REFERENCES

- Abas, Khan, and Mohammad Mir. 2021. "Hypothesis Testing." https://www.researchgate.net/publication/357097539_Hypothesis_Testing (March 2, 2023).
- Abidin, Nurzafira Zainul, Mohamad Isa Abdullah, Noraliza Basrah, and Muhammad Nazim Alias. 2019. "Residential Satisfaction: Literature Review and A Conceptual Framework." *IOP Conference Series: Earth and Environmental Science* 385(1).
- ADB. 2019. Financing Affordable Housing in Yangon.
- Afacan, Yasemin. 2015. "Resident Satisfaction for Sustainable Urban Regeneration."

 Proceedings of the Institution of Civil Engineers: Municipal Engineer 168(4): 220–34.
- Agbola, Babatunde Samuel. 2017. "Residential Satisfaction and the Organised Private Sector Housing in Nigeria." 33(1995): 32–41.
- Aigbavboa, C., and W. Thwala. 2016. "A Notional Appraisal of the Bases of Housing Satisfaction." *International Journal for Housing Science and Its Applications* 40(2): 133–45.
- Aigbavboa, Clinton. 2016. "Assessing Beneficiaries' Needs and Expectations as a Determinant of Residential Satisfaction in South Africa." *Housing, Care and Support* 19(1): 10–22. https://www.researchgate.net/publication/304924629_Assessing_beneficiaries'_needs_and_expectations_as_a_determinant_of_residential_satisfaction_in_South_Africa (January 5, 2022).
- Aigbavboa, Clinton, and Wellington Thwala. 2018. ONEMLI_ Konut Memnuniyeti ve Konut Politikası Gelişimi.
- Altay, Birsen, and A Avcı. 2009. "The Relation between the Self Care Strength and Life Satisfaction of the Elderly Living in Nursing Home." *Dicle Medical Journal* 4: 275–82.
- Amerigo, Maria, and Juan Ignacio Aragones. 1997. "A Theoretical and

- Methodological Approach to the Study of Residential Satisfaction." *Journal of Environmental Psychology* (May 2018). https://www.researchgate.net/publication/236144341_A_Theoretical_and_Methodological_Approach_to_the_Study_of_Residential_Satisfaction.
- Andrew, Harrison. 1998. "Housing Quality Indicators." Degw.
- Asiedu, Alex B., Mitsuru Ohta, and Etsuo Yamamura. 1990. "A Study on the Sources of Residential Satisfaction Among Households in Kumasi City in Ghana." *Studies in Regional Science* 21(1): 67–85.
- Aulia, Dwira Nirfalini, and Abdul Majid Ismail. 2013. "Residential Satisfaction of Middle Income Population: Medan City." *Procedia Social and Behavioral Sciences* 105: 674–83.
- Aung, Myo. 2019. "Smart City Action Plans (SCAPs) for Nay Pyi Taw." https://www.ur-net.go.jp/overseas/AseanSmartCityNetwork/lrmhph00000162t5-att/Nay_Pyi_Taw.pdf (January 5, 2022).
- Balestra, Carlotta, and Joyce Sultan. 2013. "Home Sweet Home: The Determinants of Residential Satisfaction and Its Relation with Well-Being. Working Paper."

 OECD Statistics Working Paper Series (STD/DOC(2013)5): 42. http://www.oecd.org/officialdocuments/publicdisplaydocumentpdf/?cote=STD/DOC(2013)5&docLanguage=En.
- Bechtel, Robert B. 1997. "Environment & Behavior: An Introduction.": 679.
- Brandt, D.R. 2000. "An 'Outside-In' Approach to Determining Customer-Driven Priorities for Improvement and Innovation." White Paper Series 2.
- Chaudhary, Anil Kumar, and Laura A Warner. 2016. "Identifying Gaps between Importance and Satisfaction to Identify Extension Clients' Needs.": 1–4.
- Chou, Shu Chiung, Duncan P. Boldy, and Andy H. Lee. 2002. "Resident Satisfaction and Its Components in Residential Aged Care." *Gerontologist* 42(2): 188–98.
- Cochran, William G. 1977. "Sampling Technique s Third Edition."
- Dan, Adah, and ELEGBA Folorunso. 2015. "(PDF) SATISFACTION." https://www.researchgate.net/publication/320045022_SATISFACTION (January 5, 2022).
- Drebee, Hayder Abbas. 2017. "Hypothesis Testing Dr. Hayder Abbas Drebee." (November): 1–6.
- Estadística. 2007. "Two Tails of Z." : 2007. https://www.sjsu.edu/faculty/gerstman/StatPrimer/z-two-tails.pdf.

