

## DAFTAR PUSTAKA

Afolabi, Olayinka Olasumbo, Ali Ozturen, and Mustafa Ilkan. 2021. "Effects of Privacy Concern , Risk , and Information Control in a Smart Tourism Destination." *Economic Research-Ekonomska Istraživanja* 34(1): 3119–38. <https://doi.org/10.1080/1331677X.2020.1867215>.

Anshu, Kumari, Loveleen Gaur, Gurmeet Singh, and Rabinder Singh. 2021. 20 International Journal of Business and Economics *Co-Creation: Interface for Online Affective Experience and Repurchase Intention*.

Arikunto, Suharsimi. 2010. *Prosedur Penelitian Suatu Pendekatan Praktek*. Jakarta: Rineka Cipta.

Awan, Maheen Iqbal, Amjad Shamim, and Muhammad Shoaib Saleem. 2022. "'Say a Little but Say It Well': Assessing the Impact of Social Media Communication on Value Co-Creation, Online Customer Experience, and Customer Well-Being." *Frontiers in Psychology* 13(July): 1–12.

Azis, Nasir, Muslim Amin, Syafruddin Chan, and Cut Aprilia. 2020. "How Smart Tourism Technologies Affect Tourist Destination Loyalty." *Journal of Hospitality and Tourism Technology* 11(4): 603–25.

B, Raniri Munawar, H D Iputu Hardani, and Hertiari Idajati. 2022. 1 Proceedings of the International Academic Conference on Tourism (INTACT) "Post Pandemic Tourism: Trends and Future Directions" (INTACT 2022) *Proceedings of the International Academic Conference on Tourism (INTACT) "Post Pandemic Tourism: Trends and Future Directions"* (INTACT 2022). Atlantis Press SARL. [http://dx.doi.org/10.2991/978-2-494069-73-2\\_9](http://dx.doi.org/10.2991/978-2-494069-73-2_9).

Ba, Duoxun, and Luming Song. 2022a. "The Impact of After-Travel Sharing on Social Media on Tourism Experience from the Perspective of Sharer: Analysis on Grounded Theory Based on Interview Data." 2022.

———. 2022b. "The Impact of After-Travel Sharing on Social Media on Tourism Experience from the Perspective of Sharer: Analysis on Grounded Theory Based on Interview Data." *Wireless Communications and Mobile Computing* 2022.

Bae, Sung Joo, Hyeyonsuh Lee, Eung Kyo Suh, and Kil Soo Suh. 2017. "Shared Experience in Pretrip and Experience Sharing in Posttrip: A Survey of Airbnb Users." *Information and Management* 54(6).

Batcho, Krystine Irene. 2013. "Nostalgia: Retreat or Support in Difficult Times?" *American Journal of Psychology* 126(3): 355–67.

van den Berg, Annelieke C., Sarah N. Giest, Sandra M. Groeneveld, and Wessel Kraaij. 2020. "Inclusivity in Online Platforms: Recruitment Strategies for Improving Participation of Diverse Sociodemographic Groups." *Public Administration Review* 80(6): 989–1000.

Bertella, Giovanna, and Maria Donata Rinaldi. 2020. "Learning Communities and Co-Creative Tourism Practices in NGDO Projects Learning Communities and Co-Creative Tourism Practices In." *Journal of Sustainable Tourism* 0(0): 1–19. <https://doi.org/10.1080/09669582.2020.1821697>.

Bertot, John Carlo, Paul T Jaeger, and Derek Hansen. 2012. "The Impact of Polices on Government Social Media Usage: Issues , Challenges , and Recommendations." *Government Information Quarterly* 29(1): 30–40. <http://dx.doi.org/10.1016/j.giq.2011.04.004>.

Bhuiyan, Kamrul Hasan et al. 2022. "Smart Tourism Ecosystem: A New Dimension toward Sustainable Value Co-Creation." *Sustainability (Switzerland)* 14(22).

Boczkowski, Pablo J, Mora Matassi, and Eugenia Mitchelstein. 2018. "How Young Users Deal With Multiple Platforms: The Role of Meaning-Making in Social Media Repertoires." 23(July): 245–59.

