

## **CHAPTER VI**

### **CONCLUSION**

This chapter contains conclusions from the research results obtained and suggestions for future research.

#### **6.1 Conclusions**

The process of formulating program and activity performance indicators at Universitas Andalas aims to provide a structured framework that aligns vision, mission, strategic goals, KPIs/IKSS, programs, program performance indicators, activities, and activity performance indicators through mapping and the Logical Framework Analysis (LFA) method. The LFA method is used to formulate specific and measurable indicators at each level of the organization so as to map the role and influence of stakeholders, identify the main obstacles, and determine the right strategy to achieve the target performance indicators of the university. The results of this formulation are realized in the form of a logframe matrix, which functions as a systematic planning tool through measurable performance indicators to monitor and evaluate the success of achieving university targets. In addition, the resulting program and activity performance indicators also become operational guidelines to improve accountability, measure the contribution of programs and activities to strategic goals, support the university in optimizing development, and become a key element in building quality and results-oriented university governance and help realize its vision as a leading and dignified university.

#### **6.2 Suggestions**

Suggestions for future research are as follows.

1. In future research, it is suggested to continue the activity planning and resource scheduling stages in the Logical Framework Analysis (LFA)

method to ensure that each planned activity can be carried out effectively and efficiently with the right resources and planned time.

2. In future research, it is suggested to define and develop calculation formulas for measuring each program performance indicator and activity performance indicator to ensure objective, consistent, and accurate assessment.
3. In future research, it is suggested that Universitas Andalas conduct a periodic review of the strategic plan, logframe matrix, and strategic goal performance matrix that has been prepared given the dynamics of changes in the educational environment. This is to ensure that the plan remains relevant to the conditions and needs of the university in the future.
4. In future research, it is suggested to integrate stakeholder feedback, including faculty, students, and education personnel, to refine and enhance the applicability of performance indicators.

