### **CHAPTER V**

### CONCLUSION AND RECOMMENDATION

# **5.1 Conclusion**

This study was conducted to identify the extent of the application of information technology governance in companies in Indonesia and how the relationship between information technology governance and the performance of a company. Whether the relationship between them will bring a positive impact or not. Based on the hypotheses analyzed using SPSS and Microsoft Excel programs, it can be concluded that the application of information technology governance on an average of 56 companies in Indonesia has been well implemented, as evidenced from the level of information technology governance within range start to 1 until 5 the mean level is 4,5.

The number 4,5 of the total average was indicated that the level of implementation of information technology governance by 56 Indonesian companies has been structured and coordinated which significantly has a positive effect on company performance. The higher level of information technology governance in a company will produce good company performance as well.

### 5.2 Research Limitations

1. This study uses primary data from questionnaires distributed to respondents who work in the company so that it has difficulty in collecting the questionnaire because many internal parties are busy working so they do not have much time to fill out the questionnaire.

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- 2. This study uses a questionnaire method that is distributed using Google forms, so researchers can not help directly if there are questions that are not understood by respondents.
- 3. The number of respondents collected is still only 56 respondents participate to represent the company they work for. So that it does not represent the whole of the companies in Indonesia.

# 5.3 Suggestion

This study has some limitations, because of that researchers provide suggestions for further researchers who want to continue research or for practitioners:

- 1. For further research, it will be better if the distribution of the questionnaire is done when the respondent is not busy working and diligently following up on the respondent to remind them to fill out the questionnaire distributed.
- 2. For further researchers, it is expected to increase the number of respondents even more for all companies with more reach so that research results can be generalized and can show more opinions about how research variables affect performance.
- 3. For further researchers, for data collection not only through questionnaires but also by conducting direct interviews with respondents and assisting respondents in filling out the questionnaire so that the results obtained are more accurate and more precise.

## **5.4 Research Implications**

- 1. For Authors, this research can provide new insight into researchers' knowledge about how perceived information technology governance can affect achievement of company. This research used a requirement to obtain a degree in economics.
- 2. For Companies / Organizations, this research is expected to be used as a material consideration for companies in applying information technology governance to improve company performance.
- 3. For internal company parties, this research is expected to be used as a reference for consideration and input in implementing information technology governance which will be applied together with all internal company parties later.