

## REFERENCES

- Ahmad Alserhan, B., & Ahmad Alserhan, Z. J. J. o. I. M. (2012). Researching Muslim consumers: do they represent the fourth-billion consumer segment?, 3(2), 121-138.
- Al-Hibri, A. Y. (2001). Muslim women's rights in the global village: challenges and opportunities. *Journal of Law and Religion*, 15, 37-66.
- al-Qaraḍāwī, Y. (1999). *Fiqh Az-zakat: A Comparative Study; the Rules, Regulations and Philosophy of Zakat in the Light of the Qur'an and Sunna*: Dar Al Taqwa.
- Al-Sabbahy, H. Z., Ekinci, Y., & Riley, M. (2004). An investigation of perceived value dimensions: Implications for hospitality research. *Journal of Travel Research*, 42(3), 226-234.
- Anderson, E. W., Fornell, C., & Lehmann, D. R. (1994). Customer satisfaction, market share, and profitability: Findings from Sweden. *The Journal of marketing*, 53-66.
- Anderson, E. W., & Mittal, V. (2000). Strengthening the satisfaction-profit chain. *Journal of Service research*, 3(2), 107-120.
- Baker, J., Parasuraman, A., Grewal, D., & Voss, G. B. J. J. o. m. (2002). The influence of multiple store environment cues on perceived merchandise value and patronage intentions. 66(2), 120-141.
- Baloglu, S., & McCleary, K. W. J. A. o. t. r. (1999). A model of destination image formation. 26(4), 868-897.
- Battour, M., Battor, M., & Bhatti, M. A. (2014). Islamic attributes of destination: Construct development and measurement validation, and their impact on tourist satisfaction. *International Journal of tourism research*, 16(6), 556-564.
- Battour, M., & Ismail, M. N. (2016). Halal tourism: Concepts, practises, challenges and future. *Tourism management perspectives*, 19, 150-154.
- Benkenstein, M., Yavas, U., & Forberger, D. (2003). Emotional and cognitive antecedents of customer satisfaction in leisure services: the case of the Rostock Zoo. *Journal of Hospitality & Leisure Marketing*, 10(3-4), 173-184.
- Bhuiyan, M. A. H., Siwar, C., Ismail, S. M., Islam, R., & Ehsan, D. (2011). Potentials of Islamic tourism: A case study of Malaysia on east coast economic region. *Australian Journal of Basic and Applied Sciences*, 5(6), 1333-1340.
- Bitner, M. J. (1990). Evaluating service encounters: the effects of physical surroundings and employee responses. *The Journal of marketing*, 69-82.

- Bolton, R. N., & Drew, J. H. (1991). A longitudinal analysis of the impact of service changes on customer attitudes. *The Journal of marketing*, 1-9.
- Bolton, R. N., & Lemon, K. N. (1999). A dynamic model of customers' usage of services: Usage as an antecedent and consequence of satisfaction. *Journal of marketing research*, 171-186.
- Bon, M., & Hussain, M. (2010). Chapter 4 Halal. In *Tourism in the Muslim World* (pp. 47-59): Emerald Group Publishing Limited.
- Bonn, M. A., Joseph, S. M., & Dai, M. (2005). International versus domestic visitors: An examination of destination image perceptions. *Journal of Travel Research*, 43(3), 294-301.
- Bradley, G. L., & Sparks, B. A. (2012). Antecedents and consequences of consumer value: A longitudinal study of timeshare owners. *Journal of Travel Research*, 51(2), 191-204.
- Brown, L., & Osman, H. (2017). The female tourist experience in Egypt as an Islamic destination. *Annals of Tourism Research*, 63, 12-22.
- Campo, S., & Yagüe, M. J. J. T. E. (2008). Research note: Effects of price on tourist satisfaction. *14(3)*, 657-661.
- Card, M. (2015). Crescent Rating (2015). *Global Muslim Travel Index*.
- Cengiz, E., & Kirkbir, F. (2007). Customer perceived value: the development of a multiple item scale in hospitals. *Problems and Perspectives in Management*, 5(3 (continued)), 252.
- Chen, C.-F., & Tsai, D. (2007). How destination image and evaluative factors affect behavioral intentions? *Tourism Management*, 28(4), 1115-1122.
- Chin, W. W., Gopal, A., & Salisbury, W. D. (1997). Advancing the theory of adaptive structuration: The development of a scale to measure faithfulness of appropriation. *Information systems research*, 8(4), 342-367.
- Coban, S. (2012). The effects of the image of destination on tourist satisfaction and loyalty: The case of Cappadocia. *European Journal of Social Sciences*, 29(2), 222-232.
- Deng, J., & Pierskalla, C. (2011). Impact of past experience on perceived value, overall satisfaction, and destination loyalty: A comparison between visitor and resident attendees of a festival. *Event Management*, 15(2), 163-177.
- Duman, T., & Mattila, A. S. (2005). The role of affective factors on perceived cruise vacation value. *Tourism Management*, 26(3), 311-323.
- Egresi, I., Kara, F., Bayram, B. J. J. o. E., & Research, B. (2014). Economic impact of religious tourism in Mardin, Turkey. *18(2)*, 7-22.
- Eid, R., & El-Gohary, H. (2015a). Muslim tourist perceived value in the hospitality and tourism industry. *Journal of Travel Research*, 54(6), 774-787.

