

## DAFTAR PUSTAKA

- Abd Kadir Wakka, San Afri Awang, Ris Hadi Purwanto, & Erny Poedjirahajoe. (2013). *Analisis Stakeholder Pengelolaan Taman Nasional Bantimurung Bulusaraung Provinsi Sulawesi Selatan (Stakeholder Analysis Of Bantimurung Bulusaraung National Park Management, South Sulawesi Province)*. *Jurnal Manusia Dan Lingkungan*, 20(1), 11–21. <https://doi.org/10.22146/jml.18470>
- Ayuningmas, N., Alfian, A., & Ramadani, N. (2023). *Resistensi Berbasis Adat: Perlawanan Masyarakat Pulau Rempang, Kota Batam, Kepulauan Riau, Terhadap Rencana Pembangunan Rempang Eco City*. *Jurnal Inovasi Penelitian*, 4(6), 1035-1042. <https://doi.org/10.47492/jip.v4i6.2838>
- Barthes, R. (1966). "Introduction to the Structural Analysis of Narratives". In *Image-Music-Text*.
- Berns, A., & Berns, H. (1969). *Effective public relations*. *Nursing Homes*, 18(3), 17–20. <https://doi.org/10.14219/jada.archive.1967.0121>
- Bogdan, R., & Biklen, S. K. (1997). *Qualitative research for education*. Allyn & Bacon Boston, MA.
- Bungin, Burhan, 2013, *Sosiologi Komunikasi: Teori, Paradigma dan Diskursus Teknologi Komunikasi di Masyarakat*, Kencana Prenada Media Group, Jakarta.
- Burke, K. (1968) *Language as Symbolic Action*. University of Clifornia Press, Berkeley & Los Angeles.
- Chatra, Emeraldy, Rulli Nasrullah. (2008). *Public relations: Strategi Kehumasan dalam Menghadapi Krisis*. Hoboken, NJ: Bandung: Maximalis
- Clandinin, D. J., & Connelly, F. M. (2000). *Narrative Inquiry: Experience and Story in Qualitative Research*. San Francisco: Jossey-Bass.
- Clandinin, D. J. (2006). *Handbook of Narrative Inquiry: Mapping a Methodology*. Thousand Oaks: Sage Publications.
- Coombs, W. T. (2010). *Parameters for crisis communication*. *The Handbook of Crisis Communication*, 17–53.
- Creswell, J. W. (2015). *Penelitian Kualitatif & Desain Riset: Memilih di antara Lima Pendekatan*. Pustaka Pelajar.
- Cutlip, C., Center, A., & broom. (n.d.). *Effective Public Relations*. Jakarta: Kencana.
- Denada, N. K., Adolfo, D., & Setyanto, E. (n.d.). *Penerimaan Khalayak Terhadap Komunikasi Krisis Pemerintah*.
- Deininger, K. W. (2003). *Land policies for growth and poverty reduction*. World Bank Publications.
- DeVito, J. A. (2019). The interpersonal communication book. *Instructor*, 1, 18.
- Edwards, G. C., Wattenberg, M. P., & Lineberry, R. L. (2019). *Government in America: People, Politics, and Policy (17th ed.)*. Pearson.
- Effendy, O. U. (2004). *Ilmu Komunikasi Teori & Praktek*. Rosda Karya.
- Efrita, N. (2015). *Strategi Komunikasi Pengembangan Pemasaran Pariwisata*. Imam Bonjol Press.
- Fahrimal, Y., & Safpuriyadi, S. (2018). *Komunikasi Strategik Dalam Penyelesaian Konflik Agraria Di Indonesia*. *Jurnal Riset Komunikasi*, 1(1), 109–127. <https://doi.org/10.24329/jurkom.v1i1.18>

