

DAFTAR PUSTAKA

- Aditama. (2012). Manajemen Administrasi rumah sakit. Edisi 2. *Jakarta. UI Press.*
- Afrida.S. (2012). Aspek Karakteristik manajemen mutu rumah sakit. *Jurnal Kesehatan Masyarakat STIKes Prima Nusantara.*
- Andersson, A.-C. (2013). *Quality improvement in healthcare. Ugeskrift for laeger* (Vol. 171). <https://doi.org/10.1080/00185868.2014.968493>
- Arikunto, S. (2009). Prosedur Penelitian Suatu Pendekatan Praktik Edisi Revisi 6. *Jakarta : Rineka Cipta.*
- Atem, T. I., & Yella, G. N. (2009). Continuous Quality Improvement: Implementation And Sustainability. *Malardalens Hogskola; Institution for Innovation, Design and Product Development.*
- Azwar, S. (2000). Reliabilitas dan Validitas. *Yogyakarta: Pustaka Belajar.*
- Beck, D. F. P., & Tatano, C. (2012). *Resourch manual for Nursing Research* (ninth edit). Philadelphia: Lippincott Williams & Wilkins Wolter Kluwer Health.
- Brennan, S., McKenzie, J. E., Whitty, P., Buchan, H., & Green, S. (2013). Continuous quality improvement: effects on professional practice and healthcare outcomes. *JohnWiley & Sons, Ltd.*, (10). <https://doi.org/10.1002/14651858.CD003319.pub2.www.cochranelibrary.com>
- Brown, A., Santilli, M., & Scott, B. (2015). The internal audit of clinical areas: A pilot of the internal audit methodology in a health service emergency department. *International Journal for Quality in Health Care*, 27(6), 520–522. <https://doi.org/10.1093/intqhc/mzv085>
- Dana, B. (2004). Continuous Quality Improvement (CQI) Readiness Assessment. *American Health Care Association.*
- Derrick-mills, T. (2015). Understanding Data Use for Continuous Quality Improvement in Continuous Quality Improvement : Conceptual Framework. *Urban Institute*, 1–18.
- Dharma, K. K. (2011). Metodologi Penelitian Keperawatan. *Jakarta; Trans Info Media.*
- Durkin, N. (2006). Using record review as a quality improvement process. *Journal of the home care and hospice professional. Diakses Dari Http://journals.lww.com/homehealth_carenurseonline/Abstract/2006/0900 Using_Record_Review_as_a_Qualit Y_Improvement.6.aspx.*

- Gillies, D. A. (2006). Nursing Management; A system Approach, 6th Edition. *W.B. Saunders Company, 6 th Editi.*
- Harutyunyan, & Ohanyan. (2016). The Role of Internal Audit in Continuous Improvement of Quality Management Systems at Private HE Institutions: A Case Study of Eurasia International University (Armenia). *Journal of Business & Financial Affairs*, 5(1), 1–10. <https://doi.org/10.4172/2167-0234.1000170>
- Hastono, P. S. (2011). Statistik Kesehatan. Edisi VI. *Jakarta : PT. Raja Grafindo Persada.*
- Hayrinen, K. Lammintakanen, J. Saranto, K. (2010). Evaluation of electronic nursing documentation Nursing process model and standardized terminologies as keys to visible and transparent nursing. *International Journal of Medical Informatics.*
- Jamtvedt, G., Young, J. M., Kristoffersen, D. T., O'Brien, M. A., & Oxman, A. D. (2006). Audit and feedback: effects on professional practice and health care outcomes. *Cochrane Database of Systematic Reviews.* <https://doi.org/10.1002/14651858.CD000259.pub2>
- Johnson, M., Jefferies, D., & Langdon, R. (2010). The Nursing and Midwifery Content Audit Tool (NMCAT): A short nursing documentation audit tool. *Journal of Nursing Management*, 18(7), 832–845. <https://doi.org/10.1111/j.1365-2834.2010.01156.x>
- Kakyo, T. A., & Xiao, L. D. (2017). Nurse managers' experiences in continuous quality improvement in resource-poor healthcare settings. *Nursing and Health Sciences*, 19(2), 244–249. <https://doi.org/10.1111/nhs.12338>
- Kumajas, Wilfin, F., & Dkk. (2014). Hubungan Karakteristik Dengan Kinerja Perawat Di Ruang Rawat Inap Penyakit Dalam Rsud Dateo Binangkang Kabupaten Bolaang Mongondow. *Jurnal Kesehatan Medika Saintika.*
- Marquis, B. L., & Huston. (2012). Leadership roles and management functions in nursing: theory and application. *Research Gate*, (November 1992).
- Marquis, B. L., & Huston, C. J. (2015). *Leadership roles and management functions in nursing.* *Research Gate.* <https://doi.org/10.1017/CBO9781107415324.004>
- McLaughlin, C. P., Johnson, J. K., & Sollecito, W. A. (2011). Implementing Continuous Quality Improvement in Health Care, 392. Retrieved from <https://books.google.com/books?id=jJsgDAkKrnsC&pgis=1>

