

## DAFTAR PUSTAKA

- Adams, R. Bessant, J. Phelps. R (2006). Innovation management measurement: a review. *Int. J. Manag. Rev.* 8 (1) 21–47.
- Adler, P. S., & Shenbar, A. (1990). Adapting your technological base: The organizational challenge. *Sloan Management Review*, 25, 25–37.
- Ahmedova, Sibel (2015). Factors for Increasing the Competitiveness of Small and Medium - Sized Enterprises (SMEs) In Bulgaria. *Procedia - Social and Behavioral Sciences* 195 (2015) 1104 – 1112.
- Alex Al Hadi, 2010. Jurnal Sistem Klasifikasi tanah Berdasarkan AASHTO, Palembang
- Arikunto, Suharsimi. (2012). Prosedur Penelitian Suatu Pendekatan Praktek. Jakarta: *Rineka Cipta*
- Ayhan, M. B., E. Öztemel, M. E. Aydin, and Y. Yue. 2013. “A Quantitative Approach for Measuring Process Innovation: A Case Study in a Manufacturing Company.” *International Journal of Production Research* 51 (11): 3463–3475.
- Badan Pusat Statistik Provinsi Sumatera Barat. 2017. Data UMKM Sumatera Barat.
- Blake, A., Sinclair, M. T., & Campos-Soria, J. A. (2006). Tourism productivity. Evidence from the United Kingdom. *Annals of Tourism Research*, 33(4), 1099–1120.
- Calantone, R.J., S.T. Cavusgil, and Y. Zhao, 2002. Learning Orientation, Firm Innovation Capability, and Firm Performance, *Industrial Marketing Management*, Vol. 31, p.p.515-524.
- Carmeli, A., & Sheaffer, Z. (2009). How leadership characteristics affect organizational decline and downsizing. *Journal of Business Ethics*, 86(3), 363–378.
- Cooper, C. (2006). Knowledge management and tourism. *Annals of Tourism Research*, 33(1), 47–64.
- Cooper, D. R., and Emory, C. W. 2003. Business Research Methods. *Irwin Inc. Chichago*.
- Damanpour, F (1991). Organizational innovation: A meta-analysis of effects of determinants and moderators. *Academy of Management Journal*, 34(3), 555–590.
- Damanpour, F and S Gopalakrishnan (2001). The dynamics of the adoption of product and process innovations in organizations. *Journal of Management Studies*, 38(1), 45–65.

- Damanpour, F. (2010), "An integration of research findings of effects of firm size and market competition on product and process innovations", *British Journal of Management*, Vol. 21 No. 4, pp. 996-1010.
- Damanpour, F., & Aravind, D. (2011). Managerial innovation: Conceptions, processes, and antecedents. *Management and Organization Review*. <http://dx.doi.org/10.1111/j.1740-8784.2011.00233.x>.
- Dinas Koperasi dan UMKM Kota Padang (2017). Jumlah UMKM di Kota Padang 2014 – 2017.
- Dinas Pariwisata dan Kebudayaan Kota Padang (2017). Jumlah biro perjalan di Kota Padang.
- Disperindag Provinsi Sumatera Barat. 2016. Data Pertumbuhan Industri di Wilayah Sumatera Barat.
- Duncombe, R. and Molla, A. (2009) Formalisation of information systems in sub-Saharan African small and medium enterprises: case of Botswana, *The African Journal of Information Systems*, Vol. 1, No. 2, pp.1–29.
- Edquist, C, L Hommen and M McKelvey (2001). Innovation and Employment: Process versus Product Innovation. Cheltenham, UK and Northampton, MA, USA: Edward Elgar.
- Ettlie, JE (2006). Managing Innovation, New Technology, New Products, and New Service in a Global Economy. Oxford, UK: Butterworth-Heinemann.
- Freel, M., & Harrison, R. T. (2006). Innovation and cooperation in the small firm sector: Evidence from 'Northern Britain'. *Regional Studies*, 40(49), 289–305.
- Gaganis, Chrysovalantis., Pasiouras, Fotios and Voulgari, Fotini., (2018). Culture, business environment and SMEs' profitability: Evidence from European Countries. *Economic Modelling*.
- Ghozali, Imam. 2011. "Aplikasi Analisis Multivariate Dengan Program SPSS". Semarang: Badan Penerbit Universitas Diponegoro.
- Gopalakrishnan, S., Bierly, P. and Kessler, E. (1999), "A reexamination of product and process innovations using a knowledge based view", *The Journal of High Technology Management Research*, Vol. 10 No. 1, pp. 147-166.
- Hair, J.F., et al. 2010. Multivariate Data Analysis (7th edition). New Jersey: Pearson Education Inc.
- Hjalager, A.-M. (2002). Repairing innovation defectiveness in tourism. *Tourism Management*, 23(5), 465–474.
- Hjalager, A.-M. (2007). Stages in the economic globalization of tourism. *Annals of Tourism Research*, 34(2), 437–457.

