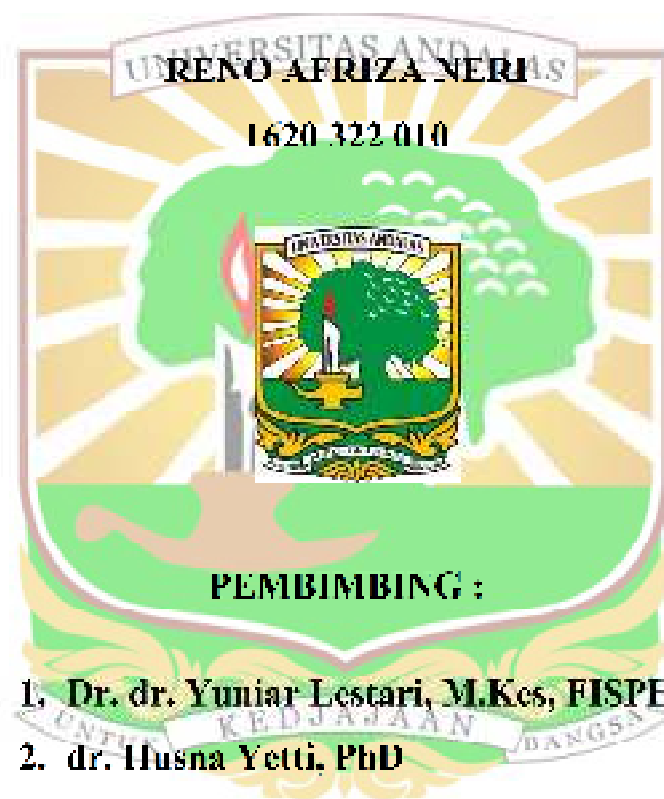


**ANALISIS PELAKSANAAN SASARAN KESELAMATAN PASIEN  
DI RAWAT INAP RUMAH SAKIT UMUM DAERAH  
PADANG PARIAMAN TAHUN 2018**

**TESIS**



**PROGRAM PASCA SARJANA KESEHATAN MASYARAKAT  
FAKULTAS KEDOKTERAN UNIVERSITAS ANDALAS  
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# ANALISIS PELAKSANAAN SASARAN KESELAMATAN PASIEN DI RAWAT INAP RUMAH SAKIT UMUM DAERAH PADANG PARIAMAN TAHUN 2018

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## Abstrak

Keselamatan (*safety*) telah menjadi isu global termasuk juga di rumah sakit. Setiap rumah sakit wajib mengupayakan pemenuhan sasaran keselamatan pasien. Hal ini telah diatur dalam Peraturan Menteri Kesehatan (Permenkes) nomor 11 tahun 2017. Tujuan penelitian ini untuk menganalisis pelaksanaan sasaran keselamatan pasien di rawat inap RSUD Padang Pariaman.

Penelitian ini menggunakan metode kualitatif melalui wawancara mendalam, *Focus Group Discussion*, observasi dan telaah dokumen. Pengumpulan data dilakukan dengan wawancara 15 orang informan yaitu direktur, kepala bidang pelayanan medik, ketua komite medis, ketua komite keperawatan, kepala instalasi rawat inap, kepala ruangan rawat inap, dokter umum, perawat pelaksana, apoteker, ahli gizi, analis dan radiographer. Komponen yang diteliti mengenai input (kebijakan, pedoman dan SPO, tenaga, metode, dana, sarana), proses yaitu pelaksanaan sasaran keselamatan pasien, dan *output* dari capaian penerapan.

Hasil penelitian menunjukkan bahwa kebijakan dan SPO sudah lengkap, tenaga penanggung jawab keselamatan pasien dalam hal ini tim keselamatan pasien belum bekerja optimal, metode sudah sesuai dengan pedoman yang ada dan dana sudah mencukupi namun pengadaan sarana belum lengkap. Kepatuhan petugas dalam pelaksanaan sasaran keselamatan pasien belum optimal, nilai rata-rata capaian 73,4% (standar 100%).

Kesimpulannya, pelaksanaan sasaran keselamatan pasien di rawat inap RSUD Padang Pariaman tahun 2018 belum maksimal dan hasil belum mencapai target. Disarankan agar setelah akreditasi, pelaksanaan sasaran keselamatan pasien selalu ditingkatkan dengan upaya perbaikan yaitu koordinasi antar unit kerja, melengkapi sarana dan prasarana, melaksanakan sosialisasi dan pelatihan, monitoring dan evaluasi, pelaporan insiden dan supervisi.

Kata kunci : Rawat Inap, Rumah Sakit, Sasaran Keselamatan Pasien, Kualitatif.

# ***ANALYSIS IMPLEMENTATION OF INPATIENT PATIENT SAFETY GOALS IN PADANG PARIAMAN HOSPITAL, 2018***

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## ***Abstract***

*Safety has become a global issue as well as in hospitals. Every hospital is required to fulfill the patient's safety objectives. This has been regulated in the Minister of Health Regulation number 11, 2017. The purpose of this study is to analyze the implementation of patient safety goals in inpatient Padang Pariaman Hospital.*

*This study uses qualitative methods through in-depth interviews, Focus Group Discussion, observation and document review. Data collection was conducted by interviewing 15 informants, namely directors, heads of medical services, heads of medical committees, heads of nursing committees, heads of inpatient installations, heads of inpatient rooms, general practitioners, nursing nurses, pharmacists, nutritionists, analysts and radiographers. Components studied on inputs (policies, guidelines and SPO, personnel, methods, funds, means), the process of implementing the patient's safety objectives, and the outputs of the implementation outcomes.*

*The results showed that the policies and SPO were complete, the personnel responsible for patient safety in this case the patient safety team had not worked optimally, the method was in accordance with the existing guidelines and the funds were sufficient but the procurement of facilities was incomplete. Compliance of officers in the implementation of patient safety goals has not been optimal, the average value of achievement of 73.4% (standard 100%).*

*In conclusion, the implementation of the patient's safety objectives at the Padang Pariaman Hospital in 2018 has not been maximized and the results have not reached the target. It is suggested that after accreditation, the implementation of patient safety goals always be improved, make improvements by improving coordination between work units, completing facilities and infrastructure, carrying out socialization and training, monitoring and evaluation, incident reporting and supervision.*

*Keywords: Patient Safety Goals, Hospital, Inpatient, Qualitative.*