

PENGARUH KESIAPAN BERUBAH TERHADAP INOVASI DIGITAL

DAFTAR PUSTAKA

- Abdillah, W., & Hartono, J. (2015). Partial Least Square (PLS) Alternatif Structural Equation Modeling (SEM) dalam penelitian bisnis. Yogyakarta. Andi
- Abrell, T., Pihlajamaa, M., Kanto, L., vom Brocke, J., & Uebernickel, F. (2016). The role of users and customers in digital innovation: Insights from B2B manufacturing firms. *Information and Management*, 53(3), 324–335. <https://doi.org/10.1016/j.im.2015.12.005>
- Agostini, L., Galati, F., & Gastaldi, L. (2020). The digitalization of the innovation process: Challenges and opportunities from a management perspective. *European Journal of Innovation Management*, 23(1), 1–12. <https://doi.org/10.1108/EJIM-11-2019-0330>
- Ahmed Al-Maamari, Q., Muhammed Kassim, R., Raju, V., Al-Tahitah, A., Abdulbaqi Ameen, A., & Abdulrab, M. (2018). Factors Affecting Individual Readiness For Change: A Conceptual Framework. In *International Journal of Management and Human Science (IJMHS)* (Vol. 2, Issue 1)
- Akunyumu, S., Fugar, F. D. K., Adinyira, E., & Danku, J. C. (2021). A review of models for assessing readiness of construction organisations to innovate. In *Construction Innovation* (Vol. 21, Issue 2, pp. 279–299). Emerald Group Holdings Ltd. <https://doi.org/10.1108/CI-01-2020-0014>
- Alkhamery, N., Zainol, F. A., & Al-Nashmi, M. (2020). Conceptualizing The Role Of Organizational Capabilities In Enhancing Firms Readiness For Digital Business Transformation. *International Journal Of Management*, 11(12). <https://doi.org/10.34218/ijm.11.12.2020.072>
- Almajali, D. A., Omar, F., Alsokkar, A., Alsherideh, A. S., Masa'Deh, R., & Dahalin, Z. (2022). Enterprise resource planning success in Jordan from the perspective of IT-Business strategic alignment. *Cogent Social Sciences*, 8(1). <https://doi.org/10.1080/23311886.2022.2062095>
- Alolabi, Y. A., Ayupp, K., & al Dwaikat, M. (2021). Issues and implications of readiness to change. *Administrative Sciences*, 11(4). <https://doi.org/10.3390/admsci11040140>
- Armenakis, A. A., & Harris, S. G. (2018). Crafting a Change Message to Create Transformational Readiness. *Journal of Organizational Change Management*, 31(5), 1001-1018

- Bank BCA. (2022). Laporan Tahunan 2021. <https://www.bca.co.id/id/tentang-bca/Hubungan-Investor/laporan-presentasi/Laporan-Tahunan>. Diakses tanggal 15 September 2022
- Bank Indonesia. (2022). Tabel 7. Proprietary Chanel. https://www.bi.go.id/id/statistik/ekonomi-keuangan/spip/Documents/Tabel_7.pdf. Diakses tanggal 19 Agustus 2022
- Bank Nagari, PT. (2022). Rencana Bisnis Bank Tahun 2022 – 2024
- Berman, S. J., & Hagan, J. (2006). *How technology-driven business strategy can spur innovation and growth*
- Bi, R. (2020). The Impact of IT-Business Alignment on SME Performance: The Mediating Effects of Strategic Collaboration, Coordination, and Responsiveness. *Electronic Journal of Information Systems Evaluation*, 23(1). <https://doi.org/10.34190/ejise.20.23.1.008>
- Bouckenoghe, D., Zafar, A., & Raja, U. (2022). Change-Supportive Leadership and Employee Performance: The Roles of Work Engagement and Change Commitment. *Journal of Organizational Change Management*, 35(2), 263-282
- Budhiraja, S. (2021). Change-efficacy: the glue that connects organizational change with employees' actions. *Development and Learning in Organizations*, 35(2), 28–30. <https://doi.org/10.1108/DLO-02-2020-0033>
- Budur, T., Demir, A., & Cura, F. (2021). University readiness to online education during Covid-19 pandemic. *International Journal of Social Sciences & Educational Studies*, 8(1), 180-200
- Chen, Y., Wang, Y., Nevo, S., Benitez, J., & Kou, G. (2017). Improving strategic flexibility with information technologies: Insights for firm performance in an emerging economy. *Journal of Information Technology*, 32(1), 10–25. <https://doi.org/10.1057/jit.2015.26>
- Cooper, D. R., Schindler, P. S. (2003). *Business Research Methods, 8th Edition. The McGraw-Hill/Irwin Series*
- Cummings, T. G., & Worley, C. G. (2019). *Organization Development & Change. Cengage Learning*
- Deja, M., Rak, D., & Bell, B. (2021). Digital transformation readiness: perspectives on academia and library outcomes in information literacy. *Journal of Academic Librarianship*, 47(5). <https://doi.org/10.1016/j.acalib.2021.102403>

