

DAFTAR PUSTAKA

- Abdussamad. (2021). *Metode penelitian kualitatif*. Media Press.
- AI Index Report 2023 – Artificial Intelligence Index. (2023). Stanford University. <https://aiindex.stanford.edu/ai-index-report-2023/>
- Allen. (2003). Natural language processing. *Encyclopedia of Computer Science*, 1218–1222. <https://dl.acm.org/doi/10.5555/1074100.1074630>
- Annur, C. M. (2023, Agustus 3). Indonesia, negara paling optimistis akan manfaat teknologi AI. *Databoks*. <https://databoks.katadata.co.id/datapublish/2023/08/03/indonesia-negara-paling-optimistis-akan-manfaat-teknologi-ai>
- Anonim. (2024a, Agustus 3). [Unggahan tentang pengalaman curhat ke ChatGPT]. X (Twitter). <https://twitter.com>
- Anonim. (2024b, Oktober 13). [Unggahan tentang pengalaman curhat ke Gemini]. X (Twitter). <https://twitter.com>
- Anonim. (2025, Februari 5). [Unggahan tentang pengalaman curhat ke Meta AI]. X (Twitter). <https://twitter.com>
- Banks, J., & Graaf, M. (2020). Toward an agent-agnostic transmission model: Synthesizing anthropocentric and technocentric paradigms in communication. *Journal of Human-Machine Communication*, 1, 19–36. <https://doi.org/10.30658/hmc.1.2>
- Branch, J. A. (2017). Uncovering meaning in Montessori teachers' lived experiences of cosmic education as a tool for social justice [Disertasi, Stephen F. Austin State University]. ScholarWorks @ SFA. <https://scholarworks.sfasu.edu/etds/70/>
- Braun, V., & Clarke, V. (2006). Using thematic analysis in psychology. *Qualitative Research in Psychology*, 3(2), 77–101.
- Carnegie, D. (2012). *How to win friends & influence people in the digital age*. Gramedia.
- Collins, N. L., & Miller, L. C. (1994). Self-disclosure and liking: A meta-analytic review. *Psychological Bulletin*, 116(3), 457–475. https://labs.psych.ucsb.edu/collins/nancy/UCSB_Close_Relationships_Lab/Publications_files/Collins%20and%20Miller,%201994.pdf
- Dance. (1967). *Human communication theory*. Holt, Rinehart & Winston.
- Deleuze, G., & Guattari, F. (1987). *A thousand plateaus: Capitalism and schizophrenia*. University of Minnesota Press.
- DetikInet. (2023, April 2). Ngeri! AI bikin seorang pria bunuh diri. *detik.com*. <https://www.detik.com/jabar/berita/d-6650590/ngeri-ai-bikin-seorang-pria-bunuh-diri>

- DeVito, J. A. (2016). *The interpersonal communication book* (14th ed.). Pearson Education.
- Etzrodt, C., Ess, C., & Strippel, C. (2022). Human-machine-communication: Introduction to the special issue. *Publizistik*, 67, 1–10. <https://www.researchgate.net/publication/365484064>
- Fiantika, et al. (2022). *Metodologi penelitian kualitatif*. Global Media Teknologi.
- Fortunati, L., & Edwards, A. (2020). Opening space for theoretical, methodological, and empirical issues in human-machine communication. *Journal of Human-Machine Communication*, 1, 7–18. <https://stars.library.ucf.edu/hmc/vol1/iss1/1/>
- Giuseppe, R., & Galimberti, C. (1998). Computer-mediated communication: Identity and social interaction in an electronic environment. *Genetic, Social, and General Psychology Monographs*, 124(4), 434–465.
- Griffin, E. (2012). *A first look at communication theory* (8th ed.). McGraw-Hill.
- Gunkel, D. J. (2012). Communication and artificial intelligence: Opportunities and challenges for the 21st century. *Communication+1*, 1(1), 1.
- Guzman, A. L. (2016). The messages of mute machines: Human-machine communication with industrial technologies. *Communication+1*, 5(1), 1–30.
- Guzman, A. L. (2018). *Human-machine communication: Rethinking communication, technology, and ourselves*. Peter Lang.
- Hancock, J. T., Naaman, M., & Levy, K. (2020). AI-mediated communication: Definition, research agenda, and ethical considerations. *Journal of Computer-Mediated Communication*, 25(1), 89–100. <https://doi.org/10.1093/jcmc/zmz022>
- Ho, A., Hancock, J., & Miner, A. S. (2018). Psychological, relational, and emotional effects of self-disclosure after conversations with a chatbot AI. *Journal of Communication*, 68, 712–733. <https://doi.org/10.1093/joc/jqy026>
- Husnita. (2019). *Humanoid communication: Transformasi komunikasi interpersonal dan komunikasi bisnis pada era revolusi industri 4.0*. Simbiosa Rekatama Media.
- Kharis, S. A. A., et al. (2023). Analisis tren minat masyarakat Indonesia terhadap artificial intelligence dalam menyongsong Society 5.0: Studi menggunakan Google Trends Selly. *G-Tech: Jurnal Teknologi Terapan*, 7(4), 1345–1354. <https://doi.org/10.13140/RG.2.2.37442.71367>
- Kriyantono, R. (2014). *Teknik praktis riset komunikasi*. Prenada Media.
- Littlejohn, S. W., Foss, K. A., & Oetzel, J. G. (2017). *Theories of human communication* (11th ed.). Cengage Learning.

