

PENGARUH LINGKUNGAN KERJA, ORIENTASI HASIL DAN  
KERJASAMA TIM TERHADAP KINERJA KARYAWAN PADA UMKM  
SEKTOR JASA PERJALANAN DI KOTA PADANG

SKRIPSI

*Diajukan sebagai salah satu syarat untuk mencapai gelar sarjana pada program  
studi S1 Jurusan Manajemen Fakultas Ekonomi Universitas Andalas*



OLEH:

MUHAMMAD ARIF RAHMAN HAKIM

1410521002

Pembimbing : Dr.Donard Games, SE, M.Bus (Adv)

PROGRAM STUDI S1 JURUSAN MANAJEMEN

FAKULTAS EKONOMI

UNIVERSITAS ANDALAS

PADANG

2019



No. Alumni Universitas

MUHAMMAD ARIF RAHMAN HAKIM

No. Alumni Fakultas

a) Tempat/Tgl Lahir: Dumai /24 Maret 1996, b) Nama Orang Tua: Muhammad Rizal dan Yuliani, c) Fakultas: Ekonomi, d) Jurusan: Manajemen, e) No Bp: 1410521002, f) Tanggal Lulus: 12 April 2019, g) Predikat Lulus: Memuaskan, h) IPK: 2,87 i) Lama Studi: 4 Tahun 8 Bulan, j) Alamat Orang Tua: Jl. Jend. Sudirman, GG. DT. Tabano. No. 52, Dumai Timur, Riau

**PENGARUH LINGKUNGAN KERJA, ORIENTASI HASIL, KERJASAMA TIM TERHADAP KINERJA KARYAWAN PADA UMKM SEKTOR JASA PERJALANAN DI KOTA PADANG**

*Skripsi oleh: Muhammad Arif Rahman Hakim  
Pembimbing: Donard Games, SE, M.Bus (Adv)*

**ABSTRAK**

This study aims to investigate the impact of the work environment, outcome orientatin, teamwork on employee performance. Employee performance is important because it will support the success of MSMEs and will ultimately have an impact on the profitability of the organization. Based on the quantitative approach, data was collected from 150 respondents with a questionnaire. These respondents were deliberately chosen and obtained by SMEs in the travel services sector. Characteristics of respondents are SME owners / managers, have been established for more than 1 year, and have at least 2 employees / subordinates. Analyzing data with multiple linear analysis methods by SPSS. Statistical analysis revealed that the work environment has a significant effect on employee performance, outcome orientation does not have a significant effect on employee performance, teamwork has a significant effect on employee performance. This result implies that in the SME the travel services sector must have the knowledge, a solid team and environmental support to improve employee performance.

Kata Kunci : *work environment, outcome orientatin, teamwork dan employee performance.*

Skripsi telah dipertahankan di depan seminar hasil dan dinyatakan lulus pada tanggal 12 April 2019

Abstrak telah di setujui oleh :

Tanda Tangan	1.	2.	3.
Nama Terang	Donard Games, SE, M.Bus. (Adv)	Hendra Lukito, SE, MM, PhD	Syafrizal, SE. ME. PhD

Mengetahui,  
Ketua Jurusan Manajemen

**Dr. Verinita, SE, MSi**  
NIP. 197208262003122004



Tanda Tangan

Alumni telah mendaftar ke Fakultas/Universitas dan Mendapat Nomor Alumnus :

	Petugas Fakultas/Universitas	
No. Alumni Fakultas	Nama	Tanda Tangan
No. Alumni Universitas	Nama	Tanda Tangan