- Hjalager, A.-M. (2010). A review of innovation research in tourism. *Tourism Management*, 31(1), 1–12.
- Hjalager, A.-M. (2014). Disruptive and sustaining innovations: *The case of rural tourism*. In G. A. Algos, D. Eide, & E. L. Madsen (Eds.), *Handbook of research on innovation in tourism industries* (pp. 56–83). Cheltenham (UK): Edward Elgar.
- Hung, R. Y., Lien, B. Y., Yang, B., Wu, C. M., & Kuo, Y. M. (2011). Impact of TQM and organizational learning on innovation performance in the high-tech industry. *International Business Review*, 20(2), 213–225.
- Jeyaraj, A., Rottman, J.W. and Lacity, M.C. (2006) A review of the predictors linkages and biases in IT innovation adoption research, *Journal of Information Technology*, Vol. 21, No. 1, pp.1–23.
- Jiménez-Jiménez, D., & Sanz-Valle, R. (2011). Innovation, organizational learning, and performance. *Journal of Business Research*, 64(4), 408–417
- Juan A. Martinez-Roman, Juan A. Tamayo, Javier Gamero, Jose E. Romero (2015). Innovativeness and business performances in tourism SMEs. *Annals of Tourism Research*.
- Kapurubandara, M. (2009) A framework to e-Transform SMEs in developing countries, *The Electronic Journal of Information Systems in Developing Countries*, Vol. 39, No. 3, pp.1–24.
- Kaufmann, A., & Tödtling, F. (2002). How effective is innovation support for SMEs? An analysis of the region of Upper Austria. *Technovation*, 22(3), 147–159.
- Keizer, J. A., Dijkstra, L., & Halman, J. I. (2002). Explaining innovative efforts of SMEs. An exploratory survey among SMEs in the mechanical and electrical engineering sector in The Netherlands. *Technovation*, 22(1), 1–13.
- Kementerian Pariwisata (2016). Data pencapaian devisa negara dari sektor pariwisata.
- Keputusan Menteri Pariwisata, Pos, dan Telekomunikasi. Nomor KM.10/PW.102/MPPT-93
- Kriz`aj, D., Brodnik, A., & Bukovec, B. (2014). A tool for measurement of innovation newness and adoption in tourism firms. *International Journal of Tourism Research*, 16(2), 113–125.
- Kusmayadi, Dedi. 2008. Pengaruh Lingkungan Bisnis Terhadap Kinerja Perusahaan: Sebuah Tinjauan Teoritis dan Empiris. *Jurnal Akuntansi*, Vol. 3 (2:430-436).