- Fakere, Alexander Adeyemi, Clement Oluwole Folorunso, Olatunde Arayela, and Felix Kayode Omole. 2020. "Strategic Framework for Resident's Participation in Housing Provision in Akure, Southwest Nigeria." *Zeitschrift für Immobilienökonomie* 6(2): 137–60.
- Fauth, Rebecca C., Tama Leventhal, and Jeanne Brooks-Gunn. 2004. "Short-Term Effects of Moving from Public Housing in Poor to Middle-Class Neighborhoods on Low-Income, Minority Adults' Outcomes." *Social Science and Medicine* 59(11): 2271–84. https://www.academia.edu/14988835/Short_term_effects_of_moving_from_publ
 - https://www.academia.edu/14988835/Short_term_effects_of_moving_from_public_housing_in_poor_to_middle_class_neighborhoods_on_low_income_minority_adults_outcomes (April 21, 2022).
- Francescato, Guido, Sue Weidemann, and James R. Anderson. 1989. "Evaluating the Built Environment from the Users' Point of View: An Attitudinal Model of Residential Satisfaction." In *Building Evaluation*, Springer, Boston, MA, 181–98. https://link.springer.com/chapter/10.1007/978-1-4899-3722-3_14 (January 6, 2022).
- Galster, George. 1987. "Identifying the Correlates of Dwelling Satisfaction: An Empirical Critique." *Environment and Behavior* 19(5): 539–68.
- Galster, George C. 1985. "Evaluating Indicators for Housing Policy: Residential Satisfaction vs Marginal Improvement Priorities." Social Indicators Research 1985 16:4 16(4): 415–48. https://link.springer.com/article/10.1007/BF00333289 (January 5, 2022).
- Henderson, Chinella Grayson. 1988. "The Influence of Housing Satisfaction on Job Satisfaction, Job Performance and Overall Quality of Life." *Dissertation Abstracts International*: 446. https://lib.dr.iastate.edu/rtd/8653/ (January 5, 2022).
- Hoyer, Wayne D., Debbie J MacInnis, and David Ackerman. 2001. "Test Bank, Consumer Behavior, Third Edition,." https://www.worldcat.org/title/646845190 (January 6, 2023).
- Htun, Khine Yin. 2021. "Yangon's Housing Inequality during the Covid-19 Pandemic." *Tea Circle Oxford*. https://teacircleoxford.com/essay/yangons-housing-inequality-during-the-covid-19-pandemic/ (January 5, 2022).
- Huang, Yu-Kai, Wei-Shang Fan, Ming-Chun Tsai, and Ying-Hui Ho. 2015. "Using Importance-Performance Analysis in Evaluating Taiwan Blog e-Service

