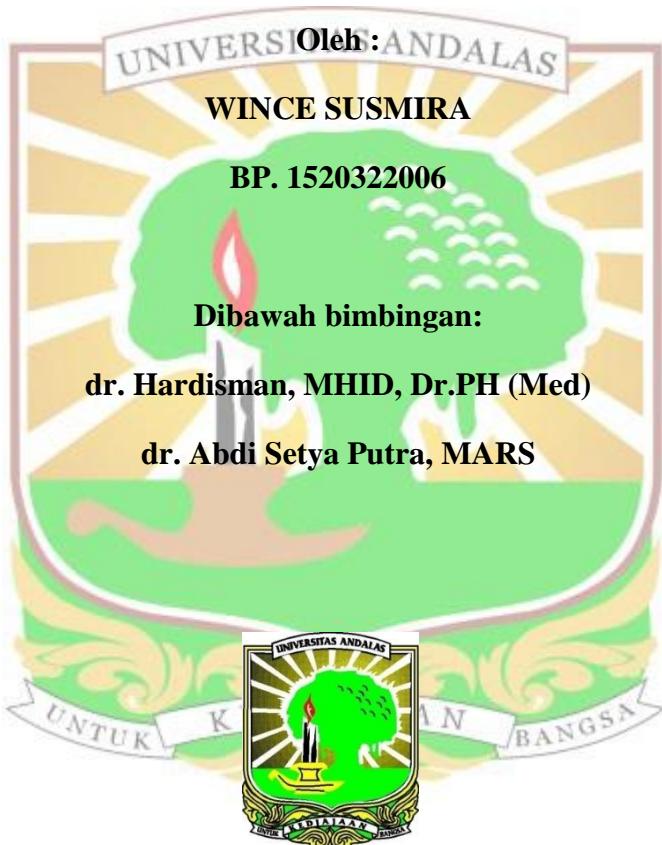


**HUBUNGAN TUGAS POKOK DAN FUNGSI BIDANG DAN
KOMITE KEPERAWATAN DENGAN EFEKTIVITAS
PELAYANAN KEPERAWATAN
DI RSUD MUKOMUKO**

TESIS



**PROGRAM STUDI PASCASARJANA KESEHATAN MASYARAKAT
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HUBUNGAN TUGAS POKOK DAN FUNGSI BIDANG DAN KOMITE KEPERAWATAN DENGAN EFEKTIVITAS PELAYANAN KEPERAWATAN DI RSUD MUKOMUKO

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Abstrak

Pelayanan keperawatan menjadi faktor penentu pelayanan yang berkualitas di rumah sakit. Pelayanan keperawatan dipengaruhi oleh manajemen keperawatan. Tujuan penelitian adalah untuk mengetahui hubungan tugas dan fungsi (Tupoksi) bidang dan komite keperawatan dengan efektivitas pelayanan keperawatan di RSUD Mukomuko. Penelitian ini dilakukan dengan desain kombinasi pendekatan kuantitatif dan kualitatif pada 76 sampel dan 15 informan. Hasil penelitian kuantitatif menunjukkan bahwa pelaksanaan tupoksi bidang keperawatan tidak sesuai : pengawasan dan pelaksanaan tupoksi komite keperawatan tidak sesuai : koordinasi dan pelayanan keperawatan tidak efektif. Analisis bivariat menunjukkan bahwa tupoksi bidang keperawatan berhubungan dengan efektivitas pelayanan keperawatan $p = 0,002$ dan tupoksi komite keperawatan berhubungan dengan efektivitas pelayanan keperawatan $p = 0,001$. Dari penelitian kualitatif diketahui bahwa pelaksanaan tupoksi bidang dan komite keperawatan belum optimal. Penelitian ini menyarankan bahwa pelaksanaan tupoksi bidang dan komite keperawatan yang optimal seperti koordinasi, pengawasan dan pengambilan keputusan dapat meningkatkan efektivitas pelayanan keperawatan.

Kata kunci : Tupoksi, manajemen keperawatan, efektivitas pelayanan.

THE RELATIONSHIP OF MAIN TASKS AND FUNCTIONS OF NURSING DEPARTEMENT AND COMMITTEES WITH NURSING SERVICE EFFECTIVITY AT RSUD MUKOMUKO

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Abstract

Nursing service is determinant factor of services quality at the hospital. Nursing service is influenced by nursing management. The purpose of this research was to identify the relationship between main tasks and functions of nursing departement and committees with nursing services effectivity at RSUD Mukomuko. The design of this study was a combination of quantitative and qualitative approach with 76 samples and 15 informants. The quantitative shows that the implementation of main tasks and functions of nursing departement was not inaccordance : supervision, nursing committees was not inaccordance : coordination, and the nursing service was not effective. Bivariate analysis shows that the main tasks and functions of nursing sectors and committees related to effectivity of nursing services. The qualitative result that the implementation of main task and functions of nursing departement and committees were not optimal yet. This research suggest that optimal implementations of main task and function of nursing department and committees like coordination, supervision and decision making can improve the effectivity of nursing service.

Keyword : the main task and functions, nursing management, service effectiveness