

DAFTAR PUSTAKA

- Ablana, MV V, Isidro, DJ, & Gino A. Cabrera, Mp. (Cand., 2016). Korelasi Adversity Quotient dan Prestasi Kerja Pegawai LGU Kota Tayabas : Masukan Terhadap Manajemen Kepegawaian Publik yang Efektif. *Jurnal Penelitian Sekolah Tinggi Seni dan Sains, Southern Luzon State University, Lucban, Quezon, PH* , 8(2), 109–122.
- Adzanni, O. N., Nurhasan, R., Tenisia, I., & Sari, P. (2022). *Beban Kerja Terhadap Adversity Quotient Melalui Kecerdasan Emosional Sebagai Variabel Mediasi Pada PT. Telkom Kandatel Garut*.
- Ahmad, Y., Tawal, B., & Taroreh, R. N. (2019). Pengaruh stres kerja, beban kerja, dan lingkungan kerja terhadap kinerja karyawan pada Pt. Fif Group Manado. *Jurnal EMBA: Jurnal Riset Ekonomi, Manajemen, Bisnis Dan Akuntansi*, 7(3).
- Byron, K. (2005). A meta-analytic review of work–family conflict and its antecedents. *Journal of vocational behavior*, 67(2), 169-198.
- Carlson, D. S., Kacmar, K. M., & Williams, L. J. (2000). Construction and Initial Validation of a Multidimensional Measure of Work-Family Conflict. *Journal of Vocational Behavior*, 56(2), 249–276.
- Dessler, G. (2020). *Human Resource Management*. Amerika Serikat: Pearson.
- Edison, Emron. Yohny, Anwar, Imas, Komariyah. (2016). *Manajemen Sumber Daya Manusia*. Bandung: Alfabeta
- Fersinata, F. J., & Sitohang, F. M. (2022). Pengaruh Pengalaman Kerja, Motivasi Kerja Dan Loyalitas Kerja Terhadap Kinerja Karyawan Pt Yuwana Karya Catur Manunggal. *Jurnal Ilmu dan Riset Manajemen (JIRM)*, 11(7).
- Gofur, A. (2018). Pengaruh Stres Kerja Terhadap Kepuasan Kerja Pegawai. *Jurnal Riset Manajemen Dan Bisnis (JRMB) Fakultas Ekonomi UNIAT*, 3, 295–304.
- Gray, S., & Nowland, J. (2018). Director workloads, attendance and firm performance. *Accounting Research Journal*, 31(2), 214–231.
- Hair, J. F., Hult, T. M., Ringle, C. M., & Sarstedt, M. (2022). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM)*. SAGE Publications, Inc.
- Irawati, R., Arimbi, D., Prodi, C., Bisnis, A., Politeknik, T., Batam, N., Yani, J. A., & Tering, T. (2017). *Analisi Pengaruh Beban Kerja Terhadap Kinerja*

Karyawan Operator Pada PT GIKEN Precision Indonesia. *Administrasi Bisnis Terapan*, 51–58.

Jasmalinda. (2021). *Pengaruh Work Family Conflict dan Beban Kerja Secara Bersama-sama Terhadap Kinerja Wanita Berperan Ganda pada Perawat RSUD Arosuka Kabupaten Solok Oleh Jasmalinda Study program in Management of the Perdagangan School of Economics STIE Perdagangan Padang*. 1(12), 2641.

Karasek, R., Brisson, C., Kawakami, N., Houtman, I., Bongers, P., & Amick, B. (1998). The Job Content Questionnaire (JCQ): an instrument for internationally comparative assessments of psychosocial job characteristics. *Journal of occupational health psychology*, 3(4), 322.

Kasmir. (2019). *Manajemen Sumber Daya Manusia (Teori dan Praktik) (Edisi ke-5): PT Raja Grafindo Persada*.

Koopmans, L., Buuren, V. H., Van, S., Van Der, A. J. W. De, Koopmans, L., Bernaards, C. M., Hildebrandt, V. H., Van Buuren, S., Van Der Beek, A. J., & De, H. C. (2014). Improving the Individual Work Performance Questionnaire using Rasch analysis. In *Journal of Applied Measurement* (Vol. 15, Issue 2).

Kuswinarno, mudji, & indirawati, novia. (2021). *Pengaruh Beban Kerja Dan Konflik Pekerjaan-Keluarga (Work Family Conflict) Terhadap Kinerja Wanita Karir Dengan Stres Kerja Sebagai Variabel Intervening (Pada Cv. Buana Tengka Garment Bangkalan)*.

Lan, Y., Zhang, X., Deng, H., Yang, Z., & Xia, Y. (2022). How work-family conflict predict HSR drivers safety performance? Empirical evidence from China. *Chinese Management Studies*, 16(3), 688–707.

Liu, H., Fan, J., Fu, Y., & Liu, F. (2018). Intrinsic motivation as a mediator of the relationship between organizational support and quantitative workload and work-related fatigue. *Human Factors and Ergonomics in Manufacturing & Service Industries*, 28(3), 1–9.

Lukman, H., Eko Sugiyanto, dan Zulfa Irawati. 2015. *Karakteristik Work-Family Conflict dan Pengaruhnya Terhadap Kinerja Karyawan (Kasus Rumah Sakit Berbasis Islam di Surakarta)*. University Research Colloquium 2015. ISSN 2407-9189.

Lyell, D., Magrabi, F., & Coiera, E. (2018). Pengaruh beban kognitif dan kompleksitas tugas bias otomatisasi dalam persepsian elektronik. *Faktor Manusia*, 60(7), 1008–1021.

Mahardiana, L., Kaseng, S., & Kornelius, Y. (2022). *Workload effect on Adversity Quotient through Emotional Quotient as Intervening Variable in Palu City Supermarket*.