- Eid, R., & El-Gohary, H. (2015b). The role of Islamic religiosity on the relationship between perceived value and tourist satisfaction. *Tourism Management, 46*, 477-488.
- El-Gohary, H. (2016). Halal tourism, is it really Halal? *Tourism management perspectives, 19*, 124-130.
- Elaziz, M. F., & Kurt, A. (2017). Religiosity, consumerism and halal tourism: A study of seaside tourism organizations in Turkey. *Turizam: međunarodni znanstveno-stručni časopis, 65*(1), 115-128.
- Figuroa-Domecq, C., Pritchard, A., Segovia-Pérez, M., Morgan, N., & Villacé-Molinero, T. J. A. o. T. R. (2015). Tourism gender research: A critical accounting. *52*, 87-103.
- Fornell, C., & Larcker, D. F. (1981). Evaluating structural equation models with unobservable variables and measurement error. *Journal of marketing research, 39*-50.
- Funk, D. C., Toohey, K., & Bruun, T. J. E. S. M. Q. (2007). International sport event participation: Prior sport involvement; destination image; and travel motives. *7*(3), 227-248.
- Ghadami, M. (2012). The role of Islam in the tourism industry. *Management Arts, 52*(11204), e11209.
- Ghozali, I. (2001). Aplikasi SPSS. Semarang. In: BP Universitas Diponegoro.
- Ghozali, I. (2008). *Structural equation modeling: Metode alternatif dengan partial least square (pls)*: Badan Penerbit Universitas Diponegoro.
- Green, E., Hebron, S., & Woodward, D. (1987). *Leisure and gender. A study of Sheffield women's leisure experiences*: Sports Council.
- Hair, J. F., Anderson, R. E., Tatham, R. L., & Black, W. C. (1998). Multivariate data analysis. 1998. *Upper Saddle River*.
- Hair, J. F., Black, W. C., Babin, B. J., Anderson, R. E., & Tatham, R. L. (2006). Multivariate data analysis (Vol. 6). In: Upper Saddle River, NJ: Pearson Prentice Hall.
- Hair, J. F., Ringle, C. M., & Sarstedt, M. (2013). Partial least squares structural equation modeling: Rigorous applications, better results and higher acceptance.
- Hair, J. F., Sarstedt, M., Ringle, C. M., & Mena, J. A. (2012). An assessment of the use of partial least squares structural equation modeling in marketing research. *Journal of the academy of marketing science, 40*(3), 414-433.
- Hair Jr, J. F., & Lukas, B. (2014). *Marketing research* (Vol. 2): McGraw-Hill Education Australia.
- Havlena, W. J., & Holbrook, M. B. (1986). The varieties of consumption experience: comparing two typologies of emotion in consumer behavior. *Journal of consumer research, 13*(3), 394-404.



