

CHAPTER IV

CONCLUSION

In this study, the writer investigates about structural forms and factors affecting the request. These data are classified into three structural forms and four factors. The data are taken from *Learn American English Conversation-Funny TV Show* on YouTube. The structural forms of request are classified into Declarative, Interrogative and Imperative. The factors affecting the request are explained into The Relative Power of the Speaker Over the Hearer (Power), Social Distance Between the Speaker and the Hearer (Social Distance), The Degree to Which X is Rated an Imposition in Culture Y (Size of Imposition) and Relative Rights and Obligations between the Speaker and the Hearer (Rights and Obligations).

There are 25 requests in 16 conversations as found in those videos. From the data, declarative form of request can be found in 5 utterances. Then, interrogative form of request found in 15 utterances. While, imperative form of request has been found in 5 utterances. Based on the data above, the dominant structural form of request is interrogative form. The characters use interrogative form because it is more polite than declarative and imperative form. The characters use a question to make it clear that it is a request with good manners. While, imperative and declarative is less polite than interrogative because it shows directly.

Furthermore, the writer also finds out the application of the four factors which influences request. Those are: power, social distance, size of imposition and rights and obligations. The most dominant factor is power in 9 data. It is find in data

2, 7, 8, 9, 15, 17, 23, 24, and 25. Social distance consists of 7 data, in data 3, 4, 5, 6, 8, 10, and 19. The size of imposition consists of 8 data, in data 11, 12, 13, 14, 16, 18, 20, and 22. Rights and obligations consists of 2 data, in data 1, and 21. In this research, power is the most dominant factor of request because of the conversation occurs in the office and all the characters consists of boss, employees and customers. A boss has a power rather than employee and the customer.