- Desiana, N. E. (2019). Nomor 2-Jurusan Manajemen Fakultas Ekonomi Universitas Negeri Surabaya. In *Jurnal Ilmu Manajemen* (Vol. 7)
- Doukani, A., Pashoja, A. C., Fanaj, N., Qirjako, G., Meksi, A., Mustafa, S., ... & Hug, J. (2021). Organizational readiness for implementing an internet-based cognitive behavioral therapy intervention for depression across community mental health services in Albania and Kosovo: directed qualitative content analysis. *JMIR formative research*, 5(11), e29280.
- Faulkner, P., Runde, J. (2019). Theorizing the Digital Object. *MIS Quarterly* 43 (4), 1–25
- Forth, P., Reichert, T., de Laubier, R., Chakraborty, S. (2020). Flipping the Odds of Digital Transformation Success. *BCG*. 29 Oktober 2020, [Online], <https://www.bcg.com/publications/2020/increasing-odds-of-success-in-digital-transformation>.
- Frishammar, J., Cenamor, J., Cavalli-Björkman, H., Hernell, E., & Carlsson, J. (2018). Digital strategies for two-sided markets: A case study of shopping malls. *Decision Support Systems*, 108, 34–44. <https://doi.org/10.1016/j.dss.2018.02.003>
- Fuller, B. E., Rieckmann, T., Nunes, E. v., Miller, M., Arfken, C., Edmundson, E., & McCarty, D. (2007). Organizational Readiness for Change and opinions toward treatment innovations. *Journal of Substance Abuse Treatment*, 33(2), 183–192. <https://doi.org/10.1016/j.jsat.2006.12.026>
- Ghozali, Imam. (2015). *Aplikasi Analisis Multivariat Dengan Program*. Semarang: Badan Penerbit Universitas Diponegoro.
- Guenduez, A. A., & Mergel, I. (2022). The role of dynamic managerial capabilities and organizational readiness in smart city transformation. *Cities*, 129. <https://doi.org/10.1016/j.cities.2022.103791>
- Gürdür, D., El-khoury, J., & Törngren, M. (2019). Digitalizing Swedish industry: What is next?: Data analytics readiness assessment of Swedish industry, according to survey results. *Computers in Industry*, 105, 153–163. <https://doi.org/10.1016/j.compind.2018.12.011>
- Hadjielias, E., (Lola) Dada, O., Discua Cruz, A., Zekas, S., Christofi, M., & Sakka, G. (2021). How do digital innovation teams function? Understanding the team cognition-process nexus within the context of digital transformation. *Journal of Business Research*, 122, 373–386. <https://doi.org/10.1016/j.jbusres.2020.08.045>
- Hair, Joseph F. Jr. et al. (2010), *Multivariate Data Analysis 7th Edition*. Pearson Education Limited. Harlow. England.