Boes, Kim, Dimitrios Buhalis, and Alessandro Inversini. 2016. "Smart Tourism Destinations: Ecosystems for Tourism Destination Competitiveness." *International Journal of Tourism Cities* 2(2): 108–24.

Campos, A C. 2020. "Overtourism: Creative Solutions by Creative Residents." *Overtourism: Causes, Implications and Solutions*: 187–206. <https://www.scopus.com/inward/record.uri?partnerID=HzOxMe3b&scp=85089632035&origin=inward>.

Campos, Ana Cláudia, Júlio Mendes, Patrícia Oom, and Noel Scott. 2015. "Current Issues in Tourism Co-Creation of Tourist Experiences: A Literature Review." 3500(September).

Campos, Ana Cláudia, Patrícia Pinto, and Noel Scott. 2020. "Bottom-up Factors of Attention during the Tourist Experience: An Empirical Study." *Current Issues in Tourism* 23(24): 3111–33. <https://doi.org/10.1080/13683500.2019.1681383>.

Caragliu, Andrea et al. 2011. "Smart Cities in Europe Smart Cities in Europe." (October 2012): 37–41.

Carvalho, Mariana, Elisabeth Kastenholz, and Maria João Carneiro. 2021. "Co-Creative Tourism Experiences—a Conceptual Framework and Its Application to Food & Wine Tourism." *Tourism Recreation Research* 0(0): 1–25. <https://doi.org/10.1080/02508281.2021.1948719>.

Carvalho, Pedro, Montserrat Díaz-Méndez, María Quero-Gervilla, and Michael Saren. 2023. "A Conceptual Approach to the Tourist Value Co-Creation: Dimensions, Antecedents and Consequences." *European Journal of Tourism Research* 34: 3407.

Castellani, Paola, Angelo Bonfanti, Rossella Canestrino, and Pierpaolo Magliocca. 2020. "Dimensions and Triggers of Memorable Tourism Experiences: Evidence from Italian Social Enterprises." *TQM Journal* 32(6): 1115–38.

Cceptance, A, U Sage B Ebehavior, and Michael G Morris. 2000. "Why Don'T Men Ever Stop To Ask for Directions ? Gender , Social Influence , and Heir Role in Technology." *MIS quarterly* 24(1): 115–39.

Chen, Ching Fu, Tsai, Dungchun. 2007. "How Destination Image and Evaluative Factors Affect Behavioral Intentions ?" *Tourism Management* 28(1.): 1115–22.

Chen, X, Z Cheng, and G B Kim. 2020. "Make It Memorable: Tourism Experience, Fun, Recommendation and Revisit Intentions of Chinese Outbound Tourists." *Sustainability*. <https://www.mdpi.com/2071-1050/12/5/1904>.

Cheunkamon, Ekkapong, and Sajjakaj Jomnonkwo. 2020. "Determinant Factors Influencing Thai Tourists ' Intentions to Use Social Media for Travel Planning." *Sustainability* 12: 1–21.

Chuang, Chung-Ming. 2023. "The Conceptualization of Smart Tourism Service Platforms on Tourist Value Co-Creation Behaviours: An Integrative Perspective of Smart Tourism Services." *Humanities and Social Sciences Communications* 10(1): 1–16.

Coelho, Mariana de Freitas, Marlusa de Sevilha Gosling, and António Sérgio Araújo de Almeida. 2018. "Tourism Experiences: Core Processes of Memorable Trips." *Journal of Hospitality and Tourism Management* 37(August): 11–22. <https://doi.org/10.1016/j.jhtm.2018.08.004>.

Conti, Eugenio, and Maria Lexhagen. 2020. "Instagramming Nature-Based Tourism Experiences : A Netnographic Study of Online Photography and Value Creation." *Tourism Management Perspectives* 34(January): 100650. <https://doi.org/10.1016/j.tmp.2020.100650>.

Cooper, Donald & Schindler, Pamela. 2013. *Business Research Methods: 12th Edition*. 13th

ed. American publishing company: McGraw-Hill US Higher Ed, 2013.

Coudounaris, D N, and E Sthapit. 2017. "Antecedents of Memorable Tourism Experience Related to Behavioral Intentions." *Psychology & Marketing*. <https://onlinelibrary.wiley.com/doi/abs/10.1002/mar.21048>.