- Henseler, J., Ringle, C. M., & Sarstedt, M. (2015). A new criterion for assessing discriminant validity in variance-based structural equation modeling. *Journal of the academy of marketing science*, 43(1), 115-135.
- Heung, V. C., & Cheng, E. (2000). Assessing tourists' satisfaction with shopping in the Hong Kong special administrative region of China. *Journal of Travel Research*, 38(4), 396-404.
- Hottola, P. (2004). Culture confusion: Intercultural adaptation in tourism. *Annals of Tourism Research*, 31(2), 447-466.
- Index, G. M. T. (2017). MasterCard-crescent rating global muslim travel index 2017. *MasterCard & CrescentRating*.
- Isa, S. M., Chin, P. N., & Mohammad, N. U. J. J. o. I. M. (2018). Muslim tourist perceived value: a study on Malaysia Halal tourism. (just-accepted), 00-00.
- Jogiyanto, H., & Abdillah, W. (2009). Konsep dan aplikasi PLS (Partial Least Square) untuk penelitian empiris. *BPFE Fakultas Ekonomika dan Bisnis UGM. Yogyakarta*.
- Khalil, S. (2010). Halal holidays in the sun. *BBC News, Alanya*, 13(8), 2010.
- Khan, A. H., Haque, A., & Rahman, M. S. (2013). What makes tourists satisfied? An empirical study on Malaysian Islamic tourist destination. *Middle East Journal of Scientific Research (MEJSR)*, 14(12), 1631-1637.
- Kim, A. K., & Brown, G. (2012). Understanding the relationships between perceived travel experiences, overall satisfaction, and destination loyalty. *Anatolia*, 23(3), 328-347.
- Kim, S. H., Holland, S., & Han, H. S. (2013). A structural model for examining how destination image, perceived value, and service quality affect destination loyalty: A case study of Orlando. *International Journal of tourism research*, 15(4), 313-328.
- Kozak, M. (2002). Comparative analysis of tourist motivations by nationality and destinations. *Tourism Management*, 23(3), 221-232.
- Marcus, E. N. (2016). Muslim Women's Preferences in the Medical Setting: How Might They Contribute to Disparities in Health Outcomes? In: Mary Ann Liebert, Inc. 140 Huguenot Street, 3rd Floor New Rochelle, NY 10801 USA.
- Mattson, J. (1991). Better Business by the ABC of Values, Studentlitteratur, Lund.
- Sanchez, J., Callarisa, LL. J., Rodriguez, RM and Moliner, MA (2006), "Perceived value of the purchase of a tourism product", *Tourism Management*, 27(4).
- Mayock, P., & Bretherton, J. (2016). *Women's Homelessness in Europe*: Springer.
- McCabe, S. (2005). 'Who is a tourist?' A critical review. *Tourist studies*, 5(1), 85-106.

- McDougall, G. H., & Levesque, T. (2000). Customer satisfaction with services: putting perceived value into the equation. *Journal of services marketing*, 14(5), 392-410.
- Michell, P. C., & Al-Mossawi, M. J. J. o. M. C. (1995). The mediating effect of religiosity on advertising effectiveness. 1(3), 151-162.
- Mill, R. C., & Morrison, A. M. (1985). *The Tourisme System: An Introductory Text*: Prentice-Hall International.
- Milman, A., & Pizam, A. (1995). The role of awareness and familiarity with a destination: The central Florida case. *Journal of Travel Research*, 33(3), 21-27.
- Mohsin, A., Ramli, N., & Alkhulayfi, B. A. (2016). Halal tourism: Emerging opportunities. *Tourism management perspectives*, 19, 137-143.
- Oberg, K. (1960). Cultural shock: Adjustment to new cultural environments. *Practical anthropology*, 7(4), 177-182.
- Oliver Richard, L. (1997). Satisfaction: A behavioral perspective on the consumer. *New York ' NY: Irwin-McGraw-Hill*.
- Oliver, R. L. (2002). Value as excellence in the consumption experience. In *Consumer value* (pp. 59-78): Routledge.
- Parasuraman, A., Zeithaml, V. A., & Berry, L. L. (1998). Alternative scales for measuring service quality: a comparative assessment based on psychometric and diagnostic criteria. In *Handbuch Dienstleistungsmanagement* (pp. 449-482): Springer.
- Parasuraman, A., Zeithaml, V. A., & Berry, L. L. J. t. J. o. M. (1985). A conceptual model of service quality and its implications for future research. 41-50.
- Pennington-Gray, L. A., & Kerstetter, D. L. (2001). What do university-educated women want from their pleasure travel experiences? *Journal of Travel Research*, 40(1), 49-56.
- Petrick, J. F. (2002). Experience use history as a segmentation tool to examine golf travellers' satisfaction, perceived value and repurchase intentions. *Journal of Vacation Marketing*, 8(4), 332-342.
- Poynting, S., Noble, G. J. R. t. t. H. R., & Commission, E. O. (2004). Living with Racism: The experience and reporting by Arab and Muslim Australians of discrimination, abuse and violence since 11 September 2001. 19.
- Prebensen, N. K., Woo, E., Chen, J. S., & Uysal, M. (2013). Motivation and involvement as antecedents of the perceived value of the destination experience. *Journal of Travel Research*, 52(2), 253-264.
- Rand, G. E. D., Heath, E., Alberts, N. J. J. o. T., & Marketing, T. (2003). The role of local and regional food in destination marketing: A South African situation analysis. 14(3-4), 97-112.

