

## DAFTAR PUSTAKA

- Anuar, N., Idris, A.S., Misron, M.M. and Norbaya, S. (2014), “Evaluation of e-government (PBT) portal based on usability design”, *2014 International Conference on Computational Science and Technology, ICCST 2014*, Vol. 2014, available at:<https://doi.org/10.1109/ICCST.2014.7044999>.
- Aprianty, D.R. (2016), “Penerapan Kebijakan E-Government dalam Peningkatan Mutu Pelayanan Publik di Kantor Kecamatan Sambutan Kota Samarinda”, *Jurnal Ilmu Pemerintahan*, Vol. volume 4 No. 4, p. hlm. 1593.
- Diskominfo Padang Panjang. (2017), *Aplikasi SiTAMPAN*, Diskominfo Padang Panjang, Padang Panjang.
- Ersa, A.M. (2015), *Usability Evaluation Website E-Government Layanan Aspirasi Dan Pengaduan Online (LAPOR!): Perbandingan Antara Existing Product Dan Development Product*, Universitas Indonesia.
- Kurniawan, A., Rokhmawati, R.I. and Rachmadi, A. (2018), “Evaluasi User Experience dengan Metode Heuristic Evaluation dan Persona (Studi pada : Situs Web Dalang Ki Purbo Asmoro)”, *Jurnal Pengembangan Teknologi Informasi Dan Ilmu Komputer*, Vol. 2 No. 8, pp. 2918–2926.
- Lyzara, R., Purwandari, B., Zulfikar, M.F., Santoso, H.B. and Solichah, I. (2019), “E-Government Usability Evaluation: Insights from A Systematic Literature Review”, *ACM International Conference Proceeding Series*, pp. 249–253.
- Rizsky, M., Wicaksono, S.A. and Saputra, M.C. (2018), “Pengembangan Sistem Informasi Keuangan ( Studi Kasus : KB & TK Permata Iman Malang )”, *Jurnal Pengembangan Teknologi Informasi Dan Ilmu Komputer (J-PTIIC)*

*Universitas Brawijaya*, Vol. 2 No. 12, pp. 7039–7049.

Septiany, D.A. (2017), *Pengembangan Dan Analisis Sistem Informasi Kemajuan Kelas Berbasis Website DI SMK Muhammadiyah 1 Bantul*, Universitas Negeri Yogyakarta, available at:  
<https://doi.org/10.1017/CBO9781107415324.004>.

Sukmasetya, P., Santoso, H.B. and Sensuse, D.I. (2018), “Current E-Government Public Service on User Experience Perspective in Indonesia”, *2018 International Conference on Information Technology Systems and Innovation, ICITSI 2018 - Proceedings*, IEEE, pp. 159–164.

Usability.gov. (2020a), “User Experience Basics | Usability.gov”, available at: <https://www.usability.gov/what-and-why/user-experience.html> (accessed 10 March 2020).

Usability.gov. (2020b), “Usability Evaluation Basics | Usability.gov”, available at: <https://www.usability.gov/what-and-why/usability-evaluation.html> (accessed 10 March 2020).

Yusup, M. (2016), “Pengaruh Sistem Informasi Pengelolaan Keuangan Daerah Terhadap Kualitas Laporan Keuangan”, *Jurnal Ekonomi, Bisnis & Entrepreneurship*, Vol. 10 No. 2, pp. 149–160.

