

DAFTAR PUSTAKA

- Abou Hashish, E. (2012). *Effect of clinical supervision training program for first line nurse managers on quality of care and job satisfaction* (Nomor March). LAP Lambert Academic Publishing. https://www.researchgate.net/publication/274067486_Effect_of_Clinical_Supervision_on_Quality_of_Care_and_Job_Satisfaction
- Adriansyah, A. A., Setianto, B., Lestari, I., Arindis, P. A. M., Kurniawana, W. E., & Sa'adah, N. (2022). Incident analysis of patient safety in hospital: Based on feedback and supervision concept. *Bali Medical Journal*, 11(2), 665–670. <https://doi.org/10.15562/bmj.v11i2.3137>
- Afiyanti, Y., & Rachmawati, I. N. (2014). *Metodologi penelitian kualitatif dalam riset keperawatan* (Vol. 4, Nomor 1). Rajawali Pers.
- Allen-duck, A., Robinson, J. C., & Stewart, M. W. (2017). *Healthcare quality: A concept analysis*. 52(4), 377–386. <https://doi.org/10.1111/nuf.12207>
- Anggeria, E., & Maria, M. (2018). *Hubungan supervisi dengan pelaksanaan asuhan keperawatan di ruang inap lantai 10 Rumah Sakit Umum Royal Prima Medan Tahun 2017*. 3(2), 78–97. <https://doi.org/10.30829/JUMANTIK.V3I2.1939>
- Asmawati, A., Ananda, Y., & Alkafi, A. (2018). Pengaruh supervisi kepala ruangan terhadap pelaksanaan pendokumentasian asuhan keperawatan di ruang rawat inap RSUD Aisyiyah Padang tahun 2018. *Jurnal Ilmu Kesehatan*, 2(2), 108–112. <https://doi.org/10.33757/jik.v2i2.125>
- Asmuji, A. (2016). *Manajemen keperawatan: Konsep dan aplikasi* (Nomor February). Ar-Ruzz Media.
- Austin, S. (2011). Stay out of court with proper documentation. *Nursing*, 41(2), 24–29. <https://doi.org/10.1097/01.NURSE.0000395202.86451.d4>
- Babaei, S., & Taleghani, F. (2019). Compassionate care challenges and barriers in clinical nurses: A qualitative study. *Iranian Journal of Nursing and Midwifery Research*, 24(3), 213–219. https://doi.org/10.4103/ijnmr.IJNMR_100_18
- Bernard, J. M., & Goodyear, R. K. (2014). *Fundamentals of clinical supervision* (5th ed). Pearson education Limited.
- Buus, N., Delgado, C., Traynor, M., & Gonge, H. (2018). Resistance to group clinical supervision: A semi-structured interview study of non-participating mental health nursing staff members. *International Journal of Mental Health Nursing*, 27(02), 783–793. <https://doi.org/10.1111/inm.12365>
- Cherie, A., & Gebrekidan, A. B. (2005). *Lecture notes for nursing: Leadership and Management*. http://repository.poltekkes-kaltim.ac.id/611/1/Nursing_Leadership_and_Management_-_The_Carter_Center_Advancing.pdf
- Dahlia, A. I., Novieastari, E., & Afriani, T. (2020). Supervisi Klinis Berjenjang Sebagai Upaya Pemberian Asuhan Keperawatan yang Aman Terhadap Pasien. *Dunia Keperawatan: Jurnal Keperawatan dan Kesehatan*, 8(2), 304.