Cutler, Sarah Quinlan, and Barbara A Carmichael. 2007. "The Dimensions of the Tourist Experience." : 3–26.

Delafrooz, Narges, Yalda Rahmati, and Mehrzad Abdi. 2019. "The Influence of Electronic Word of Mouth on Instagram Users: An Emphasis on Consumer Socialization Framework." *Cogent Business and Management* 6(1). <https://doi.org/10.1080/23311975.2019.1606973>.

Domínguez-Navarro, Sara, and M. Rosario González-Rodríguez. 2020. "Social Media Managerial Implications for Budget Accommodation Venues: Use of Social Media Platforms More Effectively and Efficiently." *Quality and Quantity* 54(5–6): 1671–89. <https://doi.org/10.1007/s11135-019-00932-3>.

Dwyer, Catherine, Starr Roxanne Hiltz, Catherine Dwyer, and Starr Roxanne Hiltz. 2007. "Trust and Privacy Concern Within Social Networking Sites: A Comparison of Facebook and MySpace A Comparison of Facebook and MySpace."

Eichelberger, Sarah, Mike Peters, Birgit Pikkemaat, and Chung Shing Chan. 2020. "Entrepreneurial Ecosystems in Smart Cities for Tourism Development: From Stakeholder Perceptions to Regional Tourism Policy Implications." *Journal of Hospitality and Tourism Management* 45: 319–29. <https://doi.org/10.1016/j.jhtm.2020.06.011>.

Ek Styvén, Maria, and Tim Foster. 2018. "Who Am I If You Can't See Me? The 'Self' of Young Travellers as Driver of EWOM in Social Media." *Journal of Tourism Futures* 4(1): 80–92.

Eraqi, Mohammed I. 2011. "Co-Creation and the New Marketing Mix as an Innovative Approach for Enhancing Tourism Industry Competitiveness in Egypt." 8(1): 76–91.

Farías, Ignacio. 2014. "Virtual Attractors, Actual Assemblages: How Luhmann's Theory of Communication Complements Actor-Network Theory." *European Journal of Social Theory* 17(1): 24–41.

Femenia-serra, Francisco, and Barbara Neuhofer. 2018. "Smart Tourism Experiences: Conceptualisation, Key Dimensions and Research Agenda." *Journal of Regional Research*.

Field, Andy. 2024. *Discovering Statistics Using IBM SPSS Statistics*. 6th ed. SAGE Publisher.

Flores-crespo, Pedro, Maria Bermudez-edo, Jose Luis, and Pedro Flores-crespo. 2022. "ScienceDirect Smart Tourism in Villages: Challenges and the Alpujarra Case Study." *Procedia Computer Science* 204: 663–70. <https://doi.org/10.1016/j.procs.2022.08.080>.

Di Gangi, Paul M., and Molly Wasko. 2016. "Social Media Engagement Theory: Exploring the Influence of User Engagement on Social Media Usage." *Journal of Organizational and End User Computing* 28(2): 53–73.

Gericke, Jaco W. 2012. "Axiological Assumptions in Qohelet: A Historical-Philosophical Clarification." *Verbum et Ecclesia* 33(1): 1–6.

Ghaderi, Zahed et al. 2019. "How Smartphones Enhance Local Tourism Experiences?" *Asia Pacific Journal of Tourism Research* 1665.

Ghozali, Imam, and Hengky Latan. 2019. *Partial Least Squares: Konsep, Teknik Dan Aplikasi Menggunakan Program SmartPLS 3.0*. 4th ed. ed. Sintinjak Toni. Semarang: Badan Penerbit Universitas Diponegoro.

Gnoth, Juergen, and Xavier Matteucci. 2014. "A Phenomenological View of the Behavioural

Tourism Research Literature.” *International Journal of Culture, Tourism, and Hospitality Research* 8(1): 3–21.

Gretzel, U. 2015. “Conceptual Foundations for Understanding Smart Tourism Ecosystems.” *Computers in Human Behavior* 50: 558–63. <https://www.scopus.com/inward/record.uri?partnerID=HzOxMe3b&scp=84930089006&origin=inward>.

