DAFTAR PUSTAKA

- Alao, Esther, 2013. *Strategic decision making, balanced scorecard Profitability: issues and challenges.* International journal of accounting research vol. 1, no.1.
- Alina, C & Elena, M. Opriş, 2014. *Importance of financial perspective indicators in Balanced Scorecard in a leasing company*. Theoretical and Applied Economics Volume XXI (2014), No. 8(597), pp. 59-68. Bucharest University of Economic Studies, Romania.
- Arikunto S, 2006. *Prosedur Penelitian Suatu Pendekatan Praktik*, Ed Revisi VI, Penerbit PT Rineka Cipta, Jakarta.
- Ayun, Qurrotu 2011. *Penilaian Kinerja (Performance Appraisal) pada Karyawan di Perusahaan*. Majalah Ilmiah Informatika Vol. 2 No. 3, September 2011. Via www.google.com.
- Baroudi, R. Dr. PhD. 2014. *Key performance Indicators Winning tips and common challenges*. The article is an extract from *Performance*, Volume 6, Issue 2, May 2014. The full journal is available at ey.com/performance. Director, Strategy Advisory Services, EY, United Arab Emirates.
- Candela, Jos'e & Card'os, Manuel, 2009. A review of the learning and growth perspective: a new approach to labour. Climate. ISSN 1750-9653, International Journal of Management Science and Engineering Management Vol. 4 (2009) No. 4, England, UK.
- Chan, Xia. 2011. A SWOT Study of the Development Strategy of Haier Group as One of the Most Successful Chinese Enterprises. International Journal of Business and Social Science Vol. 2 No. 11 [Special Issue June 2011]
- Cobbold.I, Lawrie.G & Issa.K. *Designing a strategic management system using the third-generation balanced scorecard: A case study.* International Journal of Productivity and Performance Management. Emerald Article.
- Gamble, John E and Thompson, Arthur A. Jr. 2009. *Essentials of strategic and Maintaining Results*. John Wiley & Sons, inc., Hoboken, New Jersey.
- Hajikhani.A & Jafari.H.R. 2013. *Developing a Mix Method of SWOT, BSC & QFD toward Strategic Planning*. Interdisciplinary Journal of Contemporary Research in Business. May 2013 vol 5, no 1

- Hladchenko, M. 2015. *Balanced Scorecard a strategic management system of the higher education institution*. International Journal of Educational. Article in International Journal of Educational Management · January 2015.
- Huang, Tairan et al, 2014. *Implementing a Sustainability Balanced Scorecard to Contribute to the Process of Organisational Legitimacy Assessment*. Australasian Accounting, Business and Finance. Journal. Volume 8 | Issue 2.
- Kaplan, R. S., & Norton, D. P. 1996. *Balanced Scorecard: Translating Strategy Into Action*. Harvard Business School Press
- Kaplan, R. S., & Norton, D. R., 1992. The Balanced Scorecard: Measures That Drive Performance. (cover story). Harvard Business Review.
- Kaplan. Robert, S dan David P.Norton, 2000. " **BSC Menerapkan starategi menjadi aksi**", diterjemahkan oleh Peter. R. Yosi Pasla. Erlangga, Jakarta.
- Khatoon, S and Farooq, A 2014. **Balanced Scorecard to Measure Organizational Performance: A Case Based Study**. The international journal of Business & management, Vol 2 Issue 9.
- Lecturer Cihat SAVSAR, 2015. From Performance Measurement to Strategic Management Model: Balanced Scorecard. Hitit University Vocational Higher School, Corum, TURKEY, Journal of Economic Development, Environment and People Volume 4, Issue 1, http://jedep.spiruharet.ro.
- Malgwi, A & Dahiru, H. 2014. *Balanced Scorecard financial measurement of organizational performance: A review*. IOSR Journal of Economics and Finance (IOSR-JEF) e-ISSN: 2321-5933, p-ISSN: 2321-5925. Volume 4, Issue 6. (Jul-Aug. 2014), PP 01-10 www.iosrjournals.org.
- Margono, S. 2012. *Metodologi Penelitian Pendidikan*. Jakarta: Rineka Cipta.
- Poureisa, Arman et al, 2013. *Balanced Scorecard: A New Tool For Performance Evaluation*. Interdisciplinary journal of contemporary research in business. May 2013 vol 5, no 1. 123- M A Student in Business Administration, Islamic Azad University, Rasht Branch, Iran.
- Roger K. K, 2012. *The Balanced Scorecard as a Connection Between Strategic and Perational Management*. a paper in the framework of the European Commission's Lifelong Learning Programme Leonardo Da Vinci (ProMove). London.

- Sekaran, Uma & Bougie, Roger. 2010. *Reserach Method for Bussiness A Skill Building Approach* (5Th Edition). United Kingdom: John Wiley & Sons Ltd
- Sekaran, Uma (2011). *Metodologi Penelitian Untuk Bisnis I (edisi 4)*. Jakarta: Salemba Empat.
- Sekaran, Uma (2011). *Metodologi Penelitian Untuk Bisnis II (edisi 4)*. Jakarta: Salemba Empat.
- Shahin, A. and Zairi, Mohamed. 2015. Strategic Management, Benchmarking and The Balanced Score Card (BSC): An Integrated Methodology. International Journal of Applied Strategic Management, Volume 2 Issue 2 Special Edition.
- Sugiyono. 2012. *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung: Alfabeta.
- Vukomanović, M., Radujković, M., & Nahod, M., 2010. Leading, lagging and perceptive performance measures in the construction industry. University of Zagreb, Faculty of Civil Engineering, Croatia majan@grad.hr. organization, technology and management in construction an international journal.
- Weerasooriya W.M.R.B, 2013. Universities Strategic Evaluatuion Using The Balanced Scorecard (BSC) Focus on Internal Business Process Perspective (IBPP). International Journal of Business, Economics and Law, Vol. 2, Issue 1 (June) ISSN 2289-1552. PhD Research Scholar School of Graduate Studies Management and Science University. Malaysia.

KEDJAJAAN