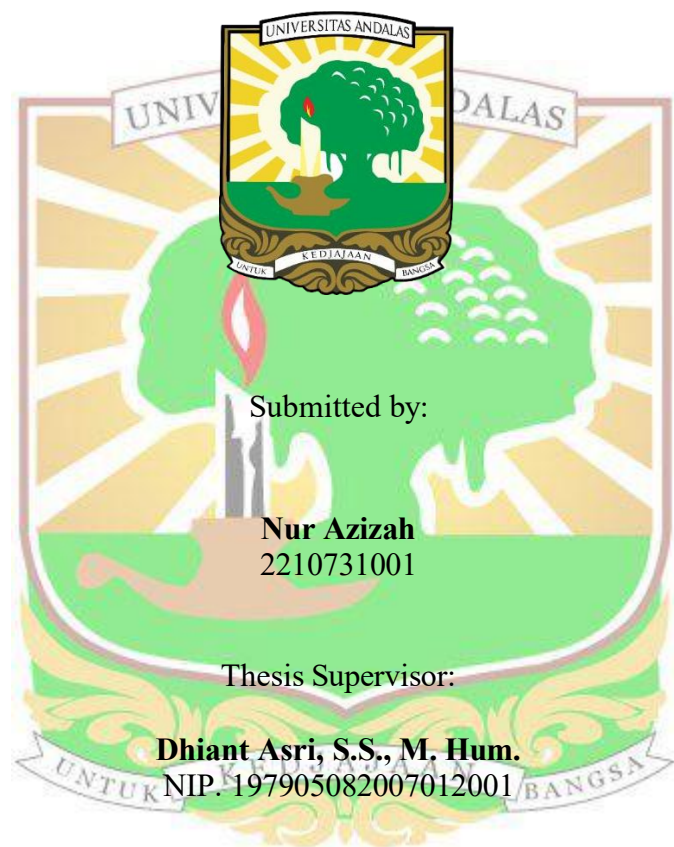


THE ANALYSIS OF DIRECTIVE UTTERANCES BETWEEN AIR TRAFFIC CONTROLLERS AND PILOTS AT MINANGKABAU INTERNATIONAL AIRPORT

AN UNDERGRADUATE THESIS

*Submitted for Partial Fulfillment of the requirements for
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ABSTRAK

Penelitian ini bertujuan untuk mengidentifikasi jenis-jenis tuturan direktif yang ditemukan dalam komunikasi radiotelephony antara Air Traffic Controllers (ATCs) dan pilot di Bandara Internasional Minangkabau. Penelitian ini menggunakan metode kualitatif dengan pendekatan yang dikemukakan oleh John W. Creswell. Sumber data penelitian berupa rekaman percakapan antara ATCs dan pilot di Bandara Internasional Minangkabau. Data dalam penelitian ini adalah tuturan direktif yang diperoleh dari lima percakapan yang melibatkan situasi, kondisi, dan maskapai penerbangan yang berbeda. Analisis data dilakukan menggunakan teori tuturan direktif Charles W. Kreidler yang mengklasifikasikan tuturan direktif ke dalam tiga jenis, yaitu perintah (commands), permintaan (requests), dan nasihat (advice). Hasil penelitian menunjukkan bahwa terdapat 13 tuturan direktif yang teridentifikasi dalam data. Dari jumlah tersebut, 10 tuturan diklasifikasikan sebagai perintah (commands), dan 3 tuturan sebagai permintaan (requests), sedangkan tuturan nasihat (advice) tidak ditemukan. Dominasi tuturan perintah serta keberadaan tuturan permintaan menunjukkan bahwa komunikasi radiotelephony terutama mengandalkan tuturan direktif untuk memfasilitasi penyampaian instruksi dan informasi operasional antara ATCs dan pilot. Temuan ini mengindikasikan bahwa komunikasi yang jelas dan langsung memiliki peran penting dalam mendukung interaksi radiotelephony yang efektif selama operasi penerbangan.

Kata kunci: pragmatics, directive utterances, radiotelephony communication, aviation communication, Kreidler



ABSTRACT

This study aims to identify the types of directive utterances found in radiotelephony communication between Air Traffic Controllers (ATACs) and pilots at Minangkabau International Airport. This research employed a qualitative method following the approach proposed by John W. Creswell. The data source consisted of recorded conversations between ATCs and pilots at Minangkabau International Airport. The data of this study were directive utterances obtained from five conversations involving different situations, conditions, and airlines. The analysis was conducted using Charles W. Kreidler's theory of directive utterances, which classifies directives into three types: commands, requests, and advice. The findings revealed that 13 directive utterances were identified in the data. Among them, 10 utterances were classified as commands and 3 utterances as requests, while no advice utterances were found. The dominance of commands and the presence of requests indicate that radiotelephony communication primarily relies on directive utterances to facilitate the delivery of operational instructions and information between ATCs and pilots. These findings suggest that clear and direct communication plays an important role in supporting effective radiotelephony interactions during flight operations.

Keywords: pragmatics, directive utterances, radiotelephony communication, aviation communication, Kreidler

