

CHAPTER VI

CLOSING

This chapter contains conclusions and suggestions that can be drawn and given based on the results of this study.

5.1 Conclusions

The conclusions that can be drawn from this research are as follows:

1. Psychosocial work stress has a positive and significant effect on risky driving behavior. This means that the increase or decrease in psychosocial work stress does significantly affect the risky driving behavior.
2. Fatigue does mediate the relationship between psychosocial work stress and risky driving behavior. In other words, the increase or decrease in the level of driver fatigue does significantly affect the effect of psychosocial work stress on risky driving behavior. The type of mediation relationship that occurs based on the results of this study is partial mediation in the form of complementary mediation.
3. The interventions that can be done to reduce risky driving behaviors of travel bus drivers in West Sumatra are to add administration control over risky and dangerous driving behaviors carried out by travel bus drivers. Administration control in the form of making a Standard Operational Procedure (SOP) is made as a reference for travel bus drivers from PT Sarah Nursyifa Transport so that they can work according to clear rules and directions.

5.2 Suggestions

Based on the results and discussion, the researcher provides several suggestions based on the results of the research and suggestions for further research.

5.2.1 Suggestions for Companies

Suggestions that can be given by researcher to transportation companies, especially travel bus company which are the object of this research, are as follows:

1. Based on the research results, it needs to be said that in the future the company must continue to maintain and further maximize the supervision carried out, as well as provide guidance and direction to drivers while working, check driver absences, facilitate or provide uniforms to drivers and give warnings to drivers who make mistakes and set good examples.
2. It is hoped that job satisfaction can be increased or maximized so that drivers always feel satisfied or job satisfaction provided by the company, both in the form of work facilities and salary bonuses received.
3. It is recommended to schedule departures between travel buses or arrange bus departure shifts between one bus and the next bus, so that each driver has his own time to look for passengers and the drivers are not reckless for the sake of chasing deposits and getting passengers. This can reduce unsafe driving behavior such as speeding and overtaking between drivers.
4. It is recommended to carry out repairs and servicing on a regular basis so that the comfort and safety of the driver and passengers are guaranteed.

5.2.2 Suggestions for Further Research

This study used travel bus drivers from PT Sarah Nursyifa Transport. Suggestions for further research are to be able to expand the research area. Future research is also expected to be able to use other variables or add other variables that are not included in this study but have the potential to result in risky driving behavior that can endanger drivers, passengers, and road users in general.