

DAFTAR PUSTAKA

- Abdi, Z. et al., (2015). The culture of patient safety in an Iranian intensive care unit. *Journal of Nursing Management*, 23(3), pp.333–345
- Aditama, T, Y.,(2010). *Manajemen Administrasi rumah sakit*, Jakarta: UI Press.
- Afiyanti, Y and Rachmawati.N.I, (2014). Metodologi Penelitian kualitatif dalam Riset Keperawatan edisi 1, Jakarta: Rajawali Pers.
- Agency for Healthcare Research and Quality, (2016). Request for the tool of Hospital Survey Pasient Safety Culture user Comparative Database Report: Departement of Health and Human Service
- Alahmadi, H.A (2010). Assesment of patient safety culture in Saudi Arabian hospitals. *Quality and Safety in Health Care*, 19, 1-5
- Amaliyah,M, (2014). Hubungan Gaya Kepemimpinan Kepala Ruangan dan Kinerja Perawat Dengan Mutu Pelayanan Keperawatan di Rumah Sakit Siti Khodijah Sepanjang
- Amsrud, KE .(2015). The Influence of Clinical Supervision and its Potential for Enhancing Patient Safety-Undergraduate Nursing Students Views vol 5 (6) 87-95
- Anggraeni, D, (2016). Pengaruh Budaya Keselamatan Pasien terhadap Sikap Melaporkan Insiden pada Perawat di Instalasi Rawat Inap Rumah Sakit TK II dr. Soepraoen. *Jurnal Aplikasi Manajemen Vo 14 No 2 hal 309-321*
- Apriliawati,L,(2015).Korelasi Budaya Keselamatan Pasien dengan Persepsi Pelaporan Kesalahan Medis oleh Tenaga kesehatan sebagai upaya peningkatan keselamatan dan kesehatan kerja di RS X dan RS Y Tahun 2015,Tidak dipublikasikan
- Apriningsih, D (2013). Kerjasama tim dalam budaya keselamatan pasien di RS X Studi Kualitatif di RSUD Provinsi Jawa Barat, *Jurnal Ilmiah keehatan* 5(3) hal 1-6
- Astuti, A.Y (2010). Peran Safety Leadership dalam Membangun Budaya Keselamatan yang kuat, Seminar Nasional VI : Yogyakarta
- Azmal, M, Omranikho,H, Goharinezhad S (2014) a comparative assesment of patient safety culture beetwen Iranian selected Hospital and Agency for Healthcare Research and Quality (AHRQ) Report, vol (6) 3037-3044

Beginta, R (2012). Pengaruh Budaya Keselamatan Pasien, Gaya Kepemimpinan, Tim Kerja Terhadap Persepsi Pelaporan Kesalahan Pelayanan oleh Perawat di Unit Rawat Inap Rumah Sakit Umum Daerah Kabupaten Bekasi: Tesis FIK UI; Tidak dipublikasikan

Brady, S, O'Conner, N, Burgermester, D dan Hanson, P, (2012). The Impact of Mindfulness Meditation in Promoting culture of safety on an Acute psychiatric unit. Perspective In Psychiatric Care, 48(3),pp 129-137

Burn and Grove, (2014).Understanding Nursing Research Building and Evidence Based Practice 6th ed, Philadelphia. WB Saunders Company.

Burns, D (2009). Clinical Leadership for general practice nurse,3: Leadership Mechanism Practice Nursing, 20 (12)

Cahyono, S, (2012). Membangun budaya keselamatan pasien dalam praktik kedokteran, Yogyakarta.

Calado Monteiro, J.A. & Santos Natário, M.M., (2014). Safety Culture in the Surgical Services: Case study. Tékhne, 12(1–2), pp.37–47.

Chakravarty, Abhijit (2013). a survey of attitude of front line clinicians and nurses towards adverse events Medical Journal Armed Forces India, 69 325-340

Chartey, & Clarke, J, (2010). Implementing Patient Safety Human Factors in WalkRounds™ Healthcare.

Catherine D, dkk. (2011). Improving Patient Safety Through Provider Communication Strategy Enhancements, BMC Health Services Research Vol 11:45 diakses pada 20 Juni 2017 dari <http://www.biomedcentral.com/1472-6963/11/45>

Cherry, Barbara and Jacob.S.R, (2014). Contemporary Nursing: Issues, Trends and Management 6th ed., St Louis: elseveir.Mosby

Chase, L.K, (2010) Nurse Manager Competencies.Thesis the University of IOWA diakses 13 Maret 2017 pada www.Proquest.com

Clancy, C., (2011). New Reserach Highlight the Role of the Patient Safety Culture and Safer Care. Journal of nursing quality, 26(3), pp.193–196.