- Fajar, A. (2011). *Sistem Kendali dan Strategi Penanganan (Manajemen) Krisis Dalam Kajian Public Relations*. Jurnal ASPIKOM, 1(3), 279. <https://doi.org/10.24329/aspikom.v1i3.25>
- Fearn-Banks, K. (2011). *Student Workbook to Accompany Crisis Communications*. Routledge.
- Firmansyah, A. (2019). *Analisis Stakeholders Pada Dinamika Konflik Sosial di Pulau Padang*. Jurnal Resolusi Konflik, CSR, Dan Pemberdayaan, 4(1), 1–10. From <https://journal.ipb.ac.id/index.php/jurnalcare/article/view/001>
- Fisher, W. R. (1984). "Narration as a Human Communication Paradigm: The Case of Public Moral Argument." *Communication Monographs*, 51(1), 1-22.
- Fisher, W. R. (1987). *Human Communication as Narration: Toward a Philosophy of Reason, Value, and Action*. Columbia, SC: University of South Carolina Press.
- Flick, U. (2004). "Triangulation in Qualitative Research." In U. Flick, E. von Kardorff, & I. Steinke (Eds.), "A Companion to Qualitative Research." Sage Publications.
- Foss, S. K., & Griffin, C. L. (1995). "Beyond Persuasion: A Proposal for an Invitational Rhetoric." *Communication Monographs*, 62(1), 2-18.
- Foucault, M. (1975). *Discipline and Punish: The Birth of the Prison*. New York: Random House, inc.
- Gregory, R. L. (1987). *Eye and Brain: The Psychology of Seeing*. Oxford University Press.
- Grunig, J. E., & Hunt, T. (1984). *Managing Public Relations*. New York: Holt, Rinehart & Winston.
- Haerani, D., Liliweri, A., & Widowati, D. (2021). *Conflict Resolution In The Communication Crisis (A Case Study Of Pt. Sabang Geothermal Energy Project Land Dispute)*. *Int. J. Adv. Res.* 9(01), 370-398 <http://dx.doi.org/10.21474/IJAR01/12309>
- Hanani, S. (2017). *Komunikasi antar pribadi*. 8(02), 212.
- Hasan, K. (2009). *Komunikasi politik dan pecitraan (analisis teoritis pencitraan politik di Indonesia)*. Jurnal Online Dinamika Fisip Unbara Palembang, 2(4), 22-43.
- Heath, R. L., & Palenchar, M. (2000). *Community Relations and Risk Communication: A Longitudinal Study of the Impact of Emergency Response Messages*. *Journal of Public Relations Research*, 12(2), 131–161. [https://doi.org/10.1207/S1532754XJPRR1202\\_1](https://doi.org/10.1207/S1532754XJPRR1202_1)
- Heath, R. L., & Palenchar, M. J. (2016). *Paradigms of risk and crisis communication in the twenty-first century*. *The Handbook of International Crisis Communication Research*, 435–446.
- Herman, D. (2002). *Story Logic: Problems and Possibilities of Narrative*. University of Nebraska Press.
- Homewood, K., & Rodgers, W. A. 2004. "Conservation and Livelihoods: Livelihoods and Conservation in Tanzania." *World Development* 32(9): 1525-1540
- Klapper, J. T. (1960). *The Effects of Mass Communication*. New York City: The Free Press.
- Kriyantono, R., & Sos, S. (2015). *Public relations, issue & crisis management: pendekatan critical public relation, etnografi kritis & kualitatif*. Kencana.
- Littlejohn, S. W., & Foss, K. A. (2009). *Teori Komunikasi* (9th ed.). Salemba Humanika.
- Mawadati, S., Fajri, D. C., & Id, C. C. (n.d.). *Manajemen Krisis Pemerintah Kabupaten Kulon Progo*. Jurnal ASPIKOM, 3(4), 783-797. <http://dx.doi.org/10.24329/aspikom.v3i4.224>
- Mefalopulos, P. (2007). *Participatory Communication. When the beginning defines the ending*. *Glocal Times*, 9.
- Miles, M.B, Huberman, A.M, dan Saldana, J. (2014). *Qualitative Data Analysis, A Methods Sourcebook*, Edition 3
- Mitroff, I.I. (2004). *Crises Leadership: Planning for the Unthinkable*. John Wiley & Sons.
- Moleong, J. (2009). *Lexy, Metode Penelitian Kualitatif*, Bandung: PT. Remaja Rosdakaya.



