

**FIVE FACETS OF KNOWLEDGE MANAGEMENT IMPACT ON JOB  
SATISFACTION  
(CASE: NON-ACADEMIC STAFF UNIVERSITY OF ANDALAS)**

**THESIS**

Thesis is Submitted as Partial of the Requirement for a Bachelor Degree in  
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# **FIVE FACETS OF KNOWLEDGE MANAGEMENT IMPACT ON JOB SATISFACTION**

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## **ABSTRACT :**

This paper examine's the relationship between five facets of knowledge management and the impact on job satisfaction, if and how knowledge management (KM) can be used to promote employee job satisfaction. The authors suggest that KM can indeed nurture job satisfaction and, in so doing, foster high organisational performance. A total of 202 respondents completed a survey conducted at University of Andalas. The sample only examined within a sample of non – academic staff University of Andalas. To support the result this study using a structural equation modeling. This research aims to identify the five facets of knowledge managemnt impacat on job satisfaction. The result of this study indicates that five facets of knowledge management not really give significant effect to job satisfaction of non – academic staff University of Andalas.

**Keywords : Knowledge Management, Job Satisfaction, Non-Academic Staff**