Classen, Dc, R, Resar *et al* (2011).Global Trigger Tools Shows That Adverse Events in Hospital May Be Ten Times Greater than Previously Measured Health Aff (Millwood) 30

Craven, R.F, and Hirnle C.J (2012). Fundamental of nursing ; Human health and function third edit., Philadelphia.Lippincott

Creswell,W.J, (2013), Research Design Qualitative,Quantitative and Mixed Methods Approaches, 4th ed. New Delhi; Matura SAGE Publication.

Cruz S, Luis A Barbosa P, Lamas B, (2015), Morse fall scale users's manual : Quality in supervision and in nursing practice. Procedia-Soc Behav SCI 171-324 available from: <http://dx.doi.org/10.1016/j.sbspro.2015.01.130>

Curtis, Elizabeth & O'Connell, R., (2011). Essential Leadership Skills for Motivating and Developing Staff. Journal Nursing Management 18(5).32-35

Darwito ,(2008). Analisis pengaruh gaya kepemimpinan terhadap kepuasan kerja dan komitmen organisasi untuk meningkatkan kinerja karyawan. Tesis Pasca Sarjana Undip diperoleh 5 Mei 2017

Departemen Kesehatan RI (2015), Panduan Nasional Keselamatan Pasien Rumah Sakit (Patient Safety). Jakarta : Depkes RI

Denzim, Norman, K, Lincoln, Yvonna, S (2009), Handbook of Qualitative Research (terjemahan) Yogyakarta: Pustaka Pelajar

Dewit, S.C, (2009), Fundamental concepts and skill for nursing 3 rd, ed.St Louis : Saunders

Disch, J, Dreher, M, Davidson, P, Sinioris, M and Wainio, J.A (2011). The Role of the Chief Nurse Officer in Ensuring Patient Safety and Quality. The Journal of Nursing Administration,41(4). pp 179-185

Elrifda, S, (2011), Budaya Patient Safety dan Karakteristik Kesalahan Pelayanan : Implikasi Kebijakan di Salah Satu Rumah Sakit di Kota Jambi Patient Safety Culture and Healthcare Error Characteristics : Implication of Policy at A Hospital in. , (5), pp.67–76.

El Jardali, F et al (2011) Predictors and outcomes of patient safety culture in hospital, BMC Health Services Research11,45

Erler,Cheryl, Nancy, E Edwards dkk,(2013). Perceived Pasient Safety Culture in a Critical Care Transport Program Air Medical Journal 32, 208-215

Feng, X, Bobay, K & Weiss, M (2008). Patient Safety culture in Nursing: a dimensional concept analysis, Journal Compilation, hal 310- 319

Gibson, L.J, Ivancevich, M.J, Donelly,H.J and Konopaske,R (2012). Organization Behavior, Structure, Process. New York : Mc Graw Hills

Hasibuan, M.S. (2014). Organisasi & Motivasi dasar peningkatan produktivitas, Jakarta: PT.Bumi Aksara.

Herwina, E (2012), Hubungan Pelaksanaan Metode Tim Keperawatan dengan Kesalahan Pemberian Obat di RSUD Gunung Jati Cirebon diperoleh tanggal diakses 12 Maret 2017 <http://lib.ui.ac.id/file=digital/2030 8221-131059 hub%20 pelaksanaan.pdf>

Hikmah, S (2008). Persepsi Staf mengenai Patient Safety di IGD RSUD Fatmawati: Skripsi tidak dipublikasikan, FKM UI

Huber, D.L, (2010). Leadership & Nursing Care Management fourth edition., Philadelphia: Saunders Elsevier.

Humasfik, (2016), Peran Kepemimpinan dalam Peningkatan Keselamatan Pasien; Jakarta

Ilyas, Y., (2011). Perencanaan Sumber Daya Manusia Rumah Sakit : Teori, Metode dan Formula, Jakarta: Pusat Kajian Ekonomi Kesehatan FKM UI.

