

CHAPTER IV

CONCLUSION

4.1 Conclusion

This study aims to find out the language styles used by healthcare professionals and how social factors influence their language styles in the movie *Five Feet Apart*. Based on the first objective of the research, it can be concluded that there are three types of language style that are used by healthcare professionals based on Joos' Theory (1967): consultative style with (54%), casual style with (32%), and intimate style with (14%). The consultative style is the most dominant used because the movie is set in a hospital, where the interactions primarily between healthcare professionals and patients. Casual style is the second style that is often used in casual situations. In contrast, the Intimate style is used only by people who are very close and share an emotional connection. There are no frozen and formal styles found because the conversations take place in semiformal settings that do not require highly structured sentences.

Regarding the second research objective, the social factors influencing language style—based on Holmes' (2013) framework—include participants (36%), setting (23%), topic (23%), and function (18%). Participant roles (e.g., doctor-patient vs. nurse-patient) strongly shape language use. Setting and topic also significantly influence style, while function, though less dominant, still plays a role, particularly in directing actions or conveying information.

These results highlight the importance of understanding language style in medical communication, particularly in situations when professional and emotional relationships are

entwined. This study provides important insights into how healthcare professionals modify their communication styles to adjust to various audiences and situations, as well as how language is influenced by various social factors – participants, setting, topic, and function. It also emphasizes how media, like movies, can depict realistic or dramatic representations of professional communication.

4.2 Suggestions for Future Research

In conducting this research, some suggestions can be offered for future research. First, it is recommended to broaden the scope to real-life medical setting. Future researchers may consider analyzing language style in actual hospital to compare how language is used in real-life healthcare communication compared to fictional portrayals in movies. Second, future research may also consider applying different theories, instead of Joos' (1967) theory.