- Rehman, A.-u.-., & Shahbaz Shabbir, M. (2010). The relationship between religiosity and new product adoption. *Journal of Islamic Marketing*, 1(1), 63-69.
- Reinartz, W., Haenlein, M., & Henseler, J. (2009). An empirical comparison of the efficacy of covariance-based and variance-based SEM. *International Journal of research in Marketing*, 26(4), 332-344.
- San Martín, H., & Del Bosque, I. A. R. (2008). Exploring the cognitive–affective nature of destination image and the role of psychological factors in its formation. *Tourism Management*, 29(2), 263-277.
- Scott, N., & Jafari, J. (2010). *Tourism in the Muslim world*: Emerald Group Publishing Limited.
- Sekaran, U. (2003). *Research methods for business*. Hoboken, NJ: John Wiley & Sons.
- Sekaran, U. (2006). Metodologi penelitian untuk bisnis. In: Edisi.
- Sheridan, G. (1999). *Asian values, Western dreams: Understanding the new Asia*: Allen & Unwin.
- Sim, A. K., & Bujang, S. J. A. S. S. (2012). Work-family interface of hospitality industry in Malaysia: the moderating effects of religiosity. 8(8), 139.
- Standard, D. (2011). *American muslim market: Business landscape and consumer needs study*.
- Stephenson, M. L. (2014). Deciphering ‘Islamic hospitality’: Developments, challenges and opportunities. *Tourism Management*, 40, 155-164.
- Su, A. Y.-L. (2004). Customer satisfaction measurement practice in Taiwan hotels. *International Journal of Hospitality Management*, 23(4), 397-408.
- Sun, X., Chi, C. G.-Q., & Xu, H. (2013). Developing destination loyalty: The case of Hainan Island. *Annals of Tourism Research*, 43, 547-577.
- Sweeney, J. C., & Soutar, G. N. (2001). Consumer perceived value: The development of a multiple item scale. *Journal of retailing*, 77(2), 203-220.
- Timothy, D., & Olsen, D. (2006). *Tourism, religion and spiritual journeys* (Vol. 4): Routledge.
- Toyama, M., & Yamada, Y. (2012). The relationships among tourist novelty, familiarity, satisfaction, and destination loyalty: Beyond the novelty-familiarity continuum. *International Journal of Marketing Studies*, 4(6), 10.
- Urbach, N., & Ahlemann, F. (2010). Structural equation modeling in information systems research using partial least squares. *Journal of Information technology theory and application*, 11(2), 5-40.
- Uysal, M., McGehee, N. G., & Loker-Murphy, L. J. J. o. T. s. (1996). The Australian international pleasure travel market: Motivations from a gendered perspective. 7(1), 45.



- Vukonic, B. J. T. R. R. (2002). Religion, tourism and economics: A convenient symbiosis. *27*(2), 59-64.
- Weidenfeld, A., & Ron, A. S. (2008). Religious needs in the tourism industry. *Anatolia*, *19*(2), 357-361.
- Williams, P., & Soutar, G. N. (2009). Value, satisfaction and behavioral intentions in an adventure tourism context. *Annals of Tourism Research*, *36*(3), 413-438.
- Wilson, E., & Little, D. E. (2008). The solo female travel experience: Exploring the 'geography of women's fear'. *Current Issues in Tourism*, *11*(2), 167-186.
- Women, U. (2011). Global report on women in tourism 2010. *World Tourism Organization (UNWTO) and the United Nations Entity for Gender Equality and the Employment of Women (UN Women)*, New York.
- Yoon, Y., & Uysal, M. (2005). An examination of the effects of motivation and satisfaction on destination loyalty: a structural model. *Tourism Management*, *26*(1), 45-56.
- Zeithaml, V. A. (1988). Consumer perceptions of price, quality, and value: a means-end model and synthesis of evidence. *The Journal of marketing*, *2*-22.
- Zeithaml, V. A., Bitner, M. J., & Gremler, D. (2003). Customer perceptions of service. *Services Marketing: Integrating Customer Focus across the Firm*.
- Zhao, X., Lynch Jr, J. G., & Chen, Q. (2010). Reconsidering Baron and Kenny: Myths and truths about mediation analysis. *Journal of consumer research*, *37*(2), 197-206.

