

DAFTAR PUSTAKA

- Abadi, A. A. (2006). Problematika penentuan sampel dalam penelitian bidang perumahan dan permukiman. *Journal of Architecture and Built Enviroment*, 34(2), 138-146.
- Adiftiya, J. (2014). Pengaruh komitmen organisasi terhadap kinerja karyawan pada pt. Bukit makmur mandiri utama site kideco jaya agung batu kajang kabupaten paser. *eJournal Ilmu Administrasi Bisnis*, 2(4), 833 – 845.
- Akbar, F. A., & Mulyana, O. P. (2014). Hubungan antara servant leadership dengan komitmen organisasi pada karyawan rumah sakit delta surya sidoarjo. *Jurnal Psikologi Teori & Terapan*, 4(2), 140 – 151.
- X. (2017). *Company Profile X*. Di akses di https://www.alfascorpii.co.id/5-about_us pada tanggal 10 Desember 2022.
- Allen, N. J., & Meyer, J. P. (1990). The measurement and antecedents of affective, continuance and normative commitment to the organization. *Journal of occupational psychology*, 63(1), 1-18.
- Arifin, M. Z., Alhabsji, T., & Utami, H. N. (2016). Pengaruh beban kerja dan kompensasi terhadap komitmen organisasional dalam upaya meningkatkan kinerja karyawan. *Jurnal Bisnis dan Manajemen*, 3(2), 64 – 76.
- Asif, dkk. (2013). Linking servant leadership with organizational citizenship behavior through trust: an embryonic structural modelling approach. *European Journal of Social Sciences*, 39(2), 273 – 284.
- Awee, A., Cheah, W. Y., Cheng, C. N., Hong, K. S., Ling, L. B., & Tan, M. C.. (2014). Effect of servant leadership on affective commitment among hotel employees. *International Journal of scientific and Research Publication*, 4(11), 1 – 7.
- Aydogdu, S., & Asikgil, B. (2011). An empirical study of the relationship among job satisfaction, organizational commitment and turnover intention. *International Review of Management and Marketing*, 1(3), 43 – 53.
- Azwar, S. (2012). *Reliabilitas dan Validitas*. Pustaka Pelajar.
- Azwar, S. (2017). *Metode Penelitian Psikologi*. Pustaka Pelajar.
- Azwar, S. (2019). *Metode penelitian psikologi (Edisi II)*. Pustaka Belajar.

- Azwar, S. (2021). *Penyusunan Skala Psikologi*. Pustaka Pelajar.
- Bellamy, C. (2021). The correlation between servant leadership and organizational commitment within an academic health center. *Servant Leadership: Theory & Practice*, 8(1), 29 – 46.
- Brownell, J. (2010). Leadership in the service of hospitality. *Cornell Hospitality Quarterly*, 51(3), 363 – 378.
- Cahyani, R. A., Sundari, O., & Dongoran, J. (2020). Pengaruh komitmen organisasi dan kepuasan kerja terhadap kinerja karyawan (studi pada perusahaan daerah air minum (pdam) kota salatiga). *Jurnal Ekobis Dewantara*, 3(1), 1 – 10.
- Canavesi, A., & Minelli, E. (2021). Servant leadership: A systematic literature review and network analysis. *Employee Responsibilities and Rights Journal*, 1 – 23.
- Colquitt, J. A., Lepine, J. A., & Wesson, M. J. (2017). *Organizational Behavior: Improving Performance and Commitment in the Workplace*. McGraw-Hill Education.
- Correia de Sousa, M., & Van Dierendonck, D. (2010). Knowledge workers, servant leadership and the search for meaning in knowledge-driven organizations. *On the Horizon*, 18(3), 230 – 239.
- Damanhuri, K., Anis, B. J., & Putra, H. M. M. (2022). Pengaruh servant leadership dan training terhadap komitmen organisasional dan dampaknya pada kinerja. *Jurnal EMAS : Ekonomi Manajemen Akuntansi Kewirausahaan*, 2(2), 1 – 10.
- Damme, D. V., & Zahner, D. (2022). Does higher education teach students to think critically?. OECD Publishing.
- Didanvy. (2022). Kontribusi perceived organizational support terhadap komitmen organisasi pada karyawan generasi milenial. *Syntax Literate; Jurnal Ilmiah Indonesia*, 7(2), 2906 – 2914. Doi:10.36418/syntax-literate.v7i2.6395
- Ebel, R. L., & Frisbie, D. A. (1991). *Essentials of educational measurement (5th ed.)*. Prentice-Hall.
- Eva, N., Robin, M., Sendjaya, S., & Dierendonck, D. (2019). Servant Leadership: A systematic review and call for future research. *The Leadership Quarterly*, 30(1), 111 – 132.
- Faruqi, A. H. A., Suaedi, F., & Windijarto. (2019). The effect of servant

