

CHAPTER V

CONCLUSION

5.1 Conclusion

This research aims to determine the effect of notice of tax collection and building area on Land and Building tax revenue in Padang from 2018 – 2022. Based on the results that has been discussed above, the conclusions are as follows:

- a. Notice of tax collection have significant effect in negative direction. It means, the amount of outstanding notice of tax collection have a contrary contribution to the revenue of Land and Building tax. It makes the possibility of tax arrears. However, in previous research conducted by (Nurhayati et al., 2022) the notice of tax collection have significant effect but in positive way. Apart from that, the correctness of fulfilling the notice of tax collection is also one of the factors influencing the Land and Building Tax Revenue (Darmayanti, 2015). Therefore, there is a possibility of error in filling out the notice of tax collection so that the amount paid is different from what is written on the notice of tax collection and the tax literacy also have an effect to the compliance of taxpayers (Hamzah, Rahayu, Khaerunnisa, Riska, & Aulia, 2023). This has an impact on Land and Building Tax revenue.

Therefore, an enormous of notices of tax collection does not always provide a large and positive contribution to the government. So, there will be an indicates of the possibility of tax arrears from the public and also there is an indications of errors in fulfilling the notice of tax collection.

- b. Land and building area have significant value in positive direction. It means that the wider the land and building, the greater the tax that taxpayers should be paid. It is also

align with the study conducted by (Tiara, 2014) that the building area have significant effect in a positive direction.

5.2 Limitations

This research has limitations that require improvement and further development to produce a better results related to the same topic. The limitations are:

1. The place that this research conducted is limited to Padang city.
2. Lack of references that can be used as a comparison research.
3. The source person whose interviewed in order to collect the data is limited only to 1 (one) person. Therefore, there is no comparison to it.
4. There is no cross-checking to the taxpayer. The research was conducted only on government that is Padang Regional Revenue Agency.

5.3 Suggestion

The researcher proposes several suggestions that can be used for further research, there are:

1. Adding other factors that can be research variables.
2. Expand the research area in order to get more general results.
3. Added more source person in order to have more objective data and comparison.
4. Conduct the cross-checking to the taxpayer.