<https://doi.org/10.20527/dk.v8i2.7757>

- Dessler, G. (2015). *Manajemen sumber daya manusia* (14 ed.). Salemba Empat.
- Deswita, D., Arif, Y., & Supiyah, S. (2020). Penerapan supervisi klinik model group dalam pendokumentasian asuhan keperawatan di RSUD Indrasari Rengat. *Jurnal Penelitian Kesehatan "SUARA FORIKES" (Journal of Health Research "Forikes Voice")*, 11(April), 53–57. <https://doi.org/10.33846/sf.v11i0.624>
- Dewi, R., Yetti, K., & Ayubi, D. (2008). *Supervisi kepala ruangan berdasarkan kelengkapan pendokumentasian asuhan keperawatan*. 12(3), 187–192. <https://doi.org/https://doi.org/10.7454/jki.v12i3.220>
- Fowler, J. (2011). Experiential learning: An underpinning theoretical perspective for clinical supervision. In J. R. Cutcliffe, K. Hyrkas, & J. Fowler (Ed.), *Routledge Handbook of Clinical Supervision*. Taylor & Francis e-Library.
- Government of Western Australia. (2013). *Clinical supervision handbook*. Drug and Alcohol Office. http://www.health.wa.gov.au/docreg/Education/Population/Health_Problems/Mental_Illness/HP3095_Clinical_supervision_
- Habibi, A., Novieastasri, E., Yatnikasari, A., & Handiyani, H. (2022). Optimalisasi supervisi berjenjang secara sistematis dan terstruktur di Rumah Sakit X. *Jurnal JKFT Universitas Muhammadiyah Tangerang*, 7(2), 113–121. <https://doi.org/10.31000/jkft.v7i2.7560>
- Hardisman Hardisman. (2020a). *Analisis data penelitian kualitatif: Langkah praktis dengan program Microsoft Office Word dan excel, DocTools Extract Data, ATLAS-ti, dan QDA Miner Lite* (Ed pertama). Rajawali Pers.
- Hardisman Hardisman. (2020b). *Kupas tuntas dan lugas metodologi penelitian kualitatif: Dari paradigma hingga analisis data dengan penerapan di bidang kesehatan* (Ed Revisi.). PT RajaGrafindo Persada.
- Harmatiwi, D. D., Sumaryani, S., & Rosa, E. M. (2017). Evaluasi pelaksanaan supervisi keperawatan di Rumah Sakit Umum Daerah Panembahan Senopati Bantul. *Jurnal Medicoeticolegal dan Manajemen Rumah Sakit*, 6(1), 47–54. <https://doi.org/10.18196/jmmr.6126>
- Howard, V., & Eddy-Imishue, G. ere K. (2020). Factors influencing adequate and effective clinical supervision for inpatient mental health nurses' personal and professional development: An integrative review. *Journal of Psychiatric and Mental Health Nursing*, 27(5), 640–656. <https://doi.org/10.1111/jpm.12604>
- Hudays, A., Gary, F., Voss, J. G., Hazazi, A., Arishi, A., & Al-sakran, F. (2024). Job satisfaction of nurses in the context of clinical supervision: A systematic review. *International Journal of Environmental Research and Public Health*, 21(1). <https://doi.org/10.3390/ijerph21010006>
- ICTN Project Training. (2013). Workbook for interdisciplinary supervisor skills development: Clinical supervision 2013. *Calvary Health Care Sydney*.
- Isnati, I., & Fajriansyah, R. (2019). *Manajemen strategik: Intisari konsep dan teori*. Penerbit ANDI.

- Janíková, E., & Bužgová, R. (2021). Satisfaction with supervision of healthcare workers in relation to job satisfaction and selected characteristics of supervision. *Central European Journal of Nursing and Midwifery*, 12(4), 487–494. <https://doi.org/10.15452/CEJNM.2021.12.0004>
- Kamil, H., Rachmah, R., & Wardani, E. (2018). What is the problem with nursing documentation? Perspective of Indonesian nurses. *International Journal of Africa Nursing Sciences*, 9(September), 111–114. <https://doi.org/10.1016/j.ijans.2018.09.002>
- Keliat, B. A., & Akemat, A. (2014). *Model praktik keperawatan profesional jiwa*. EGC.
- Kementerian Kesehatan Republik Indonesia. (2024). *Profil tenaga kesehatan*. Direktorat Jenderal Tenaga Kesehatan.
- Keputusan Menteri Kesehatan RI Nomor HK.01.07/MENKES/1128/2022 tentang Standar Akreditasi Rumah Sakit (2022).
- Lapau, B. (2015). *Metode penelitian kesehatan: Metode ilmiah penulisan skripsi, tesis, dan disertasi* (Ed ketiga). Yayasan Pustaka Obor Indonesia.
- López-Ibort, N., Cañete-Lairla, M. A., Gil-Lacruz, A. I., Gil-Lacruz, M., & Antoñanzas-Lombarte, T. (2021). The quality of the supervisor–nurse relationship and its influence on nurses’ job satisfaction. *Healthcare (Switzerland)*, 9(10), 1–14. <https://doi.org/10.3390/healthcare9101388>
- Malawat, K. Y., Hariyati, R. T. S., Purwandari, R., & Afifah, E. (2019). Improvement legal aspects and completeness of documentation using Electronic Nursing Record: A report study. *International Journal of Nursing and Health Services (IJNHS)*, 1(2), 32–39. <https://doi.org/10.35654/ijnhs.v1i2.46>
- Marquis, B. L., & Huston, C. J. (2012). *Leadership roles and management functions in nursing: Theory and application* (7th ed, Vol. 7, Nomor 2). Lippincott Williams and Wilkins.
- Marwanah, A., Zakiyah Zakiyah, & Marianna, S. (2021). Peningkatan kinerja perawat dalam pendokumentasian asuhan keperawatan melalui supervisi kepala ruang di Instalasi Rawat Inap Rumah Sakit Royal Progress Jakarta. *Jurnal Kesehatan Saemakers PERDANA*, 4(2), 261–268. <https://doi.org/10.32524/jksp.v4i2.274>
- Menteri Kesehatan Republik Indonesia. (2019). *Peraturan Menteri Kesehatan Republik Indonesia Nomor 26 Tahun 2019 tentang Keperawatan*. http://hukor.kemkes.go.id/uploads/produk_hukum/PMK_No__26_Th_219_tt_g_Peraturan_Pelaksanaan_UU_Nomor_38_Tahun_2014_tentang_Keperawatan.pdf
- Milne, D. (2007). An empirical definition of clinical supervision. *British Journal of Clinical Psychology*, 46(4), 437–447. <https://doi.org/10.1348/014466507X197415>
- Mugianti, S. (2016). *Manajemen dan kepemimpinan dalam praktek keperawatan*. Pusdik SDM Kesehatan.