Gretzel, Ulrike, Marianna Sigala, Zheng Xiang, and Chulmo Koo. 2015. “Smart Tourism: Foundations and Developments.” *Electronic Markets* 25(3): 179–88.

Gretzel, Ulrike, Hannes Werthner, Chulmo Koo, and Carlos Lamsfus. 2015. “Conceptual Foundations for Understanding Smart Tourism Ecosystems.” *Computers in Human Behavior* 50: 558–63. <http://dx.doi.org/10.1016/j.chb.2015.03.043>.

Gutierriz, Ives, João J. Ferreira, and Paula O. Fernandes. 2023. “Digital Transformation and the New Combinations in Tourism: A Systematic Literature Review.” *Tourism and Hospitality Research* 0(0): 1–20.

Hair et al. 2019. *Multivariate Data Analysis*.

Hennig-Thurau, Thorsten, Kevin P. Gwinner, Gianfranco Walsh, and Dwayne D. Gremler. 2004. “Electronic Word-of-Mouth via Consumer-Opinion Platforms: What Motivates Consumers to Articulate Themselves on the Internet?” *Journal of Interactive Marketing* 18(1): 38–52.

Hew, Jun-jie, Garry Wei-han Tan, Binshan Lin, and Keng-boon Ooi. 2017. “Generating Travel-Related Contents through Mobile Social Tourism: Does Privacy Paradox Persist?” *Telematics and Informatics*. <http://dx.doi.org/10.1016/j.tele.2017.04.001>.

Hidarto, Anderson, and Aryani Andrieza. 2022. “Gender Differences in Influencer Advertisements on Instagram: A Multimodal Perspective.” *Journal of Language and Literature* 22(1): 220–37.

Höjer, Mattias, and Josefin Wangel. “Smart Sustainable Cities : Definition and Challenges A Sustainable City A Sustainable Development A Definition.” : 333–49.

Hong, Z., Xiaomei, C., Xiaobo, S., & Yao, H. (2020). 2020. “Share and like: Interactive Construction of Tourist Experience in the Era of WeChat.” *Tourism Tribune*, 35(10): 96–108.

Hosany, Sameer, Erose Sthapit, and Peter Björk. 2022. “Memorable Tourism Experience : A Review and Research Agenda.” (September 2021): 1467–86.

Huang, C. Derrick, Jahyun Goo, Kichan Nam, and Chul Woo Yoo. 2017a. “Smart Tourism Technologies in Travel Planning: The Role of Exploration and Exploitation.” *Information and Management* 54(6): 757–70. <http://dx.doi.org/10.1016/j.im.2016.11.010>.

———. 2017b. “Smart Tourism Technologies in Travel Planning: The Role of Exploration and Exploitation.” *Information and Management* 54(6): 757–70.

Hysa, Beata, Aneta Karasek, and Iwona Zdonek. 2021. “Social Media Usage by Different Generations as a Tool for Sustainable Tourism Marketing in Society 5.0 Idea.” *Sustainability (Switzerland)* 13(3).

Inversini, Kim Boes;Dimitros buhalis;alessandro. 2016. “Destinasi Pariwisata Pintar : Ekosistem Untuk Daya Saing Destinasi Pariwisata.” *International Journal of Tourism Cities* 2(2): 108–24.

Jayanti, Elisabeth Windiana, Johann Wahyu, and Hasmoro Prawiro. 2024. “Analisis Peran Media Sosial Terhadap Wisata Di Agrowisata Gunung Mas Bogor.” (1): 1–15.

Jeong, Miyoung, and Hyejo Hailey Shin. 2019. “Tourists’ Experiences with Smart Tourism Technology at Smart Destinations and Their Behavior Intentions.” *Journal of Travel Research* 1(14).

Kang, Myunghwa, and Michael A. Schuett. 2013. “Determinants of Sharing Travel

Experiences in Social Media.” *Journal of Travel and Tourism Marketing* 30(1–2): 93–107.

Kim, J H. 2010. “Development of a Scale to Measure Memorable Tourism Experience (Doctoral Dissertation).”

Kim, J H, and J R B Ritchie. 2014. “Cross-Cultural Validation of a Memorable Tourism Experience Scale (MTES).” *Journal of Travel Research*. <https://journals.sagepub.com/doi/abs/10.1177/0047287513496468>.