- Martelaro, N., Nneji, V. C., Ju, W., & Hinds, P. (2016). Tell me more: Designing HRI to encourage more trust, disclosure, and companionship. In *Proceedings of the 11th ACM/IEEE International Conference on Human-Robot Interaction* (pp. 181–188).
- Masur, P. K. (2019). The theory of situational privacy and self-disclosure. In *Situational privacy and self-disclosure*. Springer. https://doi.org/10.1007/978-3-319-78884-5_7
- Meng, J., & Dai, Y. (2021). Emotional support from AI chatbots: Should a supportive partner self-disclose or not? *Journal of Computer-Mediated Communication*, 26(4), 201–222. <https://doi.org/10.1093/jcmc/zmab005>
- Muhamad, N. (2024, Januari 31). Indonesia, penyumbang kunjungan aplikasi AI terbanyak ke-3 di dunia. *Databoks*. <https://databoks.katadata.co.id/datapublish/2024/01/31/indonesia-penyumbang-kunjungan-aplikasi-ai-terbanyak-ke-3-di-dunia>
- Mulyana, D. (2015). *Ilmu komunikasi suatu pengantar*. PT Remaja Rosdakarya.
- Nguyen, M., Bin, Y. S., & Campbell, A. (2012). Comparing online and offline self-disclosure: A systematic review. *Cyberpsychology, Behavior, and Social Networking*, 15(2), 103–111. <https://doi.org/10.1089/cyber.2011.0277>
- Pazurek, A. L. (2013). A phenomenological investigation of online learners' lived experiences of engagement [Disertasi, University of Minnesota]. University Digital Conservancy. <https://conservancy.umn.edu/items/8b0fb88d-50a4-47c8-9800-55a8f4881ea8>
- Pazzanese, C. (2024, Maret 27). Lifting a few with my chatbot AI. *The Harvard Gazette*. <https://news.harvard.edu/gazette/story/2024/03/lifting-a-few-with-my-chatbot>
- Pramana, et al. (2023). Beradaptasi dengan perubahan teknologi: Kecerdasan buatan dan evolusi komunikasi interpersonal. *Jurnal Ilmiah Dinamika Sosial*, 7(2), 214–225. <https://journal.undiknas.ac.id/index.php/fisip/article/view/4909>
- Pujiarti, et al. (2022). Enhancing user's self-disclosure through chatbot AI's co-activity and conversation atmosphere visualization. *International Journal of Human-Computer Interaction*, 38(18), 1891–1908. <https://doi.org/10.1080/10447318.2022.2116414>
- Sears, D. O., Freedman, J. L., & Peplau, L. A. (1999). *Psikologi sosial*. Erlangga.
- Skjuve, M., Følstad, A., Brandtzaeg, P. B., & Andersen, J. (2021). My chatbot AI companion: A study of human-chatbot AI relationships. *International Journal of Human-Computer Studies*, 149, 102601. <https://doi.org/10.1016/j.ijhcs.2021.102601>

- Sugiyono, & Lestari, P. (2021). *Metode penelitian komunikasi: Kuantitatif, kualitatif, dan cara mudah menulis artikel pada jurnal internasional*. Alfabeta.
- Sukandarumidi. (2002). *Metode penelitian*. Universitas Gadjah Mada.
- Sunflower, L. (2014, Desember 2). Data pengguna AI di Indonesia update terbaru 2024. *Garuda Website*. <https://www.garuda.website/blog/data-pengguna-ai-indonesia>
- Surokim, et al. (2016). *Riset komunikasi: Strategi praktis bagi peneliti pemula*. Universitas Trunojoyo Madura.
- Vagle, M. D. (2018). *Crafting phenomenological research* (2nd ed.). Routledge.
- Westerman, D., Cross, A. C., & Lindmark, P. G. (2020). I-It, I-Thou, I-Robot: The perceived humanness of AI in human-machine communication. *Communication Studies*, 71(2), 1–16. <https://doi.org/10.1080/10510974.2020.1749683>
- Widener, M. A. (2019). Need to belong, privacy concerns, and self-disclosure in chatbot AI interaction [Tesis, Ewha Womans University]. <http://journal.dcs.or.kr/xml/27409/27409.pdf>
- Wiseman, et al. (1967). *Speech-interpersonal communication*. Chandler.