leadership on establishment of organizational citizenship behavior (ocb) through organizational commitment of employee in pt. Awam bersaudara. *Airlangga Development Journal*, 3(2), 180 – 192.

Ferdian, A., Luturlean, B. S., Suchita, N. B., & Samsudin, A. (2020). Employees turnover intention in Indonesia: Do intrinsic motivation and affective commitment can overcome the problem?. *TEST Engineering & Management*, 83, 24456 – 24470.

Folorunso, O.O., Adewale, A.J., & Abodunde, S.M. (2014). Exploring the effect of organizational commitment dimensions on employee performance: an empirical evidence from academic staff of oyo state owned tertiary institutions in Nigeria. *International Journal of Academic Research in Business and Social Sciences*, 4(8), 275 – 286.

Ghozali, I. (2011). *Analisis Multivariate dengan program SPSS*. Universitas Diponegoro.

Goh, S. K., & Low, B. Z. (2014). The influence of servant leadership towards organizational commitment: the mediating role of trust in leaders. *International Journal of Business and Management*; 9(1), 17 – 25.

Gravetter, F., & Forzano, L. (2018). *Research Methods for the Behavioral Sciences 6th Edition*. Cengage Learning.

Guay, R. P. (2013). The relationship between leader fit and transformational leadership. *Journal of Managerial Psychology*, 28(1), 55 – 73. Doi: 10.1108/0268394131129886

Gunandi, L., Siahaan, A., & Adji, A. (2021). Turnover intention analysis in digitalization era within covid-19 pandemic situation. *Emerging Markets: Business and Management Studies Journal*, 9(1), 19 – 33.

Harwika, W. (2016). The impact of servant leadership on organization culture, organizational commitment, organizational citizenship behaviour (ocb) and employee performance in women cooperatives. *Procedia-Social and Behavioral Sciences*, 219, 283 – 290.

Hestu, D., & Prihatsanti, U. (2018). Hubungan antara servant leadership dengan komitmen organisasi pada perawat rsud raa soewondo Pati. *Jurnal Empati*, 6(3), 245-258.

Hoveida, R., Salari, S., & Asemi, A. (2011). A study on the relationship among servant leadership (sl) and the organizational commitment (oc): a case study. *Interdisciplinary Journal of Contemporary Research In Business*. 3(3), 499 – 509.

Hunter, M., Neubert, M., Perry, J., Witt, L., Penney, L., & Weinberger, E.

(2013). Servant leaders inspire servant followers: Antecedents and outcomes for employees and the organization. *Leadership Quarterly*, 24(2), 316 – 331. Doi: 10.1016/j.leaqua.2012.12.001

Jessica, A. (2017). Hubungan gaya kepemimpinan dengan komitmen organisasi. *International Journal of Leadership Studies*, 8(2), 88 – 103.

Kamanjaya, I. G. H., Supartha, W. G., & Dewi, Ig.A. M. (2017). Pengaruh servant leadership terhadap komitmen organisasional dan kinerja pegawai (studi pada pegawai negeri sipil di rsud wangaya kota denpasar). *E-Jurnal Ekonomi dan Bisnis Universitas Udayana*, 2731 – 2760.