Kim, J H, J R Ritchie, and V W S Tung. 2010. “The Effect of Memorable Experience on Behavioral Intentions in Tourism: A Structural Equation Modeling Approach.” *Tourism Analysis*. <https://www.ingentaconnect.com/content/cog/ta/2010/00000015/00000006/art00002>.

Kim, Jong-hyeong, and J R Brent Ritchie. 2014. “Journal of Travel Research.” *Journal Of Travel Research* 13(July 2013).

Kim, Jong Hyeong, J. R.Brent Ritchie, and Bryan McCormick. 2012. “Development of a Scale to Measure Memorable Tourism Experiences.” *Journal of Travel Research*.

Kim, Taesung Brian, Chien-Ta Bruce Ho, and Nathatenee Gebombok. 2021. “Role of Social Media in Smart Tourism.” *Journal of Tourism & Hospitality* 10(3): 1–4. <https://www.longdom.org/open-access/role-of-social-media-in-smart-tourism-70860.html%0Ahttps://www.longdom.org/abstract/role-of-social-media-in-smart-tourism-70860.html>.

Lee, Hanna, Jimin Lee, Namho Chung, and Chulmo Koo. 2018. “Tourists’ Happiness: Are There Smart Tourism Technology Effects?” *Asia Pacific Journal of Tourism Research* 23(5): 486–501.

Lynch, P.A. 2005. “The Commercial Home Enterprise and Host: A United Kingdom Perspective.” *Hospitality Management* 24: 533–53.

Mahdzar, M. 2019. “Tourists’ Perception on Memorable Tourism Experience towards Their Revisit Intentions to Islamic Tourism Destination in Shah Alam, Selangor.” *Journal of Emerging Economies & Islamic Research*. <http://ir.uitm.edu.my/id/eprint/29338/>.

Mamoun N. Akroush Luai E. Jraisat Dina J. Kurdieh Ruba N. AL-Faouri Laila T. Qatu. 2016. “Tourism Service Quality and Destination Loyalty-The Mediating Role of Destination Image from International Tourists’ Perspectives.” *Tourism Review* 71(Volume 71.1): 1–32.

Meng, Bo, and Mengxia Cui. 2020. “The Role of Co-Creation Experience in Forming Tourists’ Revisit Intention to Home-Based Accommodation: Extending the Theory of Planned Behavior.” *Tourism Management Perspectives* 33(March 2019): 100581. <https://doi.org/10.1016/j.tmp.2019.100581>.

Minkiewicz, Joanna, Jody Evans, and Kerrie Bridson. 2014. “Journal of Marketing Management How Do Consumers Co-Create Their Experiences? An Exploration in the Heritage Sector How Do Consumers Co-Create Their Experiences? An Exploration in the Heritage Sector.” *Journal of Marketing Management* (June 2013): 37–41. <http://www.tandfonline.com/loi/rjmm20%0D>.

Morant-Martínez, Oscar, Cristina Santandreu-Mascarell, Lourdes Canós-Darós, and José Millet Roig. 2019. “Ecosystem Model Proposal in the Tourism Sector to Enhance Sustainable Competitiveness.” *Sustainability (Switzerland)* 11(23).

Mossberg, Lena. 2007. “A Marketing Approach to the Tourist Experience.” *Scandinavian Journal of Hospitality and Tourism* 7(1): 59–74.

Munar, Ana María, and Jens Kr Steen Jacobsen. 2014. “Motivations for Sharing Tourism Experiences through Social Media.” *Tourism Management* 43: 46–54. <http://dx.doi.org/10.1016/j.tourman.2014.01.012>.

Naidoo, P., P. Ramseook-Munhurrun, N.V. Seebaluck, and S. Janvier. 2015. “Investigating

the Motivation of Baby Boomers for Adventure Tourism.” *Procedia - Social and Behavioral Sciences* 175.

Neuhofe Barbara, Buhalis Dimitrios, Ladkiin adele. 2015. “Smart Technologies for Personalized Experiences: A Case Study in the Hospitality Domain.” *Electronic Markets: The International Journal on Networked Business* 49(341): 1–24.