Iskandar, H (2014). Faktor Penyebab Penurunan Pelaporan Insiden Keselamatan Pasien Rumah Sakit, Jurnal Kedokteran Brawijaya, 28(1) 72-77

Ismail, N.A., Elarab, H.S.E. & Wassif, G.O., (2012). Assessment of patient safety culture among health- care providers at a teaching hospital in Cairo Egypt. , Eastern Mediteranian Health Journal 18(4).372-377

James, J.T., (2013). Review Article A New, Evidence-based Estimate of Patient Harms Associated with Hospital Care, Journal Patient Safety 9(3).122-128

Jeffs, L, Law M and Baker, G.R (2007) Creating Reporting and Learning Culture in Healthcare Organization. The Canadian Nurse, 103 (3),16

Jehanzeb, Khawaja, *et al* (2012), Impact of Rewards and Motivation on Job Satisfaction in Banking Sector of Saudi Arabia: International Journal of Business and Social Science vol 3 No 21

Kachalia, A, and Bates, B (2014), Disclosing Medical Errors: The View from the USA. The Surgeon 12, 64-67

Kalisch B.J & Aebersold M (2010). Overcoming barriers to patient safety. Nursing Economic 24, 143-149

Kaswan, (2011). Pelatihan dan Pengembangn untuk meningkatkan kinerja SDM, Bandung: Alfabet.

Kemenkes Menteri Kesehatan Republik Indonesia (2011). Peraturan Menteri Kesehatan Republik Indonesia Nomor 1691/Menkes/Per/VIII/2011 tentang Keselamatan Pasien Rumah Sakit: Jakarta

Khater, W.A, Zaheya A, Mahasneh, A (2014) Nurses perception of patient safety culture in Jordanian hospital 82-91

King, A, Laura, (2012), Psikologi Umum sebuah pandangan Apresiatif Buku 2 Jakarta : Salemba Humanika

Kirk, S, Parker ,D, Ctaridge, T, Esmail and Marshall, M (2012), Patient Safety Culture ini Primary Care; Developing a theoretical Framework for Practical Use. Jounal of Quality Safety Health Care 16th edition.p.313-320

Komite Keselamatan Pasien Rumah Sakit (KKP-RS), (2012). Laporan Insiden Keselamatan pasien (IKP), Jakarta: KKPRS.

Komite Keselamatan Pasien Rumah Sakit (KKP-RS) (2015), Pedoman Pelaporan Insiden Keselamatan Pasien (IKP), Jakarta: KKPRS

Kurniadi A, (2013). Manajemen keperawatan dan prospektifnya, teori dan aplikasi, Jakarta: FK UI.

Lamo, Nancy (2011), Disclosure of Medical Errors: The Right Thing to Do, but What Is The Cost? Kansas City. Lockton Companies LLC

Lederman, R. *et al.*, (2013). Electronic error-reporting systems : A case study into the impact on nurse reporting of medical errors. *Nursing Outlook*, 61(6), p.417–426

Lombogia, A, Rottie, J, Karundang, M (2016) Hubungan perilaku dengan kemampuan perawat dalam melaksanakan keselamatan pasien (patient safety) di ruang akut Instalasi Gawat Darurat RSUP Prof DR .R.D Kandou Manado vol 4 (2) 1-8

Marquis, B.L & Huston, C., (2012). Leadership Roles and Management Function in Nursing ; Theory and Application 7 th., Philadelphia: Lippincott Williams & Wilkins.

Moleong, L.J (2010), Metodologi Penelitian Kualitatif. Edisi Revisi. Bandung; PT Remaja Rosdakarya.

Meginniss, A., Damian, F. & Falvo, F., (2012). Time Out for Patient Safety. *Journal of Emergency Nursing*, 38(1), pp.51–53.

Meril, (2011). The relationship among nurse manager leadership style, span of control, staf nurse practice environment, safety climate, and nurse sensitive patient outcome, Proquest information and learning company.

Miake-Lye, I.M. *et al.*, (2013). Inpatient fall prevention programs as a patient safety strategy: A systematic review. *Annals of Internal Medicine*, 158(5 PART 2), pp.390–396.

