

REFERENCES

- A.A. Anwar Prabu Mangkunegara. (2000). *Manajemen Sumber Daya Manusia*, Bandung: PT Remaja Rosdakarya.
- Abushaban, S. S. 2008. *Factors Affecting the Performance of Construction Projects in The Gaza Strip*. Thesis, The Islamic University of Gaza, Construction Management, Palestine.
- Agsarini, Irma. 2015. *Pengaruh Faktor Internal dan Eksternal Proyek Terhadap Kinerja Proyek Konstruksi di Provinsi Kalimantan Selatan*. Surabaya: Institut Teknologi Sepuluh Nopember.
- Barrie, Donald S. and Paulson, Boyd C. (1987). *Manajemen Konstruksi Profesional*. Jakarta : Erlangga.
- Bresnen, M., and Marshall, N. (2000). Building partnerships : Case studies of client contractor collaboration in the UK construction industry. *Journal of Construction Management Economic*, 18(7), 819–832.
- Chan, A.P.C., Scott, D. and Lam, E.W.M. (2002). Framework of success criteria for design or build projects. *Journal of Management in Engineering*, 18(3), 120–8.
- Chan, D. W. M, and Kumaraswamy, M. M. (1997). A comparative study of causes of time overrun in Hongkong construction projects. *International. Journal of Project Management*, 15(1), 55-63.
- Constantino, N., Pietroforte, R., and Hamill, P. (2001). Subcontracting in commercial and residential construction: An empirical investigation. *Journal of Construction Management Economic*, 19(4), 439–447.
- Cushway, Barry. (2002). *Human Resource Management*. Jakarta : PT. Elex Media Komputindo.
- Dimiyati, H., and Nurjaman, K. (2014). *Manajemen Proyek*. Bandung: CV Pustaka Setia.

- Dipohusodo, Istimawan. (1995). *Manajemen Proyek dan Konstruksi Jilid 1*. Yogyakarta: Badan Penerbit Kanisius.
- Dipohusodo, Istimawan. (1996). *Manajemen Proyek dan Konstruksi*. Jogjakarta : Kanisius.
- Ervianto, I.W. (2005). *Manajemen Proyek Konstruksi Edisi Revisi*. Andi Offset : Yogyakarta.
- Fornell, C., & Larcker, David F. (1981). Evaluating Structural Equation Models. *Journal of Marketing Research*, 18(1), 39–50
- Ghozali, I. (2008). *Structural Equation Modelling; Metode Alternatif dengan Partial Least Square edisi 2*. Semarang: Universitas Diponegoro
- Ghozali, I. (2014). *Structural Equation Modeling, Metode Alternatif dengan Partial Least Square (PLS). 4th edn*. Semarang: Badan Penerbit Universitas Diponegoro.
- Grigoroudis, E. and Siskos, Y. (2010) *Customer Satisfaction Evaluation*. New York: Springer.
- Hulland, J. (1999). Use of Partial Least Square (PLS) in Strategic Management Research: A Review of Four Recent Studies. *Strategic Management Journal*, 20(2), 195–204
- Husain Umar. (2005). *Manajemen Riset dan Perilaku Konsumen*. Jakarta: PT. Gramedia Pusat.
- J. Supranto. (1997). *Pengukuran Tingkat Kepuasan Pelanggan*. Jakarta: Rineka Cipta.
- Khusnul, Sri and Alwafi. (2012). *Pengaruh kompetensi Manajer proyek Terhadap Keberhasilan Proyek pada Perusahaan Kontraktor di kabupaten Malang*. *Journal of Media Teknik Sipil*. 10(2), 156-168.
- Kiew, P. N., Ismail, S., & Yusof, A. M. (2013). *Key Performance Indicators in Construction Quality Management System*. The Second International Conference on Engineering Business Management 2013 (ICEBM 2013). Kuala Lumpur: Universiti Teknologi Malaysia Kuala Lumpur.
- Kline, Rex B. (1998). *Principles and Practice of Structural Equation Modeling*. New York: The Guilford Press.

Kotler, Philip and Keller. (2007). *Manajemen Pemasaran, Jilid I, Edisi Kedua belas*, Jakarta: PT. Indeks.

Kululanga, G. K., and McCaffer, R. (2001). Measuring knowledge management for construction organizations. *Eng. Construct Architect Management*, 8(5-6), 346-354.

Latan, H. and Selva, T. (2013). *Analisis Multivariate Teknik dan Aplikasi Menggunakan Program IBM SPSS 20,0*. Bandung: Alfabeta.

Lei, Huimin Guo. (2016). Transaction Costs in Construction Projects Under Uncertainty. *Journal of Construction Engineering Management* 45(6). 1-14.

Li, Huimin, David and Zhuofu. (2013). Factors That Affect Transaction Costs in Construction Projects. *Journal of Construction Engineering Management*. 139, 60-68.

Li, Huimin, David and Zhuofu. (2012). Transaction-related issues and construction project performance. *Journal of Construction Engineering Management*. 30(2), 151-164.

Messah, Y. A. et. al. (2013). *Kajian Penyebab Keterlambatan Pelaksanaan Proyek Konstruksi Gedung Di Kota Kupang*. *Jurnal Teknik Sipil*. 2(2), 157-168.

Mitropoulos, P., and Howell, G. (2001). "Model for understanding, preventing, and resolving project disputes." *Journal of Construction Management Economic*, 127(3), 223-231.

Ozorhon, B., Arditi, D., Dikmen, I., and Birgonul, M. T. (2010). The Performance of International Joint Ventures in Construction. *Journal of Management in Engineering*, 26(4), 209-222.

Soeharto, I. (1995), *Manajemen proyek dari konseptual sampai operasional*. Jakarta: Erlangga.

Steven Lavender. (1996) *Management for The Construction Industry*, Longman, Malaysia.

Sugiyono (2017) *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Bandung: Alfabeta.

Tjiptono, Fandy. (2004). *Perspektif Manajemen dan Pemasaran Kontemporer*. Yogyakarta: Andi

Williamson, O. E. (1985). *The economic institutions of capitalism: Firms, markets, relational contracting*, Free Press. New York.

Yamin, S. and Kurniawan, H. (2011) *Generasi Baru Mengolah Data Penelitian dengan Partial Least Square Path Modeling*. Jakarta: Salemba Infotek.