Nisa, An Nuur Khairune, Delfyan Intan Nurmala Fadin, and Putrisari Oktaviani Gustiarti. 2023. “Experiencing Museum: Eksplorasi Digital Free Tourism Di Museum Ullen Sentalu, Yogyakarta.” 13(2): 180–94.

No, Eunjung, and Jin Kim. 2015. “Computers in Human Behavior Comparing the Attributes of Online Tourism Information Sources.” *COMPUTERS IN HUMAN BEHAVIOR*. <http://dx.doi.org/10.1016/j.chb.2015.02.063>.

o’Dell, Tom. 2007. “Junctures Tourist Experiences and Academic Junctures.” *Scandinavian Journal of Hospitality and Tourism* 7(December 2014): 37–41.

Odgers, Candice L., Stephen M. Schueller, and Mimi Ito. 2020. “Screen Time, Social Media Use, and Adolescent Development.” *Annual Review of Developmental Psychology* 2(1): 485–502.

P, Vaz Serra, C Seabra, and A Caldeira. 2023. “Smart Tourism Ecosystem Perspective on the Tourism Experience : A Conceptual Approach.” 6(4): 4–11.

Pai, Chen Kuo, Yumeng Liu, Sangguk Kang, and Anna Dai. 2020. “The Role of Perceived Smart Tourism Technology Experience for Tourist Satisfaction, Happiness and Revisit Intention.” *Sustainability (Switzerland)* 12(16).

Pamukcu, Hüseyin, and Özgür Arpacı. 2016. *Global Issues and Trends in Tourism A New Trend in the Turkish Tourism Industry: Halal Tourism*.

Pentina, Iryna, Mohammadali Zolfagharian, and Aurélia Michaud-Trevinal. 2022. “Toward a Comprehensive Scale of Online Shopping Experiences: A Mixed-Method Approach.” *Internet Research* 32(3).

Polese, F. 2018. “Social Innovation in Smart Tourism Ecosystems: How Technology and Institutions Shape Sustainable Value Co-Creation.” *Sustainability (Switzerland)* 10(1). <https://www.scopus.com/inward/record.uri?partnerID=HzOxMe3b&scp=85040167453&origin=inward>.

Pop, Rebeka Anna, Zsuzsa Săplăcan, Dan Cristian Dabija, and Mónika Anetta Alt. 2022. “The Impact of Social Media Influencers on Travel Decisions: The Role of Trust in Consumer Decision Journey.” *Current Issues in Tourism* 25(5): 823–43. <https://doi.org/10.1080/13683500.2021.1895729>.

Prebensen, Nina K., Hyelin (Lina) Kim, and Muzaffer Uysal. 2016. “Cocreation as Moderator between the Experience Value and Satisfaction Relationship.” *Journal of Travel Research* 55(7): 934–45.

Quan, Shuai, and Ning Wang. 2004. “Towards a Structural Model of the Tourist Experience : An Illustration from Food Experiences in Tourism.” 25: 297–305.

Quynh, Ngohai, and Nguyen Thanh Hoai. 2020. “The Role of Emotional Experience and Destination Image on Ecotourism Satisfaction.” *Spanish Journal of Marketing* 25(2): 308–28.

Ramaswamy, Venkat. 2004. “THE NEXT PRACTICE IN VALUE.” 18(3): 5–14.

Rihova, I., Buhalis, D., Moital, M., Gouthro, M-B. 2015. “Conceptualising Customer-to-Customer Co-Creation in Socially Dense Tourism Contexts Journal:” *International Journal of Tourism Research* 17(4): 356–63. <http://onlinelibrary.wiley.com>.

Rihova, Ivana, Dimitrios Buhalis, Mary Beth, and Miguel Moital. 2018. “Customer-to-Customer Co-Creation Practices in Tourism : Lessons from Customer-Dominant Logic.” *Tourism Management* 67: 362–75. <https://doi.org/10.1016/j.tourman.2018.02.010>.

Santoso, Aprih, Ardiani Ika Setyowati, and Vensy Vydia. 2021. “Instagram: Is It a Social

Media Solution to Promote Sustainable Tourism?" *International Journal of Artificial Intelligence Research* 6(1).