Mulyaningsih (2013). Peningkatan kinerja perawat dalam penerapan MPKP dengan supervisi oleh kepala ruangan di RSJD Surakarta, Gaster Vol 10 diakses 1 Juli 2017

Mulyati, L (2016), Faktor Determinan yang Mempengaruhi Budaya Keselamatan Pasien di RS Pemerintah Kabupaten Kuningan.Vol (4) No 2: 179-190

National Pasien Safety Agency, (2009). Manchester Patient Safety Framework (MapSaf) Manchester University of Manchester

Nilasari, (2013). Pengaruh pelatihan tentang pasien safety terhadap peningkatan pengetahuan dan keterampilan perawat klinik pada penerapan patient safety di IRNA C RSUP Fatmawati. Tesis FIK UI. Tidak Dipublikasikan

Ningsih,N.A (2016), Analisis Kepemimpinan Kepala Ruangan dalam Penerapan Budaya Keselamatan Pasien di RSUD Dr. Amino Gondohutomo Semarang. Tidak dipublikasikan

Nordin, A., Theander, K., *et al.*, (2013). Health care staffs' perception of patient safety culture in hospital settings and factors of importance for this. Open Journal of Nursing, 3(December), pp.28–40.

Nordin, A., Wilde-Larsson, B., *et al.*, (2013). Swedish Hospital Survey on Patient Safety Culture— Psychometric properties and health care staff's perception. Open Journal of Nursing, 3(December), pp.41–50.

Nursalam, (2014). Manajemen keperawatan aplikasi dalam praktek keperawatan profesional edisi 4., Jakarta: Salemba Medika.

Pambudi, W, (2015), Pengaruh Pemberian Penghargaan Kerja terhadap Kepuasan Kerja Karyawan yang Dimoderasi Perbedaan Usia : Tesis Universitas Sebelas Maret.

Parand, A. *et al.*, (2014). The role of hospital managers in quality and patient safety: a systematic review. BMJ open, 4(9),pp p.e005055.

Polit F.D & Beck T, (2012). Nursing Research: Generating and assesing evidence for nursing practice 9 th ed., Philadelphia: Lippincott.

Potter, (2012), Delegation Practices between Registered Nurses and Nursing Assistive Personnel. Journal of Nursing Management, 18, pp 157-165

Potter,P.A and Perry, A.G (2012). Fundamental of Nursing 8th ed. Mosby. Saunders Elseveir

Pribadi, A (2009). Analisis pengaruh faktor pengetahuan, motivasi, dan persepsi perawat tentang supervisi kepala ruang terhadap pelaksanaan dokumentasi asuhan keperawatan di ruang rawat inap RSUD kelet provinsi jawa tengah jepara, Jurnal Gizi dan kesehatan vol 1, No 4

Robb, Gillian and Mary Seddon (2010). Measuring the safety culture in ahospital setting a concept whose time has come? The New Zealand medical journal 123

Robbins, (2011). Perilaku organisasi Jakarta PT, Indeks Kelompok Gramedia

Robbins, P & Judge.A, (2014). Perilaku organisasi Edisi 16, Jakarta: Salemba empat.

Robbins,S, (2014). Organizational behavior 16 th ed., New Jersey: Pearson Education International.

Rosyada, S.D, (2014), Gambaran Budaya Keselamatan Pasien Pada Perawat Unit Rawat Inap Kelas III Rumah Sakit Umum Daerah Pasar Rebo UIN Syarif Hidayatullah

Ross, Jacqueline (2011). Understanding Patient Safety Culture, Part I, Journal of PeriAnesthesia Nursing, 26, 170-172

Sabarguna.B, (2010). Manajemen Strategik Rumah Sakit, DIY Yogyakarta: Konsorsium Rumah Sakit Islam Jateng.

Saining, Asiah & Indar, (2012). Analisis faktor keinginan pindah kerja (Ontention turn over) perawat di rumah sakit umum daerah kabupaten buol provinsi sulawesi tengah. Tesis: Tidak dipublikasikan

Sammer, E.C, Lyens, K, Karan P, Lackan N (2010). What is Patient Safety Culture? A Review of the Literature. Jounal of Nursing Scholarship : 42-2 hal 156-165

Saryono & Anggraeni, (2010). Metodologi Penelitian Kualitatif dalam Bidang Kesehatan, Yogyakarta: Numed.

Scovell,S (2010) Role of the nurse to nurse standart handover in patient care nurses 35-39

Setiowati, (2013). Kepemimpinan Efektif Head Nurse Meningkatkan Penerapan Budaya Keselamatan Pasien oleh Perawat Pelaksana di RSUPN Dr . Cipto Mangunkusumo, 17(2), pp.55–60.

Simanjuntak, P., (2011). Manajemen Sumber Daya Manusia, FE UI, Jakarta.

