

DAFTAR PUSTAKA

- Blumentritt, T; & W.M. Danis (2006), Business Strategy Types and Innovative Practice”, Journal of Management Issues, Vol. XVIII, No. 2 (Summer), pp.274-291.
- Cam Scholey, (2005). “*Strategy maps : A Step By Step Guide To Measuring, Managing And Communicating The Plan*”, Journal of Business Strategy, Vol. 26, Iss 3 pp. 12-19.
- Chan, Yee-Ching Lilian, (2009),”*How Strategy Map Works For Ontario's Health System*”, International Journalof Public Sector Management, Vol. 22 Iss 4 pp. 349 – 363
- Chen, X. Y., Yamauchi, K., Kato, K., Nishimura, A., & Ito, K. (2006). *Using The Balanced Scorecard To Measure Chinese And Japanese Hospital Performance*. International Journal Of Health Care Quality Assurance, 19(4), 339–350. <Https://Doi.Org/10.1108/09526860610671391>
- Chiang, B. (2008). *System Integration And The Balanced Scorecard: An Empirical Study Of System Integration To Facilitate The Balanced Scorecard In The Health Care Organizations*. Advances In Management Accounting (Vol. 17). Elsevier. [Https://Doi.Org/10.1016/S1474-7871\(08\)17006-X](Https://Doi.Org/10.1016/S1474-7871(08)17006-X)
- Covin, J.G.; & P. Slevin (1989). “*Strategic Management Of Small Firms In Hostile And Benign Environmental*”, Strategic Management Journal, Vol. 10, (March), Pp. 75-87.
- David Fred R. (2012);*ManajemenStrategiKonsep*, Jakarta
- Desarbo, W.S; C.A.D. Benedetto.; M. Song.; & I. Sinha. (2005). “*Revisiting The Miles And Show Strategic Framework: Uncovering Interrelationships Between Strategic Types, Capabilities, Environmental Uncertainty,And Firm Performance,*” *Strategic Management Journal*,26, 47-74
- Devani, V., & Setiawarnan, A. (2015). *Pengukuran Kinerja Perusahaan dengan Menggunakan Metoda Balanced Scorecard*. Jurnal Sains, Teknologi Dan Industri, 13(1), 83–90.

Gurd, B., & Gao, T. (2007). *Lives In The Balance: An Analysis Of The Balanced Scorecard (BSC) In Healthcare Organizations*. International Journal of Productivity and Performance Management, 57(1), 6–21.
<https://doi.org/10.1108/17410400810841209>.

Hansen & Mowen. (2009), Akuntansi Manajerial, Salemba Empat, Jakarta

Hartono Bambang (2010). Manajemen Pemasaran untuk Rumah Sakit, PT.Rineka Cipta, Jakarta.

Howard M. Armitage & C. Scholey. (2006). MAG “*Using Strategy Map to Drive Performance*”. CMA Canada.

<https://faskes.bjps-kesehatan.go.id/aplicares/#/app/peta>. (n.d.).

Ip, Y. K., & Koo, L. C. (2004). BSQ Strategic Formulation Framework. Managerial Auditing Journal, 19(4), 533–543.
<https://doi.org/10.1108/02686900410530538>

Karplan & Northon. (2012). *The Balanced Scorecard: Translating Strategy Into Action*. Proceedings of the IEEE.
<https://doi.org/10.1109/JPROC.1997.628729>

Keputusan Menteri Kesehatan Republi Indonesia, Nomor 981/MENKES/SK/XII/2010
Tentang Pedoman Akuntansi Badan Layanan Umum (BLU) Rumahsakit.

Kim, L.; & Y.Lim (1988). “*Environment, Generic Strategies, And Performance In A Rapidly Developing Country: A Taxonomic Approach*”, *The Academy Of Management Journal*, 31 (December), 802-827.

Miles, R.E; & C.C. Snow (1978). “*Orgaization Strategy, Structure And Process*”.

New York: McGraw-Hill.

Morgan, R.E.; & C.A. Strong (2003). “*Business Performance And Dimensions Of Strategic Orientation*”. *Journal Of Business Research*, Vol. 56; Pp. 163-176

Parianti, N. P. I., & Sudana, I. P. (2011). Penilaian Kinerja RSUD Kabupaten Buleleng dengan Perspektif Balanced Scorecard. E-Jurnal Akuntansi Universitas Udayana, 3(1), 23–4

Pearce/Robinson (2011), *Manajemen Strategi formulasi, Implemetasi Dan Pengendalian*, Jakarta.

Purwanto, Iwan, (2000), *Manajemen strategi*, CV Yramawidya, Jakarta.

Pemerintah Republik Indonesia. (2002). Undang-Undang Dasar 1945, 4(1), 10.

Pemerintah Republik Indonesia. (2011). Undang-Undang RI No 24 Tahun 2011.

Tentang Badan Penyelenggara Jaminan Sosial. Jakarta, 1–68.

<https://doi.org/10.1017/CBO9781107415324.004>

Peraturan Menteri Kesehatan Republik Indonesia Nomor.1171/MENKES/PER/VI/2011 tentang Sistim Informasi Rumah Sakit

Rangkuti Freddy (2016), *SWOT Balanced Scorecard*, PT. Gramedia, Jakarta.

Sekaran, Uma. (2003). *Research Methods For Business*, New York: Wiley, John & Sons, Incorporated

Rahmayanti, F., Studi, P., *Manajemen, M., Sakit, R., Kedokteran*, F., Brawijaya, U., ...

Malang, I. (2016). *Pengukuran Kinerja Unit Pemasaran RSI Unisma Malang Menggunakan Balanced Scorecard Marketing Unit Performance Measurement at Unisma Islamic Hospital Malang Using Balanced Scorecard*, 29(3), 310–316.

Rasmini, N. K., Supadmi, N. L., & Sucandra, N. L. P. H. (2009). *Penilaian Kinerja Badan Rumah Sakit Umum Tabanan Berdasarkan Balanced Scorecard*. Jurnal Akuntansi, Fakultas Ekonomi Universitas Udayana, 6(2), 1–22. Retrieved from <https://ojs.unud.ac.id/index.php/jiab/article/download/2654/1868/0>

Sekaran, Uman and Bougie, Roger (2017). *Research Methods for Business, 6th ed* (Kwan Men Yon, Penerjemah). Jakarta: Wiley, Inc and Salemba Empat.

Sibarani, A. (2012). *Implementasi Balanced Scorecard Sebagai Alat Pengukur Kinerja Pada Rumah Sakit Bhayangkara Polda Bengkulu*, 79–96.

Storey, J. (2000). “The Management Of Innovation Problem”. International Journal Of Innovation Management, Vol. 4(3), Pp. 347-369.

Thompson Peteraf Gamble Strickland. (2012). "Crafting And Executing Strategy"

Concept And Cases , Global Edition.Mcgraw. NY

Tanj.J. ; R.J.Litschert (1994). "Environment-Strategy Relationship And Its Performance Implications: An Empirical Study Of Electronics Industry", Strategic Management Journal, 15 (January), 1-20.

Thompson, J. D.,(1967). "Organizations In Action". Mcgraw. NY.

Zajac, E.: & S.M. Shortell. (1989). "Changing Generic Strategies: Likelihood, Direction And Performance Implications". Strategic Management Journal 10 (5): 413-430.