Seyfi, Siamak, C. Michael Hall, and S. Mostafa Rasoolimanesh. 2020. "Exploring Memorable Cultural Tourism Experiences." *Journal of Heritage Tourism* 15(3): 341–57. <https://doi.org/10.1080/1743873X.2019.1639717>.

Shafiee, Sanaz, Ali Rajabzadeh, Alireza Hasanzadeh, and Saeed Jahanyan. 2019. "Developing a Model for Sustainable Smart Tourism Destinations: A Systematic Review." 31(June): 287–300.

Shafiee, Sanaz, Ali Rajabzadeh Ghatari, Alireza Hasanzadeh, and Saeed Jahanyan. 2019. "Developing a Model for Sustainable Smart Tourism Destinations: A Systematic Review." *Tourism Management Perspectives* 31(June 2018): 287–300. <https://doi.org/10.1016/j.tmp.2019.06.002>.

Sheldon, Pavica, and Katherine Bryant. 2016. "Instagram: Motives for Its Use and Relationship to Narcissism and Contextual Age." *Computers in Human Behavior* 58: 89–97. <http://dx.doi.org/10.1016/j.chb.2015.12.059>.

Sheu, Jyh Jian, and Ko Tsung Chu. 2017. "Mining Association Rules between Positive Word-of-Mouth on Social Network Sites and Consumer Acceptance: A Study for Derivative Product of Animations, Comics, and Games." *Telematics and Informatics* 34(4): 22–33. <http://dx.doi.org/10.1016/j.tele.2016.12.010>.

Sigala, Marianna. 2017. "Social Media and the Co-Creation of Tourism Experiences." *The Handbook of Managing and Marketing Tourism Experiences*: 85–111.

———. 2018. "Festivals and Social Media." *The Routledge Handbook of Festivals*: 163–72.

———. 2021. "Festivals and Social Media." *The Routledge Handbook of Festivals* (November): 163–72.

Silaban, Pantas H. et al. 2023. "How Does Electronic Word of Mouth on Instagram Affect Travel Behaviour in Indonesia: A Perspective of the Information Adoption Model." *Cogent Social Sciences* 9(1). <https://doi.org/10.1080/23311886.2022.2163525>.

Simmons, Geoff, and Mark Durkin. 2023. "Expanding Understanding of Brand Value Co-Creation on Social Media from an S-D Logic Perspective: Introducing Structuration Theory." 23(4): 607–29.

Skinner, Heather, David Sarpong, and Gareth R.T. White. 2018. "Meeting the Needs of the Millennials and Generation Z: Gamification in Tourism through Geocaching." *Journal of Tourism Futures* 4(1): 93–104.

Stankov, Uglješa et al. 2022. "The Pandemic of Loneliness: Designing Smart Tourism for Combating Loneliness." *Information Technology and Tourism* 24(4): 439–55.

Stauss, Bernd. 1997. "Global Word Of Mouth, Service Bashing on the Internet Is a Thorny Issue." *Marketing Management* 6(3): 28.

Sthapit, Erose et al. 2023. "Value Co-Destruction in Tourism and Hospitality: A Systematic Literature Review and Future Research Agenda." *Journal of Travel and Tourism Marketing* 40(5): 363–82. <https://doi.org/10.1080/10548408.2023.2255881>.

Strzelecka, M, B B Boley, and K M Woosnam. 2017. "Place Attachment and Empowerment: Do Residents Need to Be Attached to Be Empowered?" *Annals of Tourism Research*. <https://www.sciencedirect.com/science/article/pii/S0160738317300865>.

Su, Lujun, Binli Tang, and Jeroen Nawijn. 2021a. "Annals of Tourism Research How Tourism Activity Shapes Travel Experience Sharing: Tourist Well-Being and Social Context." 91.

———. 2021b. "Annals of Tourism Research How Tourism Activity Shapes Travel Experience Sharing: Tourist Well-Being and Social Context." *Annals of Tourism Research* 91: 103316. <https://doi.org/10.1016/j.annals.2021.103316>.

Sugathan, Praveen, and Kumar Rakesh Ranjan. 2019a. "Co-Creating the Tourism

Experience.” *Journal of Business Research* 100: 207–17.