- Quality." Journal of Economics, Business and Management 3(3): 338-45.
- Hur, Misun, and Hazel Morrow-Jones. 2008. "Factors That Influence Residents' Satisfaction with Neighborhoods." *Environment and Behavior* 40(5): 619–35. https://www.researchgate.net/publication/236962528_Factors_That_Influence_R esidents' Satisfaction With Neighborhoods (April 1, 2023).
- Ibem, Eziyi Offia, and Egidario B. Aduwo. 2013. "Assessment of Residential Satisfaction in Public Housing in Ogun State, Nigeria." *Habitat International* 40: 163–75.
- Ibem, Eziyi Offia, Akunnaya P. Opoko, Albert B. Adeboye, and Dolapo Amole. 2013. "Performance Evaluation of Residential Buildings in Public Housing Estates in Ogun State, Nigeria: Users' Satisfaction Perspective." *Frontiers of Architectural Research* 2(2): 178–90. http://dx.doi.org/10.1016/j.foar.2013.02.001.
- Japan International Cooperation Agency. 2018. "Myanmar Data Collection Survey on Housing Finance System Report."
- Kabisch, Sigrun, Janine Poessneck, Max Soeding, and Uwe Schlink. 2020. "Measuring Residential Satisfaction over Time: Results from a Unique Long-Term Study of a Large Housing Estate." *Housing Studies* 0(0): 1–19. https://doi.org/10.1080/02673037.2020.1867083.
- Keeton, Rachel., and International New Town Institute. 2011. "Rising in the East: Contemporary New Towns in Asia.": 432.
- Khaing, H.E. Win. 2016. "National Habitat Report: The Republic of the Union of Myanmar." (October): 44. http://habitat3.org/wp-content/uploads/Myanmar-National-Hab-Report-FINAL.pdf.
- Kiel, Katherine, and Richard Carson. 1990. "An Examination of Systematic Differences in the Appreciation of Individual Housing Units." *Journal of Real Estate Research* 5(3): 301–18. https://www.researchgate.net/publication/5142388_An_Examination_of_System atic_Differences_in_the_Appreciation_of_Individual_Housing_Units (January 5, 2022).
- Kim, Inha, Kyungnam Park, and Youmi Lee. 2009. "An Analysis of Residential Satisfaction for Low-Income Senior Citizens." *Journal of Asian Architecture and Building Engineering* 8(2): 393–99.
- Kim, J. 2017a. "Residential Satisfaction of Long-Term Public Rental Residential Satisfaction of Long-Term Public Rental."

- https://archives.kdischool.ac.kr/handle/11125/32082 (January 5, 2022).
- ——. 2017b. "Residential Satisfaction of Long-Term Public Rental Residential Satisfaction of Long-Term Public Rental."
- Kolawole, Ayotunde\, and Adelomo Sekumade. 2017. "Hypotheses and Hypothesis Testing."
- Krūmiņš, Jānis, Guido Sechi, and Māris Bērziņš. 2018. "Residential Satisfaction and Mobility Behaviour among the Young: Insights from the Post-Soviet City of Riga." *Belgeo* (3): 1–14.
- Lara, T., and M. Bekker. 2012. 9 Journal of Contemporary Management DoE RESIDENT SATISFACTION AS A PROJECT QUALITY MEASURE: THE CASE OF NOVA VIDA HOUSING PROJECT, ANGOLA.
- Lee, Sung Jin et al. 2021. "Residential Satisfaction of Rural Older Adults Aging in Place." *Gerontology and Geriatric Medicine* 7.
- Levenburg, Nancy M., and Simha R. Magal. 2004. "Applying Importance-Performance Analysis to Evaluate E-Business Strategies among Small Firms." *e-Service Journal* 3(3): 29–48.
- Likert, R. 1932. "A Technique for the Measurement of Attitudes." *Archives of Psychology* 140: 44–53.
- Lingga, Nia Astria, and Pasukat Sembiring. 2021. "Implementation of Importance Performance Analysis to Analyze Customer Satisfaction in PT. Bank Tabungan Negara KCP Simalingkar Medan." *Journal of Mathematics Technology and Education* 1(1): 63–76.
- Luo, Yi Fang, Shu Ching Yang, and Seokmin Kang. 2022. "New Media Literacy and News Trustworthiness: An Application of Importance–Performance Analysis." *Computers and Education* 185: 104529.
- Mammadi, Abubakar et al. 2020. "Measuring Residents Satisfaction Levels of Public Housing in Maiduguri Metropolis of Borno State, Nigeria." *Path of Science* 6(3): 3001–20.
- Martilla, John A., and John C. James. 1977. "Importance-Performance Analysis." *Journal of Marketing* 41(1): 77.
- Massey, Adam, and Steven J Miller. 2017. "Tests of Hypotheses Using Statistics." Mathematics Department, Brown University, Providence, RI 2912: 1–32.
- MC Gill University Services. 2015. BUILDING DESIGN STANDARDS, SPECIAL BUILDING AREAS: Corridors and Hallways.