- Page, B. I., & Shapiro, R. Y. (1992). *The Rational Public: Fifty Years of Trends in Americans' Policy Preferences*. University of Chicago Press.
- Patrikarakos, D. (2017). *War in 140 Characters: How Social Media is Reshaping Conflict in the Twenty-First Century*. United States: Basic Books.
- Patton, M. Q. (1999). "Enhancing the quality and credibility of qualitative analysis." *Health Services Research*, 34(5), 1189-1208.
- Patton, M.Q. *Qualitative Research and Evaluation Methods (3rd ed.)*. Thousand Oaks, CA : Sage Publication, 2002.
- Rahayu, A. D., & Amrin, R. N. (2022). *Peran stakeholder dalam pengadaan tanah untuk pembangunan Bendungan Bener di kabupaten Wonosobo*. *Tunas Agraria*, 5(3), 165–181. <https://doi.org/10.31292/jta.v5i3.182>
- Riessman, C. K. (2008). *Narrative Methods for the Human Sciences*. Los Angeles: Sage.
- Rosmala, R., Mairita, D., & Dewi, Susi A E. (2024). *Fungsi Government Public Relations Badan Pengusahaan Batam: Analisis Studi Kasus Konflik Masyarakat Rempang*. *Jurnal Ilmu Komunikasi UHO*, 9(2), 446-462. <https://doi.org/10.52423/jikuho.v9i2.211>
- Sahputra, D. (2020). *Manajemen Komunikasi Suatu Pendekatan Komunikasi*. *JURNAL SIMBOLIKA: Research and Learning in Communication Study*, 6(2), 152–162. <https://doi.org/10.31289/simbollika.v6i2.4069>
- Schmink, M., & Wood, C. H. 2012. *"Contested Frontiers in Amazonia."* Columbia University Press
- Sari, A. A. (n.d.). *No Title*.
- Satori, & Komariah, A. (2019). *Metodologi penelitian kualitatif*. Bandung: Alfabeta.
- Seeger, M. W., Sellnow, T. L., & Ulmer, R. R. (2003). *"Communication and Organizational Crisis"*. London: Bloomsbury Academic.
- Silviani, I. (2020). *Public Relations Sebagai solusi Komunikasi Krisis*. PT Scopindo Media Pustaka.
- Situmorang, R. 2012. *"Pembangunan Infrastruktur di Papua: Tantangan dan Peluang."* *Jurnal Papua*, 4(1), 23-34
- Talib, D. (2021). *Analisis Peran Stakeholder Dalam Pengembangan Destinasi Wisata*. *Tulisan Ilmiah Pariwisata (TULIP)*, 3(1), 12. <https://doi.org/10.31314/tulip.3.1.12-18.2020>
- Touitou, T. C. (2020). *Communication, Conflict and Crisis Management*. *European Journal of Business and Management Research*, 5(4).
- Ulmer, R. R. (2001). *Effective crisis management through established stakeholder relationships: Malden Mills as a case study*. *Management Communication Quarterly*, 14(4), 590–615.
- Van den Hurk, A. M. (2013). *Social media crisis communications: Preparing for, preventing, and surviving a Public Relations*. Pearson Education.
- Wahono, Sigit. (2020). *Strategi Komunikasi PT Semen Indonesia (Persero) Tbk dalam Manajemen Isu Pabrik Rembang*. *Jurnal Ilmu Komunikasi dan Bisnis*, 6(1), 141-153. <https://doi.org/10.36914/jikb.v6i1.420>
- Wasesa, Agung dan Macnamara. (2005). *Strategic Public Relations*. Jakarta: PT. GramediaPustaka Utama.
- West, Richard dan Lynn H. Turner. (2008), *Pengantar Teori Komunikasi: Analisis dan Aplikasi, Edisi ke-3*, Jakarta: Salemba Humanika.
- Yin, R. K. (2014). *Studi Kasus Desain & Metode*. Rajawali Pers.
- John R. Zaller. (1992) *The Nature and Origins of Mass Opinion*. Cambridge: Cambridge University Press.

Zuhri, S. (2016). *Etika Profesi Public Relations*. Etika Profesi Public Relations, 1.