- Halpern, N., Mwesiumo, D., Suau-Sanchez, P., Budd, T., & Bråthen, S. (2021). Ready for digital transformation? The effect of organisational readiness, innovation, airport size and ownership on digital change at airports. *Journal of Air Transport Management*, 90. <https://doi.org/10.1016/j.jairtraman.2020.101949>
- Haludin, G., Indrajit, R. E., Dazki, E. (2022). Kesiapan Perubahan Organisasi di Dalam Melakukan Transformasi Digital Berdasarkan Model Knoster. *Jurnal Nusantara Aplikasi Manajemen Bisnis*, 7(1), 2549-5291. <https://doi.org/10.29407/nusamba.v7i1.16417>
- Hameed, I., Khan, A. K., Sabharwal, M., Arain, G. A., & Hameed, I. (2019). Managing Successful Change Efforts in the Public Sector: An Employee's Readiness for Change Perspective. *Review of Public Personnel Administration*, 39(3), 398–421. <https://doi.org/10.1177/0734371X17729869>
- Haqq, Z. N., & Natsir, M. (2019). Three Components of Readiness to Change: Communication of Change and Change-Efficacy as Antecedents. *Perisai : Islamic Banking and Finance Journal*, 3(1), 33. <https://doi.org/10.21070/perisai.v3i1.2011>
- Harrison, R., Chauhan, A., Le-Dao, H., Minbashian, A., Walpola, R., Fischer, S., & Schwarz, G. (2022, July). Achieving change readiness for health service innovations. In *Nursing Forum* (Vol. 57, No. 4, pp. 603-607)
- Helfrich, C. D., Kohn, M. J., Stapleton, A., Allen, C. L., Hammerback, K. E., Chan, K. C. G., Parrish, A. T., Ryan, D. E., Weiner, B. J., Harris, J. R., & Hannon, P. A. (2018). Readiness to change over time: Change commitment and change efficacy in a workplace health-promotion trial. *Frontiers in Public Health*, 6(APR). <https://doi.org/10.3389/fpubh.2018.00110>
- Hinings, B., Gegenhuber, T., & Greenwood, R. (2018). Digital innovation and transformation: An institutional perspective. *Information and Organization*, 28(1), 52-61
- Holopainen, M., Saunila, M., & Ukko, J. (2022). Facilitating performance measurement and management through digital business strategy. *Measuring Business Excellence*. <https://doi.org/10.1108/mbe-01-2022-0015>
- Holt, D. T., & Vardaman, J. M. (2013). Toward a comprehensive understanding of readiness for change: The case for an expanded conceptualization. *Journal of change management*, 13(1), 9-18
- Holt, D. T., Armenakis, A. A., Feild, H. S., & Harris, S. G. (2007). Readiness for organizational change: The systematic development of a scale. *Journal of*

Applied Behavioral Science, 43(2), 232–255.
<https://doi.org/10.1177/0021886306295295>

Hund, A., Wagner, H. T., Beimborn, D., & Weitzel, T. (2021). Digital innovation: Review and novel perspective. In *Journal of Strategic Information Systems* (Vol. 30, Issue 4). Elsevier B.V. <https://doi.org/10.1016/j.jsis.2021.101695>

Hussain, M., & Papastathopoulos, A. (2022). Organizational readiness for digital financial innovation and financial resilience. *International Journal of Production Economics*, 243. <https://doi.org/10.1016/j.ijpe.2021.108326>

Irawan, A., & Anwar, Y. (2021). Manajemen Perubahan Organisasi: Studi Penerapan Model Kotter pada Perusahaan Manufaktur di Indonesia. *Jurnal Manajemen*, 21(2), 182-199