- Lawson, B. and Samson, D. (2001), Developing innovation capability in organisations: a dynamic capabilities approach, *International Journal of Innovation Management*, Vol. 5 No. 3, pp. 377-400.
- Le, Y., Hollenhorst, S., Harris, C., McLaughlin, W., & Shook, S. (2006). Environmental management: A study of Vietnamese hotels. *Annals of Tourism Research*, 33(2), 545–567.
- Lin, L. (2013). The impact of service innovation on firm performance. *Service Industries Journal*, 33(15–16), 1599–1632.
- Manu, F. A. 1992. Innovation Orientation, Environment and Performance: A Comparison of U.S and European Markets. *Journal of International Business Studies*, Vol. 23, pp. 333-359.
- Marcelo Seido Nagano, Juliano Pavaneli Stefanovitz, Thais Elaine Vick. (2014). Innovation management processes, their internal organizational elements and contextual factors: An investigation in Brazil. *J. Eng. Technol. Manage.* 33 63–92
- Martínez-Román, J. A., Gamero, J., & Tamayo, J. A. (2011). Analysis of innovation in SMEs using an innovative capability-based non-linear model: A study in the province of Seville (Spain). *Technovation*, 31(9), 459–475.
- Nicolau, J. L., & Santa-María, M. J. (2013). The effect of innovation on hotel market value. *International Journal of Hospitality Management*, 32, 71–79.
- Prajogo, Daniel, I., Ahmed, & Pervaiz, K. (2006). Relationships between innovation stimulus. Innovation Capacity, and Innovation Performance. *R&D Management*,36(5), 499–515.
- Procter, Chris (2013). Explaining contextual factors affecting e-commerce adoption progression in selected SMEs: evidence from Botswana. *Int. J. Management Practice*, Vol. 6, No. 1
- Rajapathirana, R.P. Jayani. Yan Hui (2017). Relationship between innovation capability, innovation type, and firm performance. *Shanghai University, School of Management, China*.
- Reichstein, T and A Salter (2006). Investigating the sources of process innovation among UK manufacturing firms. *Industrial and Corporate Change*, 15(4), 653–682.
- Reichstein, T. and Salter, A. (2006), “Investigating the sources of process innovation among UK manufacturing firms”, *Industrial and Corporate Change*, Vol. 15 No. 4, pp. 653-682.
- Rigby D, Zook C (2002) Open-market innovation. *Harvard Business Review*. 10: 80–93.

- Rondé, P., & Hussler, C. (2005). Innovation in regions: What does really matter? *Research Policy*, 34(8), 1150–1172.
- Sekaran, Uma. 2000. Research Method for Business 3rd Edition. *New York: John Wiley & Sons, Inc.*
- Sekaran, Uma. 2006. Research Methods for Bussiness: Metodologi Penelitian Untuk Bisnis. Edisi 4. *Buku 1. Jakarta: Salemba Empat.*
- Sekaran, Uma. 2009, Research Methods for Bussiness: Metodologi Penelitian Untuk Bisnis. Buku I. Jakarta: *Salemba Empat.*
- Shu, C., Wang, Q., Gao, S. and Liu, C. (2015), “Firm patenting, innovations, and government institutional support as a double-edged sword”, *Journal of Product Innovation Management*, Vol. 32 No. 2, pp. 290-305.
- Simon Korwin Milewski, Kiran Jude Fernandes, Matthew Paul Mount, (2015) "Exploring technological process innovation from a lifecycle perspective", *International Journal of Operations & Production Management*, Vol. 35 Issue: 9, pp.1312-1331.
- Sugiyono. 2010. Metode Penelitian Kuantitatif, Kuantitatif, dan R&D. *Alfabeta*: Bandung.
- Tugores, M. (2012), ‘Human capital and innovation as determinant factors of competitiveness’, in Homlong, N., ed, *Tourism Destinations and Tourism Businesses: Issues of Competition and Cooperation*, Athens Institute for Education and Research, Athens.
- Tugores, M., & García, D. (2015). The impact of innovation on firms’ performance: An analysis of the hotel sector in Majorca. *Tourism Economics*, 21(1), 121–140.
- UU Nomor 20 tahun 2008 pasal 6. Kriteria UMKM.
- Weidenfeld, A. (2013). Tourism and cross border regional innovation systems. *Annals of Tourism Research*, 42, 191–213.
- Yang, C.C., Marlow, P.B. and Lu, C.-S. (2009), “Assessing resources, logistics service capabilities, innovation capabilities and the performance of container shipping services in Taiwan”, *International Journal of Production Economics*, Vol. 122 No. 1, pp. 4-20.
- Ye Seul Choi., Up Lim (2017). Contextual Factors Affecting the Innovation Performance of Manufacturing SMEs in Korea: A Structural Equation Modeling Approach. *Department of Urban Planning and Engineering*, Yonsei University, 50 Yonsei-ro, Seodaemun-gu, Seoul 03722
- Zhang, M., Zhao, X., Voss, C. and Zhu, G. (2016), “Innovating through services, co-creation and supplier integration: cases from China”, *International Journal of Production Economics*, Vol. 171 No. 2, pp. 289-300.

Zhao, M. (2006), "Conducting R&D in countries with weak intellectual property rights protection", *Management Science*, Vol. 52 No. 8, pp. 1185-1199.