- Myers, J.,L. & Well, A. D. (2003). Research Design and Statistical Analysis. *Hillsdale, NJ: Lawrence Erlbaum Associates.*
- Mykkänen, M., Saranto, K., & Miettinen, M. (2012). Nursing audit as a method for developing nursing care and ensuring patient safety. *Nursing Informatics ... : Proceedings of the ... International Congress on Nursing Informatics, 2012(18)*, 301. Retrieved from <http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3799087/>&tool=pmcentrez&rendertype=abstract
- Nasic, M., Pokupic, R., Katusic, D., Miklic, P., Suic, I., & Galic, S. (2005). Internal quality audit and quality standards as a method of quality improvement at the Department of Ophthalmology, University Hospital. *Collegium Antropologicum, 29 Suppl 1*, 21–24. Retrieved from <http://ovidsp.ovid.com/ovidweb.cgi?T=JS&PAGE=reference&D=med5&NEWS=N&AN=16193670>
- Notoadmodjo, S. (2012). Promosi Kesehatan dan Ilmu Perilaku. *Jakarta: Rineka Cipta.*
- Nursalam. (2015). Manajemen Keperawatan. *Salemba Medika*, 1–5.
- Patel, S. (2010). Achieving quality assurance through clinical audit. *Nursingmanagement.rcnpublishing.co.uk*, 28–34.
- Permenkes RI. (2013). PMK Nomor 49 Tahun 2013 tentang Komite Keperawatan. *Permenkes Ri.*
- Pratiwi, A., Hidayat, A. A., & Agustin, R. (2015). Implementasi Sistem Manajemen Mutu Pelayanan Keperawatan Melalui Kepemimpinan Mutu Kepala Ruangan. *Departemen of Nursing, Faculty of Health Science, Muhammadiyah University of Surabaya*, 1–10.
- Presiden RI. (1964). Undang-Undang Nomor 12 Tahun 1964 tentang Pemutusan Hubungan Kerja di Perusahaan Swasta. *Republik Indonesia.*
- Ratnasih. (2011). Hubungan antara kemampuan kepala ruangan dalam melaksanakan fungsi manajemen dengan kinerja perawat pelaksana di ruang rawat inap RS Kepolisian Pusat Raden Said Sukanto Jakarta. *Jakarta. PPS FIK UI.*
- Saefulloh, M. (2013). Pengaruh Status Kepegawaian Terhadap Kinerja Perawat di Ruang Rawat Inap. *Jurnal Kebidanan Dan Keperawatan; Universitas Aisyiyah Yogyakarta*, 9(1), 65–73.
- Siagian, P. (2012). Fungsi-Fungsi Manajerial, Edisi Revisi. *Jakarta, PT Bina Aksara.*

- Sofiana, & Purbadi. (2006). Analisis Faktor Lingkungan dan Individu yang Berpengaruh Terhadap Peningkatan Kinerja. *Fakultas Kedokteran Universitas Tanjung Pura.*
- Somatunga, L., Sridharan, S., & Refai, M. (2015). Factors Influencing Continuous Quality Improvement Programme In Government Hospitals Of Sri Lanka. *Ijstr.Org*, 4(6). Retrieved from <http://www.ijstr.org/final-print/june2015/Factors-Influencing-Continuous-Quality-Improvement-Programme-In-Government-Hospitals-Of-Sri-Lanka.pdf>
- Sudrajat, D. A. (2008). Hubungan Karakteristik Perawat dan Pengetahuan Perawat Pelaksana tentang aspek Praktik Keperawatan dengan pemenuhan Hak-Hak Pasien di RSIJPK. *Fakultas Ilmu Keperawatan Universitas Indonesia.*
- Sugiyono. (2006). Metode Penelitian Kuantitatif dan Kualitatif. *Bandung; Alfabeta.*
- Sulistyowati. (2014). Hubungan faktor umur, dan pendidikan perawat terhadap peningkatan kepuasan pasien. *Fakultas Ilmu Keperawatan Universitas Muhammadiyah Jakarta.*
- Tsaloglidou. (2009). Does Audit Improve the quality of care? *Internasional Journal of Caring Sciences*, 2(2).
- Viana, C. D., Bragas, L. Z. T. de, Lazzari, D. D., Garcia, C. T. F., & Moura, G. M. S. S. de. (2016). Implementation of Concurrent Nursing Audit: an Experience Report. *Texto & Contexto - Enfermagem*, 25(1), 1–7. <https://doi.org/10.1590/0104-070720160003250014>
- Vmia. (2017). *The Role of Internal Audit: Risk Management in Clinical Areas.* Victoria Management and Insurance State Government. <https://doi.org/10.1080/00405841.2013.829731>
- Whitehead, D. K., Weiss, S. A., & Tappen, R. M. (2007). *Essentials of Nursing Leadership and Management.*
- WHO. (2002). Quality of care : patient safety Report by the Secretariat. *Fifty-With World Health Assembly*, (A55/13), 1–6. Retrieved from <http://www.who.int/patientsafety/worldalliance/ea5513.pdf>
- Wong, F. W. (2009). Chart audit: Stratgies to improve quality of nursing documentation. Journal for nurses in staff development. *Diakses Dari Http://journals.lww.com/jnsdonline/ Abstract/2009/03000/Chart_Audit_Strategies_to_Improve_Quality_of.1 5.aspx.*
- Yanti, R. I., & Warsito, B. E. (2013). Hubungan Karakteristik Perawat, Motivasi, Dan Supervisi Dengan Kualitas Dokumentasi Proses Asuhan Keperawatan. *Jurnal Managemen Keperawatan*, 1(2), 107–114.