

**ANALISIS PENGENDALIAN POTENSI FRAUD  
DI RUMAH SAKIT UMUM DAERAH  
ACHMAD MOECHTAR BUKITTINGGI**

**TESIS**

**Oleh :  
AYU MITRIZA  
No BP. 1520322033**



**Pembimbing :  
Dr. Nur Afranin Syah, M.Med, PhD  
Ali Akbar, SKM, Mkes**

**PROGRAM PASCASARJANA KESEHATAN MASYARAKAT  
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**ANALISIS PENGENDALIAN POTENSI *FRAUD*  
DI RUMAH SAKIT UMUM DAERAH DR.ACHMAD  
MOECHTARBUKITTINGGI**

XXII + 121 halaman + 17 tabel + 4 gambar + 4 lampiran

**Abstrak**

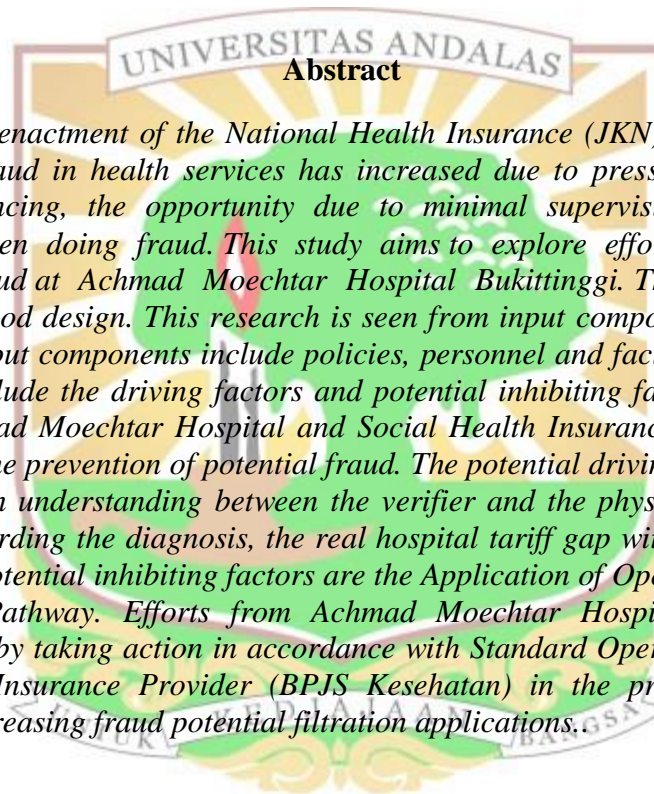
Sejak berlakunya Jaminan Kesehatan Nasional (JKN) di Indonesia, potensi *fraud* dalam pelayanan kesehatan semakin meningkat karena adanya tekanan dari sistem pembiayaan yang baru berlaku, adanya kesempatan karena minim pengawasan, serta ada pembenaran saat melakukan tindakan *fraud*. Penelitian ini bertujuan untuk mengeksplorasi upaya pengendalian potensi *fraud* di Rumah Sakit Dr. Achmad Moechtar Bukittinggi. Penelitian ini menggunakan desain metode kualitatif. Penelitian ini dilihat dari komponen input dan komponen proses. Komponen input mencakup kebijakan, tenaga dan sarana. Komponen proses mencakup faktor pendorong dan faktor penghambat potensi *fraud*, upaya Rumah Sakit Dr. Achmad Moechtar dan BPJS Kesehatan dalam pencegahan potensi *fraud*. Faktor pendorong potensi *fraud* yaitu perbedaan pemahaman antara verifikator dan dokter penanggung jawab pasien tentang diagnosis, kesenjangan tarif riil rumah sakit dengan tarif INA CBGs. Faktor penghambat potensi *fraud* yaitu Penerapan Standar Operasional dan *Clinical Pathway*. Upaya dari Rumah Sakit Dr. Achmad Moechtar dalam pencegahan potensi *fraud* dengan melakukan tindakan sesuai Standar Prosedur Operasional. Upaya BPJS Kesehatan dalam pencegahan potensi *fraud* dengan meningkatkan aplikasi penyanggah potensi *fraud*.

Kata Kunci :JKN, sistem pembiayaan, pencegahan potensi *fraud*  
Daftar Pustaka 72 ( 2004-2017)

**PUBLIC HEALTH STUDY PROGRAM  
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**FRAUD POTENTIAL CONTROL ANALYSIS IN GENERAL HOSPITAL  
REGION DR.ACHMAD MOECHTAR BUKITTINGGI**

XXII + 121 Page + 17 table + 4 picture + 4appendixes



**Abstract**

*Since the enactment of the National Health Insurance (JKN) in Indonesia, the potential for fraud in health services has increased due to pressure from the new system of financing, the opportunity due to minimal supervision, and there is justification when doing fraud. This study aims to explore efforts to control the potential of fraud at Achmad Moechtar Hospital Bukittinggi. This research uses qualitative method design. This research is seen from input components and process components. Input components include policies, personnel and facilities. The process components include the driving factors and potential inhibiting factors of fraud, the efforts of Achmad Moechtar Hospital and Social Health Insurance Provider (BPJS Kesehatan) in the prevention of potential fraud. The potential driving force of fraud is the difference in understanding between the verifier and the physician in charge of the patient regarding the diagnosis, the real hospital tariff gap with the tariff of INA CBGs. Fraud potential inhibiting factors are the Application of Operational Standard and Clinical Pathway. Efforts from Achmad Moechtar Hospital in preventing potential fraud by taking action in accordance with Standard Operating Procedures. Social Health Insurance Provider (BPJS Kesehatan) in the prevention of fraud potential by increasing fraud potential filtration applications.*

**Keywords:** *financing system, prevention of fraud potential, early detection*