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PADANG DALAM MELAYANI TAMU**

**TESIS**

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# **Language Politeness of Employers in serving the Guest In Government of Padang City.**

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## **ABSTRACT**

This study examines 'Language Politeness of Employers in serving the guest in Governmental of Padang City'. This research aims to describe the types of politeness, the principles of language politeness and the functions of employers Language in serving the guest in governmental of Padang city. The data were taken from the employers utterance when serving the guest in government of Padang city. The data were collected by tapping and recording. The step were data tagging, data noting and data checking. The method used in analyzing the data was referential and translational identity method. The result of the analysis was presented by formal and informal method.

Based on the result of data analysis, types of language politeness found in the employers utterance when serving the guest were politeness when requesting, being emotion, being happy, giving expression and politeness of refusing, giving, commanding, promising, praising and giving. The principles of language politeness found include maxim of tact, generosity, appreciation, modesty, agreement and sympathy. The functions of politeness found are representative, directive, expressive and declarations.

*Key words: Employers, language politeness, Utterance, Guest.*