Kim, Y., Lee, D., Lee, Y., & Son, M. H. (2011). Do emotions play a mediating role in the relationship between owner leadership styles and manager customer orientation and performance in service environment? *International Journal of Hospitality Management*, 30, 942 – 952. Doi:10.1016/j.ijhm.2011.02.002

Kristine, E. (2017). Pengaruh kepuasan kerja dan komitmen organisasi terhadap kinerja melalui motivasi kerja pegawai alih daya (outsourcing) di pt mitra karya jaya sentosa. *Jurnal Eksekutif*, 14(2), 384 – 401.

Kumar, S. (2018). Servant leadership: A review of literature. *Pacific Business Review International*, 11(1), 43 – 50.

Latief. A., Syardiansah, Safwan, M. (2019). Pengaruh komitmen organisasi dan kepuasan kerja terhadap kinerja karyawan badan penyelenggara jaminan sosial kesehatan. *Jurnal Administrasi Publik: Public Admnistration Journal*.9 (1), 43 – 48.

Liden, R. C., Panaccio, A., Meuser, J. D., Hu, J., & Wayne, S. J. (2015). *Servant Leadership: Antecedents, Processes, and Outcomes*. Oxford University Press.

Liden, R. C., Wayne, S. J., Meuser, J. D., Hu, J., Wu, J., & Liao, C. (2015). Servant leadership: Validation of a short form of the SL-28. *The Leadership Quarterly*, 26, 254 – 269.

Liden, R. C., Wayne, S. J., Zhao, H., & Henderson, D. (2008). Servant leadership: Development of a multidimensional measure and multi-level assessment. *The Leadership Quarterly*, 19(2), 161 – 177.

loyalitas kerja terhadap komitmen organisasional (studi kasus pada kantor bpkad “badan pengelolaan keuangan dan aset daerah) kabupaten mappi). *Jurnal Manajemen Pendidikan dan Ilmu Sosial*,

2(2), 1002 – 1018. doi: 10.38035/jmpis.v2i2.768

Lubis, H. D., Bakhtiar, & Syafrizal. (2022). Pengaruh servant leadership dan budaya organisasi terhadap komitmen organisasional pada badan pengelolaan pajak dan retribusi daerah kota medan. *Tijarah*, 1(23), 122 – 129.

Luthans, F. (2011). *Organizational Behavior: An Evidence-Based Approach 12th Ed.* McGraw-Hill/Irwin.

Mardiana, I., Hubeis, A. V. S. H., & Panjaitan, N. K. (2014). Hubungan kepuasan kerja dengan turnover intentions pada perawat rumah sakit dhuafa. *Manajemen IKM*, 9(2), 119 – 130.

Martha, D. H., & Prihatsanti, U. (2017). Hubungan antara servant leadership dengan komitmen organisasi pada perawat rsud raa soewondo pati. *Jurnal Empati*, 7(3), 245 – 258.

Mathieu, J. E. & Zajac, D.M. (1990). A review and meta-analysis of the antecedents, correlates and consequences of organizational commitment. *Psychological Bulletin*, 108(2), 171 – 194.

Maya, S. E., & Khoirunnisa, R. N. (2020). Perbedaan komitmen organisasi ditinjau berdasarkan masa kerja pada karyawan pt. “x” banyuwangi. *Jurnal Penelitian Psikologi*, 7(4), 85 – 91.

McShane, S. L., & Glinow, M. A. V. (2010). *Organizational Behavior: Emerging Knowledge and Practice for the Real World 5th Edition.* McGraw-Hill/Irwin.

Meyer, J. P., Allen, N. J., & Smith, C. A. (1993). Commitment to organizations and occupations: extension and test of a three-component conceptualization. *Journal of Applied Psychology*, 78(4), 538 – 551.

Mira, S. W., & Margaretha, M. (2012). Pengaruh servant leadership terhadap komitmen organisasi dan organization citizenship behavior. *Jurnal Manajemen Maranatha*, 11(2), 189 – 206.

Mulyana, O. P., & Akbar, F. A. (2014). Hubungan antara servant leadership dengan komitmen organisasi pada karyawan rumah sakit delta surya sidoarjo. *Jurnal Psikologi Teori & Terapan*, 4(2), 140 – 151.