Jun, W., Nasir, M. H., Yousaf, Z., Khattak, A., Yasir, M., Javed, A., & Shirazi, S. H. (2021). Innovation performance in digital economy: does digital platform capability, improvisation capability and organizational readiness really matter? *European Journal of Innovation Management*. <https://doi.org/10.1108/EJIM-10-2020-0422>

Kahre, C., Hoffmann, D., & Ahlemann, F. (2017). *Beyond Business-IT Alignment-Digital Business Strategies as a Paradigmatic Shift: A Review and Research Agenda*. <http://hdl.handle.net/10125/41736>

Khin, S., & Ho, T. C. F. (2019). Digital technology, digital capability and organizational performance: A mediating role of digital innovation. *International Journal of Innovation Science*, 11(2), 177–195. <https://doi.org/10.1108/IJIS-08-2018-0083>

Kohli, R., & Melville, N. P. (2019). Digital innovation: A review and synthesis. *Information Systems Journal*, 29(1), 200–223. <https://doi.org/10.1111/isj.12193>

Kryukov, V., Shakhgeldyan, K., Kiykova, E., Kiykova, D., Saychuk, D. (2022). Assessment of Transport Enterprise Readiness for Digital Transformation. *Transportation Research Procedia*, 63(2022), 2710-2718

Lam, C., & Law, R. (2019). Readiness of upscale and luxury-branded hotels for digital transformation. *International Journal of Hospitality Management*, 79, 60–69. <https://doi.org/10.1016/j.ijhm.2018.12.015>

Lehman, W. E. K., Greener, J. M., & Simpson, D. D. (2002). *Assessing organizational readiness for change*. www.ibr.tcu.edu

Li, H., Wu, Y., Cao, D., & Wang, Y. (2021). Organizational mindfulness towards digital transformation as a prerequisite of information processing capability

- to achieve market agility. *Journal of Business Research*, 122, 700–712. <https://doi.org/10.1016/j.jbusres.2019.10.036>
- Liana, L., Jati, S. P., & Warosno, H. (2021). *Analisis Kesiapan Perubahan Organisasional Di Balkesmas Provinsi Jawa Tengah*
- Lokuge, S., Sedera, D., Grover, V., & Dongming, X. (2019). Organizational readiness for digital innovation: Development and empirical calibration of a construct. *Information and Management*, 56(3), 445–461. <https://doi.org/10.1016/j.im.2018.09.001>
- Mancha, R., & Shankaranarayanan, G. (2021). Making a digital innovator: antecedents of innovativeness with digital technologies. *Information Technology and People*, 34(1), 318–335. <https://doi.org/10.1108/ITP-12-2018-0577>
- Mikalef, P., & Krogstie, J. (2020). Examining the interplay between big data analytics and contextual factors in driving process innovation capabilities. *European Journal of Information Systems*, 29(3), 260-287.
- Nambisan, S., Lyytinen, K., Majchrzak, A., & Song, M. (2017). Digital Innovation Management: Reinventing *Innovation Management Research In A Digital World*
- Nasution, R. A., Rusnandi, L. S. L., Qodariah, E., Arnita, D., & Windasari, N. A. (2018). The Evaluation of Digital Readiness Concept: Existing Models and Future Directions. *The Asian Journal of Technology Management (AJTM)*, 11(2), 94–117. <https://doi.org/10.12695/ajtm.2018.11.2.3>
- Nurrosyidah, A. (2021). Strategi Komunikasi Dalam Mengelola Perubahan Pada Transformasi Digital Perusahaan. *Scriptura*, 11(2), 96–104. <https://doi.org/10.9744/scriptura.11.2.96-104>
- Otoritas Jasa Keuangan. (2016). Panduan Penyelenggaraan *Digital Branch* Oleh Bank Umum. <https://www.ojk.go.id/id/kanal/perbankan/Pages/Panduan-Penyelenggaraan-Digital-Branch-oleh-Bank-Umum.aspx>. Diakses tanggal 18 Agustus 2022.
- Otoritas Jasa Keuangan. (2022). Statistik Perbankan Indonesia – Desember 2021. <https://www.ojk.go.id/id/kanal/perbankan/data-dan-statistik/statistik-perbankan-indonesia/Pages/Statistik-Perbankan-Indonesia---Desember-2021.aspx>. Diakses tanggal 15 September 2022.
- Øygarden, O., & Mikkelsen, A. (2020). Readiness for Change and Good Translations. *Journal of Change Management*, 20(3), 220–246. <https://doi.org/10.1080/14697017.2020.1720775>

