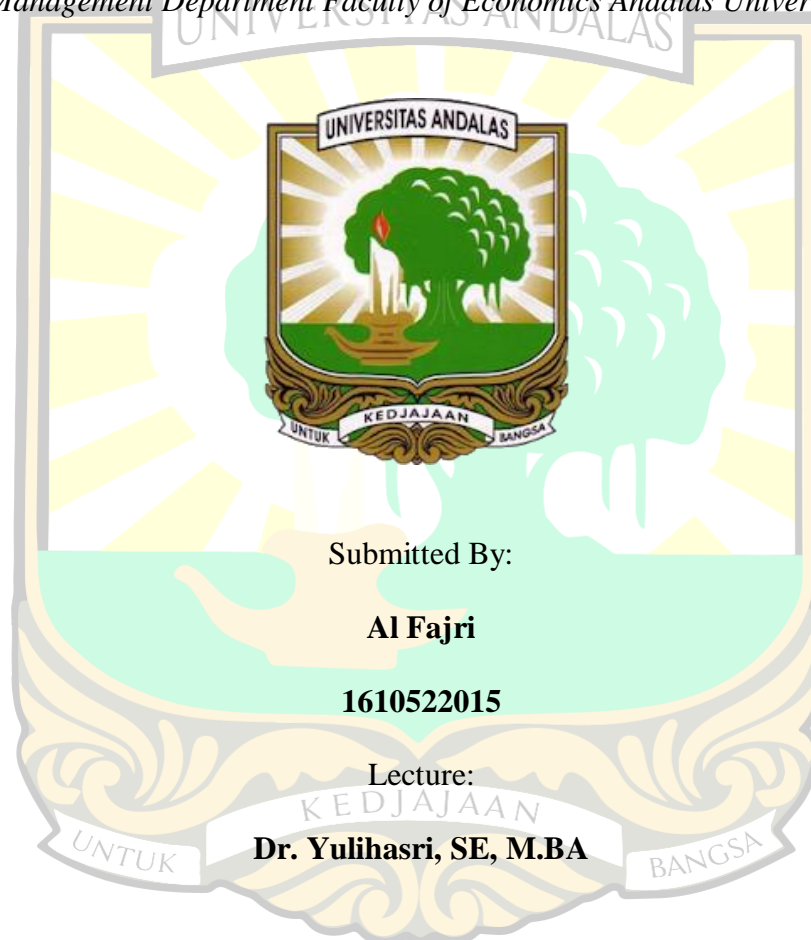


**THE INFLUENCE OF JOB SATISFACTION, WORK LOYALTY, AND
ORGANIZATIONAL COMMITTEMENT ON ORGANIZATIONAL
CITIZENSHIP BEHAVIOR ON NON-CIVIL SERVANT EMPLOYEES IN
FACULTY OF MEDICAL IN ANDALAS UNIVERSITY**

THESIS

*Thesis Is Submitted as Partial of the Requirement For a Bachelor Degree
Management Department Faculty of Economics Andalas University*



Submitted By:

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Lecture:

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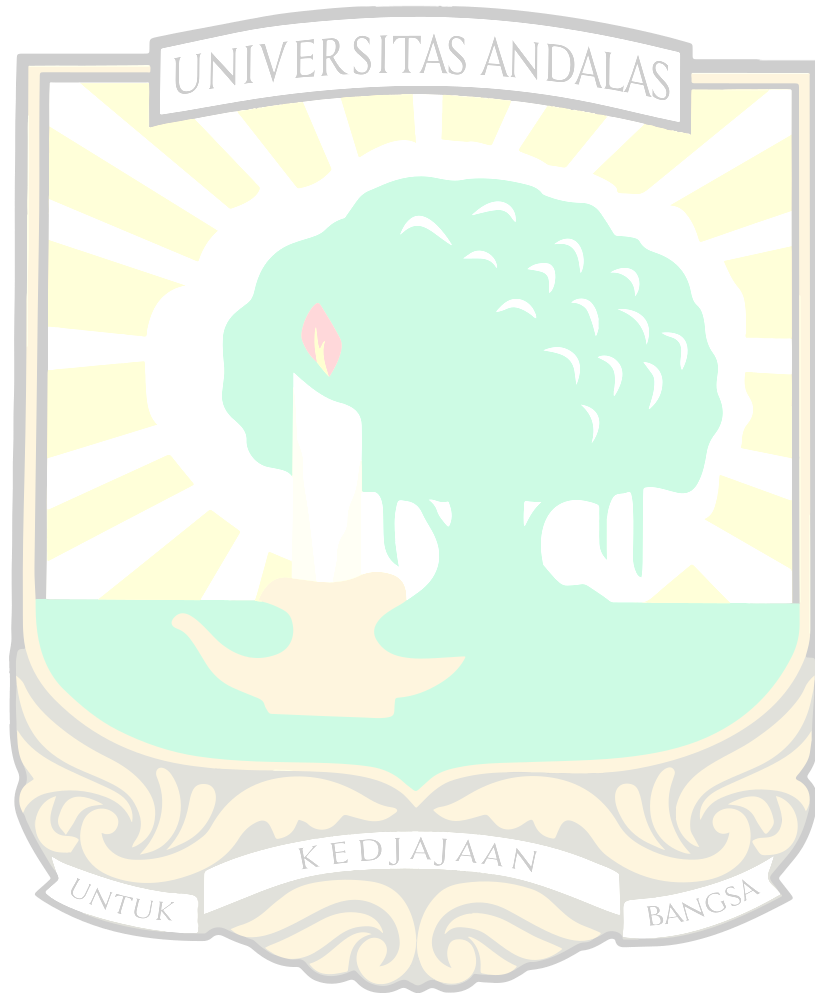
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THE INFLUENCE OF JOB SATISFACTION, WORK LOYALTY AND ORGANIZATIONAL COMMITMENT ON ORGANIZATIONAL CITIZENSHIP BEHAVIOR ON NON-CIVIL SERVANT EMPLOYEES IN FACULTY OF MEDICAL IN ANDALAS UNIVERSITY.

Thesis by : Al Fajri

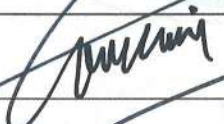
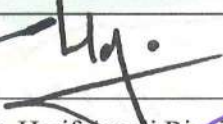

Supervisor : Dr. Yulihhasri, SE, MBA

ABSTRACT

This study aims to analyze the level of job satisfaction, job loyalty and organizational commitment to organizational citizenship behavior carried out by non-civil servant employees at the Faculty of Medicine, Unand. The sample in this study were non-civil servant employees at the medical faculty of Unand where the sample was taken using a purposive sampling technique based on certain criteria. Research data processing was carried out using Microsoft Excel and SPSS software version 16. The analysis technique used is a quantitative descriptive analysis technique by distributing questionnaires to non-civil servant employees in the Unand medical faculty. In this study, the results show that all independent variables in this study provide positive and significant results for the dependent variable.

Keywords : *Job satisfaction, Work Loyalty, Organizational Commitment, and Organizational Citizenship Behavior.*

The thesis was defended in front of an examiner trial and was declared to have passed on: September 17th 2020. This abstract has been approved by supervisor and examiner

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