

## CHAPTER IV

### CONCLUSION

#### 4.1 Conclusion

Impoliteness is a language phenomenon in human communication. In daily conversation, the impoliteness is used on purpose. In this case, speaker and hearer used some strategies to convey the impoliteness. Then, the impoliteness is replied by using several responses.

Based on this phenomenon, this research discusses the impoliteness strategies and the responses to impoliteness. The 56 data are taken from two compilation videos of X-Factor Global. In these videos, argumentation and tantrum from judges and contestants can be studied.

In this research, the theories are taken from Culpeper, Whicmann and Bousefield. Firstly, Culpeper proposed the theory of impoliteness strategies. Secondly, Culpeper and friends presents the theory of responses to impoliteness. Both of these theories are supported by context which is explained by Leech (1983).

This study found 56 data from 2 videos on X Factor audition from YouTube. The impoliteness strategies found in this thesis are: Bald on record, Positive Impoliteness, Negative Impoliteness, and Sarcasm or Mock politeness. Bald on record is found 16 data, positive impoliteness is found 11 data, negative impoliteness is found 19 data and sarcasm or mock politeness is found 10 data. In this case, withhold politeness strategy cannot be found because there is no available context to support the accuracy. The dominant impoliteness strategy used in the data is Negative Impoliteness.

This study also analyzed the responses to impoliteness strategies. There are 4 response to impoliteness proposed by Culpeper (2003), the responses are: 13 data for accepting the face attack, 26 data for offensive countering, 10 data for defensive countering, and 7 data for no response. The dominant response used in the data is offensive countering. This respond shows the hearer's refusal to the speaker.

There are some limitations in this research that can be completed by the next researcher. One of the strategy of impoliteness cannot be found in the data. The strategy is withhold politeness, there is no context available in the data to support the existence of withhold politeness. And this research just limited to discuss the impoliteness strategies and the responses. Some response by the audiences in the video are not exist in the data because the writer focus on analyzing the impoliteness used by judges and contestants. Hopefully, the next researcher can find the use of withhold politeness in impoliteness strategies and make a better research to guide other researcher in conducting the research.