- Phillips, J. E. (2017). Effects of Change Valence and Informational Assessments on Organizational Readiness for Change. *Dissertation*. College of Management and Technology. Walden University
- Prakoso, R., Rivai, H. A., Lukito, H. (2022). Analysis of Supporting Factors on Readiness for Change at PT. PLN (Persero) Sumatera Barat. *Institute of Computer Science (IOCS)*, 6 (1) (2022) 939–948
- Putri, D. E., Arta, P. S., Silaen, R. N., Simatupang, S., Tubagus, S., Setiawan, U., Lestyowati, J., Sugiarto, M., Sudirman, A., Hendrayani, E., Basoeky, U., Lestari, A. S., Fitriani. (2021). Manajemen Perubahan. *Widina Bhakti Persada Bandung*. Bandung
- Ranjan, P., Usher, E. M., Bates, H. T., Zimmerman, E. K., Tyndall, J. C., Morris, C. J., ... & Prokopy, L. S. (2022). Understanding barriers and opportunities for diffusion of an agricultural decision-support tool: An organizational perspective. *Journal of Hydrology*, 607, 127584. <https://doi.org/10.1016/j.jhydrol.2022.127584>
- Riawan, Kurniasih, R., & Cendriono, N. (2021). Benefit: Jurnal Manajemen dan Bisnis. *Tahun 2021*, 6(01), 98–113
- Ronggo, S., Abubakar, L., & Handayani, T. (2022). Kesiapan Perbankan Menuju Transformasi Digital Pasca Pandemi Covid-19 Melalui financial Technology (Fintech). *Poros Hukum Padjadjaran*, 3, 2715–7202. <https://doi.org/10.23920/jphp.v3i2.764>
- Royyana, A. (2018). Strategi Transformasi Digital Pada PT. Kimia Farma (persero) tbk. In *Jurnal Sistem Informasi Kesehatan Masyarakat Journal of Information Systems for Public Health*. Vol. 3, Issue 3
- Ruikar, K., Anumba, C. J., & Carrillo, P. M. (2006). VERDICT—An e-readiness assessment application for construction companies. *Automation in construction*, 15(1), 98-110
- Sambamurthy, V., Bharadwaj, A., & Grover, V. (2003). Shaping agility through digital options: Reconceptualizing the role of information technology in contemporary firms. *MIS Quarterly: Management Information Systems*, 27(2), 237–264. <https://doi.org/10.2307/30036530>
- Sekaran, U., Bougie, R. (2017). Metode Penelitian Untuk Bisnis Pendekatan Pengembangan-keahlian. Edisi 6. Salemba Empat. Jakarta
- Shea, C. M., Jacobs, S. R., Esserman, D. A., Bruce, K., & Weiner, B. J. (2014). Organizational readiness for implementing change: a psychometric assessment of a new measure. *Implementation science*, 9(1), 1-15.