Siswandi, (2011) Aplikasi Manajemen Perusahaan: Analisis Kasus dan Pemecahannya. Jakarta, Penerbit Mitra Wacana Media

Sitorus, R & Panjaitan, R., (2011), Manajemen Keperawatan: Manajemen Keperawatan di Ruang Rawat, Jakarta: Sagung Seto.

Soo, Stephanie D, (2010), The role of champions in the Implementation of Patient Safety Practice Change. Graduate Departement of Health Policy, Management and Evaluation niversity, University of Toronto

Streubert, J.H, and Carpenter, R.,, (2011). Qualitative research in nursing 5 th ed., Philadelphia: Lippincott Williams & Wilkins.

Suarli, S & Bahtiar, Y, (2011). Manajemen Keperawatan dengan Pendekatan Praktis, Surabaya: Erlangga.

Susilo, H.. *et al*, (2015). Riset Kualitatif & Aplikasi Penelitian Ilmu Keperawatan, Jakarta: Trans Info Media.

Swansburg RC, Swansburg RJ, (2008). Introductory management and leadership for nurse.2 nd edition. Toronto: Jonash and Burtlet Publisher

Syurandhari, H.D (2016) Hubungan pasien safety dengan mutu pelayanan di ruang rawat inap RSUD DR Wahidin Sudiro Husodo Kota Mojokerto 8 (2) 87-99

Taylor,S,E, Peplau, L.A & Sears, D, (2009), Psikologi Sosial ed. 12 Prenada Media Group

Terry, G & Rue, L., (2010). Principles of management, illinois: Homewood.

Theodosios, S., (2012). The development of patient safety culture. Health Science Journal, 6(2).pp 201-211

Tongmuangtunyatep, K. et al., (2015). Development of a Competency Assessment Scale for Head Nurses in Community Hospitals. , (June), pp.122–134.

Triwibowo, C (2016) Studi Kualitatif : Peran Handover dalam meningkatkan keselamatan pasien di rumah sakit 6 (2) 72-79

Vonny, M (2013). Peran kepala ruangan melakukan supervisi perawat dengan penerapan patient safety di ruang rawat inap rumah sakit X, Tesis : Tidak dipublikasikan

Wagner, C, Smith, M, Sorra, J and Huang CC (2013), Assessing Patient Safety Culture in Hospitals Across Countries. Interntional Journal for Quality in

Health Care 25(3), pp 213-221

Wang, Xue. Ke Liu *et al*, (2013). The Relationship Between Patient Safety Culture and Adverse Events: A Questionnaire Survey. International journal of nursing studies, 51(8), pp.1114–1122. Available at: <http://www.sciencedirect.com/science/article/pii/S0020748913003854>.

Wardhani, N (2013) Hubungan Kepemimpinan Efektif Kepala Ruangan dengan Penerapan Budaya Keselamatan Pasien di Instalasi Rawat Inap RSUD UNHAS Tahun 2013, pp 1-15

Waters, Norma F, Wendy A, Hall, (2012). Canadian Labour and delivery nurses about incident reporting : a qualitative descriptive Focus Group Study International journal of Nursing 49 811-821

White, Andrew.A. & Gallagher, Thomas, (2013). Medical Error and Disclosure 1st ed., Elsevier B.V. Available at: <http://dx.doi.org/10.1016/B978-0-444-53501-6.00008-1>. Handbook of Clinical Neurology. Elseveir

Wood, G.L and Haber, J, (2010), Nursing Research Methodes and Critical Appraisal for Evidence Based Practiced 7th ed Missouri. Mosby Elseveir

World Health Organization (2014) 10 Facts of Patient Safety diakses dari http://www.who.int/features/factfile/patient_safety/patient_safety_fact pada 12 April 2017

Xuanyue, M. *et al*, (2013), Literature review regarding patient safety culture. Journal of Evidence-Based Medicine, 6(1), pp.43–49.

Yulia, S, (2010), Pengaruh Pelatihan Keselamatan Pasien Terhadap Pemahaman Perawat Pelaksana Mengenai Penerapan Keselamatan Pasien di RS Tugu Ibu Depok : Tesis FIK UI : Tidak dipublikasikan

Zavalkoff, Samara, *et al* (2015), Presence of a physician safety champion is associated with a reduction in urinary catheter utilization in the pediatric intensive care unit. 10.137