Nendah, N., Mulyatini, N., & Yustini, I. (2021). Pengaruh servant leadership terhadap komitmen organisasi (studi pada pegawai disparbud kabupatenpangandaran). *Business Management and Entrepreneurship Journal*, 2(4), 63 – 79.

Northouse, P. G. (2016). *Leadership: Theory and Practice 7th Ed.* Thousand Oaks, CA.

Novita, Sunuharjo, B. S., & Ruhana, I. (2016). Pengaruh kepuasan kerja dan komitmen organisasional terhadap kinerja karyawan (studi pada pt. Telekomunikasi indonesia, tbk witel jatim selatan, malang). *Jurnal Administrasi Bisnis S1 Universitas Brawijaya*, 34(1), 38 – 46.

Oblinger, D., & Oblinger, J. (2005). *Educating the Net Gen.* D: Educause.

Paramitha, Y., & Ihalauw, J. J. O. I. (2018). Persepsi generasi y mengenai pekerjaan, komitmen kerja, dan keberlanjutan kerja. *Journal Of Business & Applied Management*, 11(2), 155 – 238.

Parimita, W., Purwana, D., & Suhud, U. (2020). Antecedent organizational commitments in creative industry in indonesia. *Talent Development & Excellent*, 12(1), 1813 – 1824.

Park, T., & Shaw, J. D. (2013). Turnover rates and organizational performance: A metatheories, research, and future directions. *Annual Review of Psychology*, 60(1), 421 – 449. Doi: 10.1146/annurev.psych.60.110707.163621

Peus, C., & Frey, D. (2009). *Humanism at Work: Crucial Organizational Cultures and Leadership Principles.* Cambridge University Press.

Priyatama, A., & Rahardja, E. (2014). Analisis pengaruh komitmen organisasional dan kepuasan kerja terhadap kinerja karyawan (studi pada pt. Sinar sosro semarang). *Diponegoro Journal of Management*, 0, 1 – 11.

Priyatno, D. (2013). *Analisis Korelasi Regresi dan Multivariate dengan SPSS.* Gava Media. *Psikoborneo*, 5(1), 130 – 137.

Purnomo, E. (2018). Pengaruh kepemimpinan terhadap komitmen organisasi.

Putri, D. A., & Setyaningrum, R. P. (2023). Pengaruh servant leadership dan komitmen organisasi terhadap kepuasan kerja dimediasi budaya organisasi pada karyawan generasi z di wilayah jababeka. *INNOVATIVE: Journal Of Social Science Research*. 3(4), 280 – 292.

Puspitasari & Rahyuda. (2016). Pengaruh job involvement dan keadilan organisasional terhadap komitmen organisasi pada karyawan pacto-bali. *Jurnal Manajemen Strategi Bisnis dan Kewirausahaan*, 10(2), 128 – 143.

Rahayu, M., Yuniarsih, T., Disman, D., Sojanah, J., Nusannas, I. S.,

- Mutmainnah, D., & Waskito, S. K. (2020). Pengaruh servant leadership dan kompetensi terhadap komitmen organisasional di universitas swasta. *Visipena*, 11(2), 377 – 392.
- Rahayuningsih, T. (2016). Kepemimpinan profetik, budaya organisasi, dan komitmen organisasi karyawan universitas abdurrah. *Jurnal Psikologi*, 12(2), 117 – 121.
- Rikmaratri, R. D. D., & Prohimi, A. H. A. (2018). Dampak keterlibatan kerja dan dukungan organisasi terhadap komitmen organisasi. *EKOBIS-Ekonomi Bisnis*, 23(1), 1 – 10.
- Robbins, S. P., & Judge, T. A. (2013). *Organizational Behavior*. New York: Pearson Education, Inc.
- Rodriguez, B. (2016). *Reducing Employee Turnover in Retail Environments: An Analysis of Servant Leadership Variables*. Walden University.
- Sarwono, J. (2006). *Metode Penelitian Kuantitatif dan Kualitatif*. Graha Ilmu.
- Sendjaya, S., & Pekerti, A. (2010). Servant leadership as antecedent of trust in organizations. *Leadership & Organization Development Journal*, 31(7), 643 – 663.
- Septiadi, I. M., & Adnyani, I. G. A. (2019). Pengaruh servant leadership dan komunikasi organisasi terhadap komitmen organisasi. *E-Jurnal Manajemen Unud*, 8(3), 1401 – 1429. Doi: 10.24843/EJMUNUD.2019.v8.i3.p9
- Shekari, H., & Nikooparvar, M. Z. (2012). Promoting leadership effectiveness in organizations: A case study on the involved factors of servant leadership. *International Journal of Business Administration*, 3(1). Doi:<https://doi.org/10.5430/ijba.v3n1p54>
- Siagian, S. P. (2019). Pengaruh Servant Leadership dan Teamwork terhadap Kepuasan Kerja Karyawan PT. Xyz. Yogyakarta: Universitas Negeri Yogyakarta.
- Sokoll, S. (2014). Servant leadership and employee commitment to a supervisor. *Sosio E-kons*, 10(1), 28 – 38.
- Susanti, S., & Palupiningdyah, P. (2016). Pengaruh kepuasan kerja dan komitmen organisasi terhadap kinerja karyawan dengan turnover intention sebagai variabel intervening. *Management Analysis Journal*, 5(1), 77-86.
- Suseno, M. N. (2019). *Pengujian Psikometris Skala Psikologi: Komitmen*