- Shaheer, N., Kim, K., & Li, S. (2022). Internationalization of Digital Innovations: A Rapidly Evolving Research Stream. *Journal of International Management*, 100970. <https://doi.org/10.1016/j.intman.2022.100970>
- Steiber, A., Alänge, S., Ghosh, S., & Goncalves, D. (2020). Digital transformation of industrial firms: an innovation diffusion perspective. *European Journal of Innovation Management*, 24(3), 799–819. <https://doi.org/10.1108/EJIM-01-2020-0018>
- Streuer, M. (2020). Organisational readiness for digital innovation-the case of Australian agriculture (Doctoral dissertation, RMIT University)
- Sugiyono. (2018). Metode Penelitian Manajemen Pendekatan: Kuantitatif, Kualitatif, Kombinasi, Penelitian Tindakan, Penelitian Evaluasi. *Alfabeta*. Bandung
- Tampubolon, M. P. (2020). Change Management Manajemen Perubahan; Individu, Tim Kerja, Organisasi. Edisi Pertama Mitra Wacana Media. Bogor
- Trisnawati, A., Damayanti, N., Novita, R. D., & Damayanti, N. A. (2020). European Journal of Molecular & Clinical Medicine How Change Valence Impacts Readiness to Change In Teaching Hospital. *European Journal of Molecular & Clinical Medicine*, 07(05,2020)
- Uhlig, M., & Remané, G. (2022). A Systematic Literature Review on Digital Business Strategy. https://aisel.aisnet.org/wi2022/it_strategy/it_strategy/1
- Vanny, C., Jufri, A., Nurjannah, K., & Yulianty, P. D. (2022). Kesiapan Untuk Berubah: Self-Efficacy Dan Komitmen Organisasi. *Manova*, 5, 2685–4716
- Von Treuer, K., Karantzas, G., McCabe, M., Mellor, D., Konis, A., Davison, T. E., & O'Connor, D. (2018). Organizational factors associated with readiness for change in residential aged care settings. *BMC Health Services Research*, 18(1). <https://doi.org/10.1186/s12913-018-2832-4>
- Wang, T., Olivier, D. F., & Chen, P. (2020). Creating individual and organizational readiness for change: conceptualization of system readiness for change in school education. *International Journal of Leadership in Education*. <https://doi.org/10.1080/13603124.2020.1818131>
- Weiner, B. J., Lewis, M. A., & Linnan, L. A. (2009). Using organization theory to understand the determinants of effective implementation of worksite health promotion programs. In *Health Education Research* (Vol. 24, Issue 2, pp. 292–305). <https://doi.org/10.1093/her/cyn019>
- Weiner, B.J., (2020). A theory of organizational readiness for change. In: Handbook on Implementation Science. *Edward Elgar Publishing*

- Winasis, S., & Riyanto, S. (2020). *Transformasi Digital di Industri Perbankan Indonesia: Impak pada Stress Kerja Karyawan*. <https://doi.org/10.1905/iqtishadia.v7i1.3162>
- Wunderlich, N., & Beck, R. (2018). *You'll Be Surprised-Digital Business Strategy as Driver of Organizational Innovativeness*. <http://hdl.handle.net/10125/50397>
- Xie, X., Zhang, H., & Blanco, C. (2022). How organizational readiness for digital innovation shapes digital business model innovation in family businesses. *International Journal of Entrepreneurial ...* <https://doi.org/10.1108/IJEBR-03-2022-0243/full/2110093@tongji.edu.cn>
- Xing, K., Cropley, D. H., Oppert, M. L., & Singh, C. (2021). Readiness for digital innovation and industry 4.0 transformation: studies on manufacturing industries in the city of salisbury. ... *Innovation with New ICT in the ...* https://doi.org/10.1007/978-981-15-7658-4_8
- Yoo, Y., Henfridsson, O., & Lyytinen, K. (2010). The new organizing logic of digital innovation: An agenda for information systems research. *Information Systems Research*, 21(4), 724–735. <https://doi.org/10.1287/isre.1100.0322>
- Zhen, Z., Yousaf, Z., Radulescu, M., & Yasir, M. (2021). Nexus of digital organizational culture, capabilities, organizational readiness, and innovation: Investigation of smes operating in the digital economy. *Sustainability (Switzerland)*, 13(2), 1–15. <https://doi.org/10.3390/su13020720>

