

DAFTAR PUSTAKA

- Abdel-Maksoud, A., Dugdale, D. and Luther, R. (2005), "Non-Financial Performance Measurement In Manufacturing Companies", *The British Accounting Review*, 37(3), pp.261-297.
- Astuti, P.D. & Kusumawijaya, I.K. (2013), *Implementasi Knowledge Management Pada Usaha Kecil Menengah: Perspektif Critical Success Factor (CSF)*.
- Annette M.Mills. & Trevor A.Smith. (2011). Knowledge Management and Organizational Performance: a Decomposed View. *Journal of Knowledge Management*. Vol. 15 NO. 1, 156-171.
- Badan Pusat Statistik (BPS). (2011), "Pertumbuhan Ekonomi Sumatera Barat, Pertumbuhan PDRB Tahun 2010". BPS Provinsi Sumatera Barat.
- Badan Pusat Statistik (BPS). (2016), "Jumlah Perusahaan Industri Mikro dan Kecil Menurut Provinsi 2013-2015".
- Bernard, I.C. 1992. *Organisasi dan Manajemen, Struktur, Perilaku dan Proses*. Jakarta. Gramedia. Baron
- Bintoro, U. (2002), "*Pengaruh Praktek Manajemen Sumber Daya Manusia Terhadap Budaya Organisasi dan Kinerja Perusahaan*", Disertasi Universitas Airlangga, Surabaya.
- Budiani, S. & Kosasih, N. (2007), *Pengaruh Knowledge Management Terhadap Kinerja Karyawan: Studi Kasus Departemen Front Office Surabaya Plaza Hotel*.
- Cahyani, I. & Anwar. (2016), "Knowledge Management dan Pengaruhnya Terhadap Kinerja Organisasi (Suatu Tinjauan Teoritis)". *Jurnal Ekonomi dan Bisnis*, Volume 15 ISSN 1693-8852.
- Canale, M.D. (2011), "Tacit Knowledge: How Do We Interpret It? A Qualitative Study of Knowledge Management in Knowledge Intensive Firms". *Master thesis, first year (15 credits ECTS)*.

- Cendananews. (2017). Pertumbuhan UMKM di Padang Turut Memberikan Lowongan Pekerjaan Baru. <http://www.cendananews.com> diakses 5 Agustus 2018, pukul 16.39 WIB.
- Carrillo, P., Anumba, C. & Egbu, C. (2005), "Knowledge management in Construction", UK: Blackwell Publishing Ltd.
- Crabtree, A.D., & DeBusk, G.K. (2008), "The effects of adopting the balance scorecard on shareholder returns". *Advances in Accounting*, 24(1), 8-15.
- Desouza, K.C. 2011. *An introduction to knowledge management*. In: K. C. Desouza and S. Paquette (Eds.). Knowledge Management: An Introduction (pp. 3-34). New York: NealSchuman Publishers, Inc.
- Dinas Koperasi dan UMKM Kota Padang (2016). "Jumlah Perusahaan Industri Mikro dan Kecil Menurut Kota Padang 2014-2017".
- Eptimehin, F.M. & Ekundayo, O. (2011). "Organisational knowledge management: survival strategy for Nigeria insurance industry". *Interdisciplinary Review of Economics and Management*, 1(2), 9-15.
- Fernandez, I. B., & Sabherwal, R. 2010. *Knowledge Management Systems and Processes*. New York: M.E. Sharpe, Inc.
- Filemon, U. A. (2008). *Introduction to knowledge management*. Jakarta: PT. Gramedia Pustaka Utama.
- Gary Dessler. (2003). "Human Resource Management". Edisi Kesepuluh Jilid 1. PT. Indeks.
- Georgescu, I., Budugan, D. & Cretu, L. (2010). "Non-Financial Performance Control-The Key To a Successful Business". *Lucrari Stiintifice* Vol. 53.
- Gomes, A.V. da C., Vieira, F. da S., Crespi, M.P.A.L.de, Coll, J.F.C. & Pessoa, M.F. (2004). "Performance and carcass characteristics of rabbits under different particle size of sugar cane bagasse as fibre source". *Veterinaria Noticias*, 10 (1): 87-92.
- Hair, Jr., J.F., Black, W.C., Babin, B.J., Anderson, R.E., & Tatham, R.L. 2008. *Multivariate Data Analysis*. 6th Ed. New Jersey: Pearson Education.

Hussein, Ananda Sabil. 2016. Penelitian Bisnis dan Manajemen Menggunakan Partial Least Squares (PLS) dengan smartPLS 3.0. Malang: Universitas Brawijaya.