- Mohit, Mohammad Abdul, and Mohamed Azim. 2012. "Assessment of Residential Satisfaction with Public Housing in Hulhumale', Maldives." *Procedia Social and Behavioral Sciences* 50(July): 756–70. http://dx.doi.org/10.1016/j.sbspro.2012.08.078.
- Mohit, Mohammad Abdul, Mansor Ibrahim, and Yong Razidah Rashid. 2010. "Assessment of Residential Satisfaction in Newly Designed Public Low-Cost Housing in Kuala Lumpur, Malaysia." *Habitat International* 34(1): 18–27. http://dx.doi.org/10.1016/j.habitatint.2009.04.002.
- Mohit, Mohammad Abdul, and Adel Mahfoud Mubarak Al Khanbashi Raja. 2014. "Residential Satisfaction-Concept, Theories and Empirical Studies." *Planning Malaysia* 12(July 2014): 47–66.
- Momtaz, Shiva Ajilian, Mojtaba Rafieian, and Aref Aghasafari. 2016. "Residential Satisfaction of Low Income Housing Projects (Case Study: Housing Mehregan Settlements)." *International Journal of Humanities and Cultural Studies*: 1491–1503.
- Morse, Nancy C. 1977. "Satisfactions in the White-Collar Job." : 235. https://play.google.com/store/books/details/Satisfactions_in_the_White_collar_J ob?id=ScRuEWv344gC&hl=en&gl=US (January 5, 2022).
- "Myanmar | Habitat for Humanity." https://www.habitat.org/where-we-build/myanmar (January 6, 2023).
- Nwal, Su Su, and Kriengsak Panuwatwanich. 2020. "Social Housing in Myanmar: Issues and Way Forward." 2018 Joint Asia-Pacific Network for Housing Research and Australasian Housing Researchers Conference, APNHR and AHRC 2018 Proceedings (May): 159–71.
- O'Neill, Phillip. 2008. "The Role of Theory in Housing Research: Partial Reflections of the Work of Jim Kemeny." *Housing, Theory and Society* 25(3): 164–76.
- Oladosu, Rasheed O., Bukar A. Gana, and Haruna B. Bwala. 2015. "Residents' Satisfaction with Public Facilities and Neighbourhood Environment in Slum Residential Areas of Jos, Plateau State, Nigeria." *Journal of Environment and Earth Science* 5(14): 26–33. https://www.iiste.org/Journals/index.php/JEES/article/view/24251 (January 6, 2022).
- Parker, Cathy, and Brian P. Mathews. 2001. "Customer Satisfaction: Contrasting Academic and Consumers' Interpretations." *Marketing Intelligence & Planning*

- 19(1): 38–44. /record/2001-07869-004 (January 5, 2022).
- Parkes, Alison, Ade Kearns, and Rowland Atkinson. 2002. "What Makes People Dissatisfied with Their Neighbourhoods?" *Urban Studies* 39(13): 2413–38. https://journals.sagepub.com/doi/10.1080/0042098022000027031 (January 5, 2022).
- Peck, Grant. 2007. "Myanmar's Remote Capital Is Still a Work in Progress The New York Times." *The New York Times*. https://www.nytimes.com/2007/10/05/world/asia/05Naypyitaw.html (January 5, 2022).
- PHYO, PYAE THET. 2014. "Nay Pyi Taw Property Sees Resurgence." *The Myanmar Times*. https://www.mmtimes.com/business/property-news/10130-nay-pyi-taw-property-sees-resurgence.html (March 30, 2022).
- Pimentel, Jonald. 2010. "A Note on the Usage of Likert Scaling for Research Data Analysis." *Usm R & D* 18(2): 109–12. www.rasch-analysis.com/rasch-model-specification.htm.
- Potter, James J, Jean L Chicoine, and Kathryn E Speicher. 2001. "Predicting Residential Satisfaction: A Comparative Case Study." *Old World New Ideas: Environment and Change and Tradition in a Shrinking World, Proceedings*: 75–83. https://digitalcommons.unl.edu/arch_facultyschol/5 (January 6, 2023).
- Quality, Housing, and Indicators Form. 2000. "Housing Quality Indicators Form (Version 2)." (October). http://www.fep.up.pt/disciplinas/PGI914/Ref_topico2/hqicompletev2.pdf.
- Refugio, Craig N. "Empirical Research on Z-Test Jesa Xina Novio Faburada."
- Repapetilto. 2012. "P-Value." felix.unife.it/Didattica/Master-1415/25125-Wikipedia-p-value.pdf.
- Ruonavaara, Hannu. 2018. "Theory of Housing, From Housing, About Housing." *Housing, Theory and Society* 35(2): 178–92.
- ——. 2020. "Rethinking Jim Kemeny's Theory of Housing Regimes." *Housing, Theory and Society* 37(5): 519–20. https://www.tandfonline.com/doi/abs/10.1080/14036096.2020.1827626 (April 22, 2022).
- Salisu, Umar Obafemi et al. 2019. "Residents' Satisfaction with Public Housing in Lagos, Nigeria." *Ghana Journal of Geography* 11(1): 180–200.
- Setiawan, Eko. 2007. "Modifield IPA as an Effort to Identify Potential Improvements

