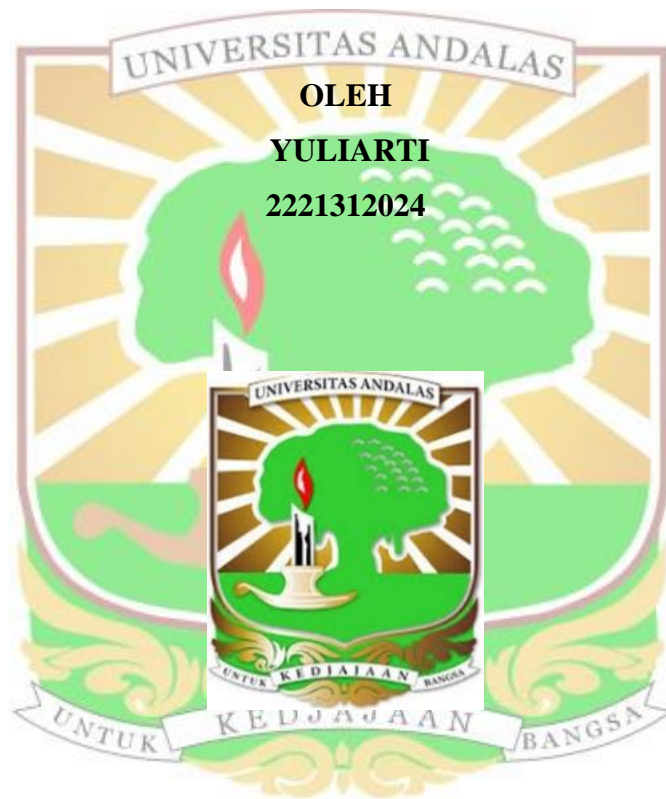


**PENGARUH PELATIHAN *TEAM STRATEGIES AND TOOLS TO ENHANCE
PERFORMANCE AND PATIENT SAFETY (TEAM STEPPS)* TERHADAP
PERSEPSI DAN SIKAP KERJA TIM BAGI PERAWAT
DI RAWAT INAP RSI IBNU SINA PADANG**

TESIS



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Pengaruh Pelatihan *Team Strategies and Tools to Enhance Performance and Patient Safety (Team STEPPS)* terhadap Persepsi dan Sikap Kerja Tim Bagi Perawat di Rawat Inap RSI Ibnu Sina Padang Tahun 2024

xvi + 111 hlm + 14 tabel + 4 skema + 3 gambar + 14 lampiran

ABSTRAK

Kerja tim dan komunikasi yang tidak efektif, merupakan penyebab utama kesalahan medis, yang menyumbang lebih dari dua pertiga kasus insiden keselamatan pasien. Kerja sama tim merupakan salah satu faktor yang menentukan dalam keselamatan pasien. Rendahnya persepsi dan sikap kerja tim perawat, mempengaruhi kemampuan perawat bekerja dalam tim. Pelatihan *Team STEPPS* dilakukan sebagai upaya meningkatkan persepsi dan sikap perawat dalam kerja tim. Tujuan penelitian menganalisis pengaruh pelatihan *Team STEPPS* terhadap persepsi dan sikap perawat dalam kerja tim di rawat inap RSI Ibnu Sina Padang. Metode penelitian quasi eksperimen dengan *pre and posttest nonequivalent control group*. Sampel penelitian sebanyak 48 perawat, terbagi kedalam 2 kelompok yaitu 24 responden pada kelompok intervensi dan 24 responden pada kelompok kontrol, pengambilan sampel secara *purposive sampling*. Kuesioner yang digunakan adalah *TPQ (Teamwork Perception Questionnaire)* dan *TAQ (Teamwork Attitude Questionnaire)*. Analisis statistik menggunakan *Paired T-test* dan *Independent T-test*. Hasil penelitian menunjukkan ada perbedaan persepsi dan sikap pada kelompok intervensi dan kontrol, sebelum dan sesudah pelatihan. Ada pengaruh pelatihan *Team STEPPS* terhadap persepsi dan sikap kerja tim pada kelompok intervensi dan kelompok kontrol ($p \text{ value} = 0,000$). Ada pengaruh pelatihan *Team STEPPS* pada kelima dimensi persepsi dan sikap kerja tim ($p \text{ value} = 0,000$). Dimensi komunikasi pada persepsi kerja tim dan dimensi kepemimpinan pada sikap kerja tim, memperoleh nilai lebih tinggi dari empat dimensi lainnya. Diharapkan perawat dapat menerapkan strategi dari pelatihan *Team STEPPS* dalam kerja tim, untuk memberikan asuhan keperawatan yang berfokus pada keselamatan pasien. Rumah Sakit agar melakukan pelatihan *Team STEPPS* pada unit lain, dengan melibatkan kerja tim antar profesi tenaga kesehatan.

Kata Kunci : perawat, persepsi kerja tim, sikap kerja tim, kerja tim, *Team STEPPS*
Daftar Pustaka : 115 (2000 - 2024)

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The Effect of Team Strategies and Tools to Enhance Performance and Patient Safety (Team STEPPS) Training on Teamwork Perceptions and Attitudes for Nurses in Inpatient Hospitals at RSI Ibnu Sina Padang in 2024

xvi+ 111 pp + 14 tables + 4 schemes + 3 pictures + 14 attachment

ABSTRACT

Ineffective teamwork and communication are the main causes of medical errors, accounting for more than two-thirds of patient safety incidents. Teamwork is one of the determining factors in patient safety. The low perception and attitude of nurses' teamwork affects nurses' ability to work in teams. Team STEPPS training was carried out as an effort to improve nurses' perceptions and attitudes in team work. The research objective was to analyze the effect of Team STEPPS training on the perceptions and attitudes of nurses in team work at the inpatient hospital at RSI Ibnu Sina Padang. Quasi-experimental research method with pre and posttest nonequivalent control group. The research sample was 48 nurses, divided into 2 groups, namely 24 respondents in the intervention group and 24 respondents in the control group, sampling using purposive sampling. The questionnaires used are TPQ (Teamwork Perception Questionnaire) and TAQ (Teamwork Attitude Questionnaire). Statistical analysis uses Paired T-test and Independent T-test. The research results showed that there were differences in perceptions and attitudes in the intervention and control groups, before and after training. There was an effect of Team STEPPS training on teamwork perceptions and attitudes in the intervention group and control group (p value = 0.000). There is an influence of Team STEPPS training on the five dimensions of teamwork perceptions and attitudes (p value = 0.000). The communication dimension on teamwork perceptions and the leadership dimension on teamwork attitudes received higher scores than the other four dimensions. It is hoped that nurses can apply strategies from Team STEPPS training in team work, to provide nursing care that focuses on patient safety. Hospitals should carry out Team STEPPS training in other units, involving teamwork between professional health workers.

Keywords: nurses, perception of team work, team work attitude, team work, Team STEPPS

Bibliography: 115 (2000 - 2024).