- Ning, T. J., & Costello, J. (2017). Implementing clinical nursing supervision in Singapore Hospitals. *5th Annual Worldwide Nursing Conference, Wnc*, 111–114. https://doi.org/10.5176/2315-4330_wnc17.76
- Nugrahini, R. W., & Pohan, V. Y. (2020). Implementation of the tiered supervision as a supervision function. *South East Asia Nursing Research*, 2(1), 33. <https://doi.org/10.26714/seanr.2.1.2020.33-39>
- Nursalam, N. (2014). *Manajemen keperawatan: Aplikasi dalam praktik keperawatan profesional* (Edisi 4). Salemba Medika.
- O'Shea, J., Kavanagh, C., Roche, L., Roberts, L., & Connaire, S. (2019). *Clinical supervision for nurses working in mental health services: A guide for nurse managers, supervisors and supervisees*. Health Service Executive (HSE). <http://hdl.handle.net/10147/626949>
- Oktaviani, M. H., & Rofii, M. (2019). Gambaran pelaksanaan supervisi kepala ruang terhadap perawat pelaksana dalam keselamatan pasien. *Jurnal Kepemimpinan dan Manajemen Keperawatan*, 2(1), 23. <https://doi.org/10.32584/jkkm.v2i1.165>
- Patricia, B., Ruth, K., Bev, L., & Peta, M. (2019). *Clinical supervision for nurses and midwives 2019* (B. Patricia, K. Ruth, & L. Bev (ed.)). Australian College of Mental Health Nurses.
- Patronis Jones, R. A. (2007). *Nursing leadership and management: Theories, processes and practice*. FA Davis Company.
- PPNI. (2016). *Standar diagnosis keperawatan Indonesia: Definisi dan indikator diagnostik*. Dewan Pengurus Pusat Persatuan Perawat Nasional Indonesia.
- Puspa Sari, D., Akmalina, R., & Saputera, B. (2020). *Effectiveness analysis of clinical supervision models in improving the clinical nurse performance. January 2021, 2020*. <https://debian.stiesia.ac.id/index.php/icobuss1st/article/view/25>
- Puspitasari, N. W. ... Dwidiyanti, M. (2018). Supervisi klinik dalam pelayanan keperawatan sebagai upaya peningkatan kompetensi perawat di rumah sakit. *Jurnal Perawat Indonesia*, 2(2), 51–61. <https://doi.org/10.32584/jpi.v2i2.12>
- Raco, J. R. (2010). Metode penelitian kualitatif: Jenis, karakteristik dan keunggulannya. In A. L (Ed.), *PT Grasindo*. Grasindo. <https://osf.io/mfzuj/>
- Rahmadeni, S. (2016). *Analisis kompensasi dan supervisi terhadap pencapaian kinerja perawat pelaksana di RSUP Dr. M.Djamil Padang tahun 2015*. Universitas Andalas.
- Rankin, J., McGuire, C., Matthews, L., Russell, M., & Ray, D. (2015). Supporting nursing leadership by the implementation of an increased supervisory role. *GSTF Journal of Nursing and Health Care (JNHC)*, 3(1), 118–123. <https://doi.org/10.5176/2345-718X>
- Rankin, J., McGuire, C., Matthews, L., Russell, M., Ray, D., & on behalf of the Leading Better Care Research. (2016). Facilitators and barriers to the increased supervisory role of senior charge nurses: A qualitative study. *Journal of Nursing Management*, 24(3), 366–375. <https://doi.org/>

