



UNIVERSITAS ANDALAS

ANALISIS AKSESIBILITAS PELAYANAN KESEHATAN BAGI

PENYANDANG DISABILITAS DI PUSKESMAS

LUBUK BUAYA KOTA PADANG

TAHUN 2024

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FAKULTAS KESEHATAN MASYARAKAT

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**ANALISIS AKSESIBILITAS KESEHATAN PELAYANAN KESEHATAN
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xi + 143 halaman , 29 tabel, 15 gambar, 9 lampiran

ABSTRAK

Tujuan Penelitian

Tujuan penelitian ini adalah menganalisis aksesibilitas pelayanan kesehatan bagi penyandang di Puskesmas Lubuk Buaya tahun 2024.

Metode

Penelitian ini merupakan penelitian kualitatif dengan pendekatan fenomenologi yang melibatkan 12 informan dengan *purposive sampling*. Penelitian ini dilakukan di Puskesmas Lubuk Buaya pada bulan Oktober 2023 hingga Mei 2024. Pengumpulan data dilakukan melalui wawancara mendalam, observasi, dan telaah dokumen.

Hasil

Aksesibilitas pelayanan kesehatan bagi penyandang disabilitas di Puskesmas Lubuk Buaya belum terpenuhi. Terdapat ketidaktersediaan sarana dan prasarana, SDM dengan kemampuan bahasa isyarat, program kesehatan, media informasi, perencanaan, dan pedoman dalam pelayanan khusus pasien penyandang disabilitas. Kendala mobilitas juga terjadi. Untuk persetujuan tindakan medis sudah sepengetahuan pasien disabilitas, serta penjaminan kualitas pelayanan bagi penyandang disabilitas dilakukan dengan sistem *fastrack*.

Kesimpulan

Aksesibilitas pelayanan kesehatan bagi penyandang disabilitas di Puskesmas Lubuk Buaya belum sejalan sesuai ketentuan Perda Kota Padang No.3 Tahun 2015. Masih perlu upaya perbaikan dari segi sarana dan prasarana, SDM dengan kemampuan bahasa isyarat, pedoman, standar pelayanan, perencanaan, serta turunan kebijakan untuk menunjang pelayanan bagi penyandang disabilitas.

Daftar Pustaka : 72 (2006-2024)

Kata Kunci : Aksesibilitas, pelayanan kesehatan, disabilitas

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ANALYSIS OF HEALTH SERVICES ACCESSIBILITY FOR PEOPLE WITH DISABILITIES AT LUBUK BUAYA COMMUNITY HEALTH CENTER IN 2024

xi + 143 pages, 29 tables, 15 pictures, 9 appendices

ABSTRACT

Objective

The aim of this research is to analyze the accessibility of health services for people with disabilities at the Lubuk Buaya Community Health Center in 2024.

Method

This research is a qualitative research with a phenomenological approach involving 12 informants with purposive sampling. This research was conducted at the Lubuk Buaya Community Health Center from October 2023 to May 2024. Data collection was carried out through in-depth interviews, observation and document review.

Results

Accessibility of health services for people with disabilities at the Lubuk Buaya Community Health Center has not been met. There is a lack of facilities and infrastructure, human resources with sign language skills, health programs, information media, planning and guidelines for special services for patients with disabilities. Mobility obstacles also occur. Approval for medical procedures is with the knowledge of disabled patients, and quality of service for people with disabilities is guaranteed using the fastrack system.

Conclusion

Accessibility of health services for people with disabilities at the Lubuk Buaya Community Health Center is not yet in accordance with the provisions of Padang City Regional Regulation No. 3 of 2015. There is still a need for improvement efforts in terms of facilities and infrastructure, human resources with sign language skills, guidelines, service standards, planning, and policy derivatives to support services for people with disabilities.

References : 72 (2006-2024)

Keywords : Accesibility, health service, disability

