

**PROGRAM STUDI S2 KEPERAWATAN  
KEKHUSUSAN KEPEMIMPINAN DAN MANAJEMEN KEPERAWATAN  
FAKULTAS KEPERAWATAN UNIVERSITAS ANDALAS**

**TESIS, Januari 2016  
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**Analisis Faktor-Faktor yang Berhubungan dengan Pelaksanaan Indikator Mutu  
Pelayanan Keperawatan di Ruang Rawat Inap RSUD. DR. Achmad Mochtar Bukittinggi**

**xvi + 92 hal +10 tabel + 10 Lampiran + 2 skema**

**ABSTRAK**

Mutu pelayanan keperawatan di rumah sakit merupakan pencitraan bagi suatu rumah sakit tersebut. Pelaksanaan indikator mutu dipengaruhi oleh beberapa factor. Variabel yang mempengaruhi pelaksanaan indikator mutu adalah sikap, motivasi dan supervise kepala ruangan. Tujuan penulisan ini adalah untuk menganalisis faktor-faktor yang berhubungan dengan pelaksanaan indikator mutu keperawatan di rawat inap RSUD.DR.Achmad Mochtar Bukittinggi. Jenis penulisan ini adalah *cross sectional study*. Populasi dari penulisan ini adalah perawat pelaksana yang berada di rawat inap RSUD.DR. Achmad Mochtar, dengan teknik pengambilan sampel *propotional simple random sampling* yaitu sebanyak 141 orang. Penulisan ini menggunakan kuesioner dan analisa data dilakukan secara univariat dan bivariate memakai *uji chi-square*.

Hasil univariat ditemukan bahwa 53,9% responden memiliki sikap yang negative, 61% responden memiliki motivasi yang tinggi 59,6% responden mengatakan kepala ruangnya kurang baik dalam melaksanakan indikator mutu pelayanan keperawatan. Terdapat hubungan yang bermakna antara sikap dengan pelaksanaan indikator mutu pelayanan keperawatan p value 0,001. Tidak ada hubungan yang bermakna antara motivasi perawat dengan pelaksanaan indikator mutu pelayanan p balue 0,606. Terdapat hubungan yang bermakna antara supervise kepala ruangan dengan pelaksanaan indicator mutu pelayanan p value 0,003.

Diharapkan pada pihak rumah sakit Achmad Mochtar untuk dapat menerapkan pelaksanaan indikator mutu pelayanan keperawatan. Bagi penulis selanjutnya dapat dikembangkan menjadi luas dengan menggunakan metode kualitatif.

**Kata Kunci : Sikap, Motivasi, Supervise Kepala Ruangan, Indikator mutu**

**Daftar Pustaka : 45 (2000- 2014)**

**STUDY PROGRAM MASTER'S DEGREE OF NURSING  
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Analysis of Factors Related to the Implementation of Nursing Care Quality Indicators in inpatient at DR . Achmad Mochtar Bukittinggi

*xvi + 92 pages + 10 tables + 10 appendixes + 2 Schemes*

**ABSTRACT**

The quality of nursing care in hospitals is an image for the hospital. Implementation of quality indicators is influenced by several factors. Variables that affect the implementation of quality indicators is the attitude, motivation and supervision of the head nurses. The purpose of this study was to analyze factors associated with the implementation of quality indicators in inpatient nursing RSUD.DR.Achmad Mochtar Bukittinggi.

This research was a cross sectional study. The population of this study was nurses who were in inpatient at RSUD.DR. Achmad Mochtar, the sampling technique was proportional simple random sampling with 141 people. This study used questionnaires and data analysis conducted by univariate and bivariate with chi-square test.

Univariate results found that 53.9% of respondents have a negative attitude, 61% of respondents have high motivation, 59.6% of respondents said the head of the room was less good in carrying out the indicators quality of nursing care. There is a significant relationship between attitudes with the implementation of nursing service indicators quality with p value 0.001. There is no significant relationship between nurse motivation with the implementation of service quality indicators with p value 0.606. There is a significant relationship between supervision of head nurse with the implementation of service quality indicators with p value 0.003.

Expected at the hospital Achmad Mochtar to be able to apply the implementation of nursing care quality indicators . For further research can be developed into a wide using qualitative methods .

**Key word: Attitude, Motivation, Supervise of head nurse, Quality indicator**

Reference: 45 (2000-2014)