- Mansour, S., & Tremblay, D. G. (2016). Workload, generic and work–family specific social supports and job stress: Mediating role of work–family and family–work conflict. *International Journal of Contemporary Hospitality Management*, 28(8), 1778–1804.
- Merdiaty, N., Aldrin, N., & Runtu, D. Y. N. (2019). Role of servant leadership on quality of work life (QWL) and work conflict with adversity quotient as mediator. *International Journal of Research in Business and Social Science (2147- 4478)*, 8(6), 88–95. <https://doi.org/10.20525/ijrbs.v8i6.523>
- Moehersono. (2012). Pengukuran Kinerja Berbasis Kompetensi: Raja Grafindo Persada
- Nabila, A., Utami, H. N., & Aini, E. K. (2019). Pengaruh Work Family Conflict Terhadap Kinerja Karyawan Melalui Stres Kerja (Studi Pada Karyawan divisi Operational dan Servis pada PT. Bank BRI Syariah, Tbk. *Jurnal Administrasi Bisnis*, 73(2), 57–67.
- Nurman, N. (2020). Pengaruh *Adversity Quotient*, Budaya Organisasi dan Training Terhadap Kinerja Pegawai Badan Kepegawaian dan Pengembangan Sumber Daya Manusia (BPKSDM) Kabupaten 50 Kota. *Jurnal BONANZA: Manajemen dan Bisnis*, 1(1), 43-55.
- Phoolka, E. S., & Kaur, N. (2012). Adversity Quotient: A new paradigm to explore. *Contemporary Business Studies*, 3(4), 67-78.
- Rivaldo, Y., & Nabella, S. D. (2023). Employee Performance: Education, Training, Experience and Work Discipline. *Quality - Access to Success*, 24(193), 182–188. <https://doi.org/10.47750/QAS/24.193.20>
- Roboth, Jane Y. (2015). “Work-family conflict, Stres Kerja dan Kineja Wanita Peran Ganda Pada Yayasan Compassion East Indonesia”, *Jurnal Riset Bisnis dan Manajemen*, Vol.3, No.1, hal 33- 46
- Runtu, D., Aldrin, N., & Merdiaty, N. (2019). Effect of work ethics on job performance with adversity quotient as a mediator. *International Journal of Research in Business and Social Science (2147- 4478)*, 8(5), 98–103. <https://doi.org/10.20525/ijrbs.v8i5.457>
- Safi’i, A., Muttaqin, I., Sukino, Hamzah, N., Chotimah, C., Junaris, I., & Rifa’i, M. K. (2021). The effect of the adversity quotient on student performance, student learning autonomy and student achievement in the COVID-19 pandemic era: evidence from Indonesia. *Heliyon*, 7(12). <https://doi.org/10.1016/j.heliyon.2021.e08510>
- Sari, Y. (2019). How do work stress and workload influence work motivation and performance of employees of the state-owned banks in indonesia? *East African Scholars Journal of Economics, Business and Management*, 2(6), 333–340. _

- Septyaningsih, R., & Palupiningdyah. (2017). Pengaruh Beban Kerja Berlebih dan Konflik Pekerjaan Keluarga terhadap Kinerja melalui Kelelahan Emosional. *Management Analysis Journal*, 6(4), 461–472. <https://doi.org/10.15294/maj.v6i4.18341>
- Soomro, A. A., Breitenecker, R. J., & Shah, S. A. M. (2018). Relation of work-life balance, work-family conflict, and family-work conflict with the employee performance-moderating role of job satisfaction. *South Asian Journal of Business Studies*, 7(1), 129–146. <https://doi.org/10.1108/SAJBS-02-2017-0018>
- Stoltz, PG, 2005. Adversity Quotient: Mengubah Hambatan Menjadi Peluang. PT. Grasindo, Jakarta.
- Sudirno, H. D., & Nurvianti, D. V. (2015). Konflik Peran dan Kelelahan Emosional Pengaruhnya terhadap Kinerja Dosen pada Universitas Majalengka. *Jurnal Ilmiah Manajemen Dan Akuntansi*, 2(1)
- Sugiyono, D. (2013). Metode penelitian pendidikan pendekatan kuantitatif, kualitatif dan R&D.
- Suharmono., Natalia, P. (2015). Analisis Pengaruh Work-family Conflict Dan Ambiguitas Peran Terhadap Kinerja Karyawan Dengan Stress Kerja Sebagai Variabel Intervening. *Diponegoro journal of Management*. 4(2), 1- 13.
- Tarwaka. (2014). Ergonomi Industri; Pengetahuan Dasar Ergonomi dan Aplikasi Tempat Kerja. Surakarta: Harapan Pers.
- Tri Satya Hardani, R. (2022). Effect of Work Environment And Workload on Employee Performance. In *Social Science, Entrepreneurship and Technology (IJESET)*(Vol. 1, Issue 1). <http://journal.sinergicendikia.com/index.php/ijeset>
- Tualai, M. M., & Havidz Aima, M. (2022). *The Effect of Work-Family Conflict and Workload on Employee Performance Mediated by Work Stress on Female Employees with Families in the Fiscal Policy Agency*. 3(4). <https://doi.org/10.31933/dijms.v3i4.1135>
- Zainudin, B., Sutawidjaya, A. H., Saluy, A. B., Djamil, M., & Endri, E. (2021). The effect of compensation, leadership, and supervision on performance of government civil servants: Mediating role of adversity quotient. *Linguistics and Culture Review*, 5(1), 453-469.
- Zulaikha, S., Nasir, M., & Zuanny, I. P. (2020). The relationship between adversity Quotient and Work Family Conflict on Police Women in Mapolda based in Aceh. *ICPsy 2019*, 112–118. <https://doi.org/10.5220/0009438401120118>