Organisasi dan Komitmen Afektif. UIN Sunan Kalijaga Yogyakarta.

Spears, L. C. (2010). Character and servant leadership: Ten characteristics of effective, caring leaders. *The journal of virtues & leadership*, 1(1), 25 – 30.

Spears, L.C., & Lawrence, M. (2002). *Focus on Leadership: Servant - Leadership for the Twenty-First Century*. John Wiley & Sons, Inc.

Stollberger, J., Las Heras, M., Rofcanin, Y., & Bosch, M. J. (2019). Serving followers and family? A trickledown model of how servant leadership shapes employee work performance. *Journal of Vocational Behavior*, 112, 158 – 171.

Supratiknya, A. (2014). *Pengukuran Psikologis*. Universitas Sanata Dharma.

Suryati, S. (2021). Gaya kepemimpinan servant leadership, kepuasan kerja, loyalitas kerja terhadap komitmen organisasional (studi kasus pada kantor bpkad “badan pengelolaan keuangan dan aset daerah) kabupaten mappi). *Jurnal Manajemen Pendidikan dan Ilmu Sosial*. 2(2), 1002 – 1018.

Susanto, A. (2022). Pengaruh gaya servant leadership terhadap komitmen organisasi dengan mediasi kepercayaan di kantor pelayanan pajak pratama jambi telanaipura. *Jurnal Manajemen Terapan dan Keuangan (Mankeu)*, 11(3), 769 – 783.

Taurisa, C. M., & Ratnawati, I. (2012). Analisis pengaruh budaya organisasi dan kepuasan kerja terhadap komitmen organisasional dalam meningkatkan kinerja karyawan (studi pada pt. Sido muncul kaligawe semarang). *Jurnal Bisnis dan Ekonomi (JBE)*, 19(2), 170 – 187.

Vondey, M. (2010). The relationships among servant leadership, organizational citizenship behavior, person-organization fit, and organizational identification. *International journal of leadership studies*, 6(1), 3 – 27.

Wahyudi, & Salam, R. (2020). *Komitmen Organisasi Kajian: Manajemen Sumber Daya Manusia*. Unpam Press.

Wardani, B. K., Qurniawati, R. S., & Putra, Y. S. (2019). Upaya peningkatan komitmen organisasional generasi z melalui psychological capital dan organizational citizenship behavior (studi kasus pada karyawan generasi z di kota salatiga). *Proceeding Seminar Nasional*, 66 – 71.

Widhiarso, W. (2010). *Analisis Butir dalam Pengembangan Pengukuran*

Psikologi. Universitas Gadjah Mada.

Wijoyo, H., Indrawan, I., Cahyono, Y., Handoko, A. L., & Santamoko, R. (2020). *Generasi Z & Revolusi Industri 4.0 (Edisi Pertama)*. Banyumas.

Yukl, G. A. (2017). *Leadership in Organizations*. Pearson.