Infoukm.wordpress. (2008). Kriteria UMKM di Dunia.<https://infoukm.wordpress.com/2008/08/11/definisi-dan-kriteria-ukm-menurut-lembaga-dan-negara-asing/> diakses pada 3 Agustus 2018, pukul 14.18WIB.

Kementrian Keuangan. (Juli 2015). “Peran Penting UKM Dorong Perekonomian Indonesia”, <http://www.kemenkeu.go.id/Berita/peran-pentingumanajemen-pengetahuan-dorong-perekonomian-indonesia>, diakses pada 25 Juli 2018, pukul 16.30 WIB.

King. W.R.(ed.).2009. *Knowledge Management and Organizational Learning*, 3 Annals of Information Systems 4, DOI 10.1007/978-1-4419-0011-1_1, © Springer Science+Business Media, LLC.

Lee, L.T. and Sukoco, B.M. (2007). “The effect of entrepreneurial orientation and knowledge management capability on organizational effectiveness in Taiwan: the moderating role of social capital”. *International Journal of Management*. Vol. 24 No 3.

Marie, A.A. Mohamed E. Ibrahim, M,E& Al Nasser, A,D. (2014). Effects of Financial and Non-financial Performance Measures on Customers’ Perceptions of Service Quality at Islamic Banks in UAE. *International Journal of Economics and Finance*; Vol. 6, No. 10; 2014.

Maudianda, R. 2016. *Analisa Pengaruh Knowledge Gap terhadap Non-Financial Business Performance pada Dimensi Manajemen Sumber Daya Manusia (MSDM) Serta Kualitas Produk dan Jasa pada UMKM Sektor Tenun di Nagari Pandai Sikek*. Skripsi Sarjana Fakultas Ekonomi Jurusan Manajemen Universitas Andalas.

Mislan,A, Sahibi,M,S, Jamaluddin,A, Idris,A.S.A & Ahmad,N.H. (2016), “The Arts of Knowledge Transfer in Virtual Organization: Tacit Knowledge”. *IJCSNS International Journal of Computer Science and Network Security*,

VOL.16 No.4.

Natalia Kosasih dan Sri Budiani, (2007).”*Pengaruh Knowledge Management Terhadap Kinerja Karyawan: Studi Kasus Departemen Front Office Surabaya Hotel Plaza*”.*Jurnal Manajemen Perhotelan*, VOL.3, NO.2, September 2007: 80-88

Nonaka, I., & Takeuchi, H. 1995. *The Knowledge-Creating Company: How Japanese Companies Create the Dynamics of Innovation*, Oxford University Press, Oxford.

Notoatmodjo, S. 2012. *Promosi kesehatan dan Perilaku Kesehatan*. Jakarta : Rineka cipta.

Satyendra C.Pandey & Andrew Dutta. (2013). Role of Knowledge Infrastructure Capabilities in Knowledge Management. *Journal of Knowledge Management*. Vol. 17 NO. 3, 435-453.

Sayyed,. et, al (2014), (2014), "Developing a model for examining the effect of tacit and explicit knowledge sharing on organizational performance based on EFQM approach", *Journal of Science & Technology Policy Management*, Vol. 5 Iss 3 pp. 265 - 280

Sangkala. (2007). *Knowledge management*. Jakarta: PT. Raja Grafindo Persada.

Scarbrough, H., Swan, J., & Preston, J. 1999. *Knowledge Management: A Literature Review*. Institute of Personnel and Development. London.

Sekaran, U. 2006. *Research Methods for Business (Metodologi Penelitian Untuk Bisnis)*. Jakarta: Salemba Empat.

Sekaran, U. 2007. *Research Methods for Business (Metodologi Penelitian Untuk Bisnis)*. Jakarta: Salemba Empat.

Sekaran, U. 2009. *Research Methods for Business (Metodologi Penelitian Untuk Bisnis)*. Jakarta: Salemba Empat.

Sugiyono. 2012. *Metode Penelitian Kuantitatif, Kualitatif, & R&D*. Bandung : Alfabeta.

Szulanski, G. (2000), “The process of knowledge transfer: A diachronic analysis of stickiness”, *Organizational Behavior and Human Decision Processes*, 82(1), 9–27.

Van D.S, W.A., Chow, C.W. & Lin, T.W. (2006), “Strategy, choice of performance measures, and performance”, *Behavioral Research in Accounting* 18, 185-205.