- in Higher Education Institutions, Surakarta."
- Shia, Ben Chang, Mingchih Chen, Agus David Ramdansyah, and Shuyan Wang. 2016. "Measuring Customer Satisfaction toward Localization Website by WebQual and Importance Performance Analysis (Case Study on AliexPress Site in Indonesia)." *American Journal of Industrial and Business Management* 06(02): 117–28.
- Smith, Sandy G. 1994. "The Essential Qualities of a Home." *Journal of Environmental Psychology* 14(1): 31–46.
- Somerville, Peter. 2005. "A Sceptic Looks at 'Housing Theory." *Housing, Theory and Society* 22(2): 87–89. https://www.tandfonline.com/doi/abs/10.1080/14036090510032763 (April 22, 2022).
- Somiah, M. K., I. Aidoo, and A. Braimah. 2017. "An Empirical Enquiry into the Attributes of Residential Satisfaction That Predict Students' Satisfaction in Public Halls of Residence in Technical Universities in Ghana." *International Journal of African and Asian Studies*.
- Sullivan, Lisa. "CONFIDENCE INTERVALS." Boston University School of Public Health.

 https://sphweb.bumc.bu.edu/otlt/mphmodules/bs/bs704_confidence_intervals/bs704_confidence_intervals_print.html

 (March 2, 2023).
- The National Affordable Housing Agency, Housing Coorporation. 2008. "721 Housing Quality Indicators (HQI) Form." *Version 4 (For NAHP 08-11)* 4(May 2007): 27. https://www.gov.uk/government/organisations/homes-and-communities-agency.
- Tontini, Gerson, Jaime Dagostim Picolo, and Amélia Silveira. 2014. "Which Incremental Innovations Should We Offer? Comparing Importance-Performance Analysis with Improvement-Gaps Analysis." *Total Quality Management and Business Excellence* 25(7–8): 705–19.
- UN-Habitat. 2017. "THE REPUBLIC OF THE UNION OF MYANMAR NATIONAL HOUSING POLICY & STRATEGY: Prepared for Department of Urban and Housing Development, Ministry of Construction With Technical Assistance from UN Habitat." http://unhabitat.org.mm/wp-content/uploads/2018/04/RAPID-URBAN-DIAGNOSTIC-REPORT.pdf (January 5, 2022).

- "UNFPA Myanmar | 3.8 Million Homes Needed Immediately to Meet Myanmar's Housing Requirements." https://myanmar.unfpa.org/en/news/38-million-homes-needed-immediately-meet-myanmar's-housing-requirements (January 14, 2023).
- Woodside, Arch G. 1988. "Marketing for Health Care Organizations." *Journal of Business Research* 16(1): 89–90.
- Yadav, Vidya, R B Bhagat, and Arun Kumar Yadav. 2018. "Neighbourhood Characteristics and Residential Satisfaction: A Study of Greater Mumbai City." *socialspectrum.in* 4(4): 191–204. http://socialspectrum.in/index.php/sp/article/view/139.

Yusoff, Faizal. 2017. "Residential Satisfaction in Military Family Housing."