———. 2019b. “Co-Creating the Tourism Experience.” *Journal of Business Research* 100(March): 207–17. <https://doi.org/10.1016/j.jbusres.2019.03.032>.

Sugiyono. 2012. *Metode Penelitian Kuantitatif Kualitatif Dan R & D*. ed. Alfabeta. Bandung.

Tham, Aaron, Judith Mair, and Glen Croy. 2020. “Social Media Influence on Tourists’ Destination Choice: Importance of Context.” *Tourism Recreation Research* 45(2): 161–75. <https://doi.org/10.1080/02508281.2019.1700655>.

Tsai, Chen-tsang Simon. 2016. “Memorable Tourist Experiences and Place Attachment When Consuming Local Food.”

Universitat, Josep-maria Cots, Plurelf View, and Josep-maria Cots. 2015. “Tannen , D . ( 1991 ): You Just Don ’ t Understand . Women and Men in Conversation.” (January 1992).

Vargas-Sánchez, Alfonso, and Adolfo Elizondo Saltos. 2019. “Smartness and Social Networks as Shapers of the Tourism Industry: What Is Being Done in Academia in This Intersection?” *Worldwide Hospitality and Tourism Themes* 11(6): 748–59.

Vargo, Stephen L, and Robert F Lusch. 2008. “Service-Dominant Logic : Continuing the Evolution.” : 1–10.

Verinita, Melan; 2020. “Pengujian Memorable Tourism Experience (Mte) Terhadap Behavioral Intention Pada Wisatawan Di Kawasan Wisata Bahari Sumatera Barat \*) Melani, Verinita.” *Jurnal Ekonomi dan Bisnis* 22(2).

Verma, Sanjeev, Lekha Warrier, Brajesh Bolia, and Shraddha Mehta. 2022. “International Journal of Information Management Data Insights Past , Present , and Future of Virtual Tourism-a Literature Review.” 2(January).

Wang, Shouyang, and Tachia Chin. 2020. “A Stratified System of Knowledge and Knowledge Icebergs in Cross- Cultural Business Models : Synthesising Ontological and Epistemological Views.” *Journal of International Management* 26(4): 100780. <https://doi.org/10.1016/j.intman.2020.100780>.

Wang, Ying, Kevin Kam, Fung So, and Beverley A Sparks. 2016. “Technology Readiness and Customer Satisfaction with Travel Technologies : A Cross-Country Investigation.” *Empirical Research Articles Technology* 1(15).

Wong, Jose Weng Chou, Ivan Ka Wai Lai, and Zhang Tao. 2020. “Sharing Memorable Tourism Experiences on Mobile Social Media and How It Influences Further Travel Decisions.” *Current Issues in Tourism* 23(14): 1773–87. <https://doi.org/10.1080/13683500.2019.1649372>.

Xu, Han, Jon C. Lovett, and Rob Law. 2022. “Understanding Destination Value Co-Creation on Social Media: An Application of Travel Blog Analysis.” *Tourism and Hospitality* 3(3): 573–88.

Yuan, Yuke et al. 2022. “The Effect of Social Media on Travel Planning Process by Chinese Tourists: The Way Forward to Tourism Futures.” *Journal of Tourism Futures*: 1–20.

Zhang, Hongmei, Yan Wu, and Dimitrios Buhalis. 2017. “Journal of Destination Marketing & Management A Model of Perceived Image , Memorable Tourism Experiences and Revisit Intention.” *Journal of Destination Marketing & Management* (June): 1–11. <http://dx.doi.org/10.1016/j.jdmm.2017.06.004>.

Zhang, Puwei, Jia Wang, and Rui Li. 2023. “Tourism-Type Ontology Framework for Tourism-Type Classification, Naming, and Knowledge Organization.” *Heliyon* 9(4).

Zhang, Yuqing, and Hoffer Lee. 2022. “Wine Tourism Experience Effects on Co-Creation, Perceived Value and Consumer Behavior.” *Ciencia e Tecnica Vitivinicola* 37(2): 159–77.

Zhiqi, Lin, and S Mostafa Rasoolimanesh. 2023. “Influencing Factors on the Intention of Sharing Heritage Tourism Experience in Social Media.” *Journal of Hospitality and*

*tourism technology (July).*

