



UNIVERSITAS ANDALAS

**ANALISIS KINERJA TENAGA KESEHATAN MASYARAKAT DALAM  
UPAYA PENGENDALIAN COVID-19 *ERA NEW NORMAL*  
DI PUSKESMAS KOTA PARIAMAN**

Oleh :

**MUTIARA INDAH PERTIWI**

**No. BP 1911216001**

**Pembimbing I : Dr. Dra. Sri Siswati, Apt., SH., M.Kes**

**Pembimbing II : Dr. dr. Adila Kasni Astiena, MARS**

**FAKULTAS KESEHATAN MASYARAKAT**

**UNIVERSITAS ANDALAS**

**PADANG, 2023**

**FAKULTAS KESEHATAN MASYARAKAT  
UNIVERSITAS ANDALAS**

**Skripsi, 17 Februari 2023**

**MUTIARA INDAH PERTIWI, No.BP 1911216001**

**ANALISIS KINERJA TENAGA KESEHATAN MASYARAKAT DALAM  
UPAYA PENGENDALIAN COVID-19 ERA NEW NORMAL DI PUSKESMAS  
KOTA PARIAMAN**

**xi + 118 halaman, 19 tabel, 1 gambar, 10 lampiran**

**ABSTRAK**

**Tujuan Penelitian**

Kinerja Tenaga Kesehatan Masyarakat saat Pandemi Covid-19 di Puskesmas belum tergambarkan sepenuhnya. Tenaga surveilans dan promosi kesehatan memiliki peranan yang lebih besar dalam penanganan Covid-19 di Puskesmas. Tujuan penelitian ini untuk menganalisis kinerja tenaga kesehatan masyarakat dalam pengendalian Covid-19 *Era New Normal*

**Metode Penelitian**

Desain penelitian ini adalah kualitatif. Teknik penentuan informan secara *Purposive Sampling* dilakukan pada Maret 2022 - Februari 2023. Penelitian dilakukan di seluruh Puskesmas se-Kota Pariaman dengan 23 orang informan. Variabel yang diteliti untuk melihat kinerja tenaga kesehatan masyarakat secara kuantitas dan kualitas. Metode pengumpulan data dengan wawancara mendalam dan telaah dokumen. Keabsahan data diuji dengan triangulasi sumber dan triangulasi metode.

**Hasil**

Kuantitas dilihat dari tenaga kesehatan masyarakat di tiap puskesmas rata-rata sebanyak satu orang yang masih belum mencukupi. Kualitas kinerja tenaga kesehatan masyarakat dilihat dari kesesuaian dengan tupoksi, wewenang, tanggung jawab dan kompetensi. Masih adanya petugas yang bekerja tidak sesuai dengan kompetensi yang dimiliki.

**Kesimpulan**

Kinerja tenaga kesehatan masyarakat bidang surveilans dan promosi kesehatan saat Covid-19 di Puskesmas secara kuantitas belum mencukupi dan kualitas masih belum optimal dilihat beberapa petugas yang merangkap jabatan dan bekerja tidak sesuai dengan kompetensi. Penempatan tenaga kesehatan masyarakat diharapkan dapat sesuai dengan kompetensi yang dimiliki.

Daftar Pustaka : 45 ( 2009-2022 )

Kata Kunci : Tenaga Kesehatan Masyarakat, Kinerja, Covid-19, Kuantitas, Kualitas

**FACULTY OF PUBLIC HEALTH  
ANDALAS UNIVERSITY**

**Undergraduate Thesis, 17<sup>th</sup> February 2023**

**Mutiara Indah Pertiwi, No. BP. 1911216001**

**ANALYSIS OF THE PERFORMANCE OF PUBLIC HEALTH WORKERS IN  
THE NEW NORMAL ERA OF COVID-19 CONTROL AT PUSKESMAS  
PARIAMAN CITY**

**xi + 118 pages, 19 tables, 1 pictures, 10 attachments**

**ABSTRACT**

**Objective**

The performance of Public Health Workers during the Covid-19 Pandemi at the Puskesmas has not been fully described. Surveillance workers and health promotion workers who have a bigger role in handling Covid-19 at the Puskesmas. The purpose of this study was to analyze the performance of public health workers in controlling the Covid-19 New Normal Era.

**Method**

This research design is qualitative. The technique for determining informants was by Purposive Sampling which was carried out in March - September 2022. This research was conducted in all Community Health Centers in Pariaman City with 23 informants. The variables studied are to see the performance of public health worker workers in quantity and quality. Methods of data collection by in-depth interviews and document review. The validity of the data was tested by source triangulation and method triangulation.

**Result**

The quantity, seen from the public health workers in each health center, is an average of one person, which is still insufficient. The quality of the performance of public health workers can be seen from conformity with their duties, authorities, responsibilities and competencies. There are still officers who work not in accordance with their competence.

**Conclusion**

The performance of public health workers in the field of surveillance and health promotion during Covid-19 at the Puskesmas was insufficient in quantity and the quality was still not optimal, seen by several officers who held concurrent positions and worked not in accordance with competence. Placement of public health workers is expected to be in accordance with their competence.

**Bibliography** : 45 ( 2009-2022 )

**Keywords** : Community Health Workers, Performance, Covid-19, Quantity, Quality