10.1111/jonm.12330

- Riskiyah, R., Harijanto, T., & Noor, V. M. M. (2016). Faktor yang mempengaruhi pemahaman Kepala Ruang Rawat Inap tentang pelaporan kinerja utilitas bangsal di Rumah Sakit. *Jurnal Kedokteran Brawijaya*, 29(3), 300–304. <https://doi.org/10.21776/ub.jkb.2016.029.03.11>
- Rothwell, C., Kehoe, A., Farook, S. F., & Illing, J. (2021). Enablers and barriers to effective clinical supervision in the workplace: A rapid evidence review. *BMJ Open*, 11(9), 1–10. <https://doi.org/10.1136/bmjopen-2021-052929>
- Saab, M. M. ... Horgan, A. (2021). Peer group clinical supervision: Qualitative perspectives from nurse supervisees, managers, and supervisors. *Collegian*, 28(4), 359–368. <https://doi.org/10.1016/j.colegn.2020.11.004>
- Sah, C., Antwi-Berko, R., Opoku, O. A., Henry, O., & Bosiako, A. A. (2023). Exploring Supportive Supervision of Nurses in the Health Care Facilities in Volta Region, Ghana. *Journal of Nursing Research, Patient Safety and Practise*, 34, 1–10. <https://doi.org/10.55529/jnrpsp.34.1.10>
- Seniwati, S., Ita, I., & Ria, A. (2022). *Buku Ajar Manajemen Keperawatan* (Edisi Pert). CV Feniks Muda Sejahtera.
- Sjahrudin, C. (2022). *Penyelenggaraan tata kelola rumah sakit* (Ed 1). Mazda Media.
- Sloan, G., & Fleming, M. (2011). Training requirements for clinical supervision in the United Kingdom. In J. R. Cutcliffe, K. Hyrkas, & J. Fowler (Ed.), *Routledge Handbook of Clinical Supervision*. <https://doi.org/10.4324/9780203843437>
- Stavropoulou, A. ... Koukouli, S. (2022). What Quality of Care Means? Exploring Clinical Nurses' Perceptions on the Concept of Quality Care: A Qualitative Study. *Clinics and Practice*, 12(4), 468–481. <https://doi.org/10.3390/clinpract12040051>
- Sudaryanto, A., & Supratman S. (2008). Model-model supervisi keperawatan klinik. *Berita Ilmu Keperawatan*, 1(4), 193–196. <https://doi.org/10.23917/bik.v1i4.3735>
- Sugiyono. (2020). *Metode penelitian kualitatif: Untuk penelitian yang bersifat eksploratif, enterpretif, interaktif dan konstruktif* (Ed ketiga). Alfabeta.
- Sugiyono, & Puspanhani, M. E. (2020). *Metode penelitian kesehatan: kuantitatif, kualitatif, kombinadasi, R&D* (Ed 1). Alfabeta.
- Trisno, T., Nursalam, N., & Triharini, M. (2020). Analysis of accuracy nursing care process implementation. *Jurnal Ners*, 15(1 Special Issue), 436–439. <https://doi.org/10.20473/jn.v15i1Sp.19784>
- WHO. (2018). Handbook for national quality policy and strategy. In *Who*. WHO Document Production Services.
- WHO. (2023). Workload Indicators of Staffing Need: User's manual. In *World Health Organization*.
- Wirdah, H., & Yusuf, M. (2016). Penerapan asuhan keperawatan oleh perawat

pelaksana di Rumah Sakit Banda Aceh. *Jurnal Ilmiah Mahasiswa Fakultas Keperawatan Universitas Syiah Kuala*, 1(1), 1–6.

Woo, S., & Choi, M. (2021). Medical service quality, patient satisfaction and intent to revisit: Case study of public hub hospitals in the Republic of Korea. *PLoS ONE*, 16, 1–14. <https://doi.org/10.1371/journal.pone.0252241>

Wright, J. (2012). Clinical supervision: A review of the evidence base. *Nursing standard (Royal College of Nursing (Great Britain) : 1987)*, 27(3), 44–49. <https://doi.org/10.7748/ns2012.09.27.3.44.c9298>

Yuliana, E., Hariyati, R. T. S., & Rusdiansyah. (2021). *Supervisi berjenjang di era pandemi Covid-19 dalam manajemen keperawatan*. 3(1), 286–295. <https://doi.org/10.31539/joting.v3i1.2228>