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UNIVERSITAS ANDALAS



*Diajukan untuk Memenuhi Sebahagian dari Syarat-syarat Guna
Memperoleh Gelar Sarjana Ekonomi*

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**ANALISIS PERBEDAAN TINGKAT KEPATUHAN WAJIB PAJAK
SEBELUM DAN SESUDAH PENERAPAN E-FILING SYSTEM
(Studi Kasus Kantor Pelayanan Pajak Pratama Padang)**

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This study aims to determine whether there are significant differences in individual taxpayer compliance, especially in reporting SPT before and after the implementation of e-filing system. This type of research is explanatory research with a quantitative approach. This study uses primary data by distributing questionnaires to individual taxpayers who have used the e-filing system and the tax officers associated with the e-filing system of the Padang Satu Primary Tax Service Office. Secondary data comes from data obtained in the Padang Satu Primary Tax Service Office, namely data on the number of individual taxpayers registered in the 2010-2016 tax revenue year and the number of individual taxpayers who report the SPT before the implementation of the e-filing system (year of tax receipts) 2010-2012 and after the implementation of the e-filing system (2013-2016 tax year). The sampling technique in this study was carried out based on consideration (purposive sampling). Respondents in this study amounted to 50 individual taxpayers and 4 tax officers .. Hypothesis analysis method used is paired sample t-test. The results of this study are that there are significant differences in individual taxpayer compliance, especially in reporting SPT before and after the application of e-filing system.

Key words : *taxpayer compliance, E-filing system*

