

DAFTAR PUSTAKA

- Akar, N. (2013). The Relationships among Perceived Job Stressors, Workplace Bullying, and Job Stress in The Health Care Services In Turkey: A Structural Equation Modeling (SEM) Approach. *International Journal of Humanities and Social Science*. Vol. 3(14), 248-257.
- Australian Nursing Federation. (2006). Identifying, preventing and managing workplace bullying in nursing. Diakses pada tanggal 08 April 2016 dari http://www.health.vic.gov.au/data/assets/pdf_file/0020/17840.anf.pdf
- Australian Government Comcare. (2009). Bullying at work a guide for employees. [online]. Diakses pada 10 April 2016 http://www.comcare.gov.au/_data/assets/pdf_file/0016/70414/Bullying_at_work_A_guide_for_employees_OHS78.pdf.
- Berry, P.A et al. (2012) Novice nurse productivity following workplace bullying. *Journal of Psychology Nursing Scholarship*, 44(1), 80-7.
- Blais, K.K. et al. (2007). Praktik Keperawatan Profesional Konsep & Perspektif. Jakarta: EGC
- Broome, B.S., Williams, E., Shiphrah. (2011). Bullying in a caring profession : Reasons, results, and recommendations. *Journal of Psychosocial Nursing & Mental Health Services*. 49(10), 30-5.
- Caputo, J.S. (1991). *Stress and burnout in library service*. Phoenix: The Oryx Press.
- Cohn, T.J. (2010). Verbal abuse: The words that devide impact on nurses and their perceived solutions. *Shouthern Online Journal of Nursing Research*, 10(4).
- Coloroso, B. (2007). Stop Bullying : memutus rantai kekerasan anak dari prasekolah hingga SMU. Jakarta: PT. Serambi Ilmu Semesta
- Cooper, J.R.M. (2007). A survey of students' perceptions of bullying behaviors in nursing education in Mississippi. Di akses pada tanggal 19 Maret 2016 dari <http://aquila.usm.edu/theses/dissertations/188/>.
- Coyne, et al. (2009). "Research with hospitalized children: ethical, methodological and organizational challanges". *Childhood*. Vol.18, (3), 413-429.
- Dahlan, S. (2012). *Besar Sampel Dan Cara Pengambilan Sampek Dalam Penelitian Kedokteran Dan Kesehatan*. Jakarta: Salemba Medika
- Dharma, K.K. (2011). *Metodologi Penelitian Keperawatan*. Jakarta: Trans Info Media
- Dellasega, C.A. (2009). *Bullying among nursing: Relational Aggression is One form of Workplace Bullying. What can nurses do about it?* AJN, 109(1), 52-58

- Dellasega, C & Volpe, R. (2013). *Toxic Nursing : Managing bullying, bad attitudes and total turnoil*. USA: Sigma Theta Tau International
- Dewi, P.S. (2013). Hubungan kejadian verbal *bullying* dengan stres kerja perawat di RSUD Solok. Skripsi. (tidak dipublikasikan).
- Djaali & Pudji Muljono. (2010). *Pengukuran dalam bidang pendidikan*. Jakarta: Depkes RI
- Dyess, MS. Sherman, OR. (2009). The First Year of Practice: New Graduate Nurses' Transition and Learning Needs. *The Journal of Continuing Education in Nursing*. ProQuest
- Einarsen, S., & Hoel, H. (2001). The negative acts questionnaire: Development, validation and revision of a measure of bullying at work. *10th European Congress on Work and Organizational Psychology*, Prague
- Einarsen, S. (2000). Harassment and bullying at work: A review of the Scandinavian approach. *Aggression and Violent Behavior*, 5(4), 379-401.
- Gates, D., et al. (2011). Using action research to plan a violence prevention program for emergency departments. *Journal of Emergency Nursing*, 37(1), 32-39.
- Haselhuhn, M.R. (2005). *Adult Bullying within nursing workplaces: Strategies to address a significant occupational stressor*. Di akses pada tanggal 25 April 2016 dari <http://www.minurses.org/files/files/Nursing%20Practice/bully032008.pdf>
- Hendarwati, M. (2015). Hubungan Antara Tingkat Stres Kerja Perawat dengan Kinerja Perawat di Rumah Sakit Marga Husada Wonogiri. Skripsi.
- Hoel, H. & Cooper, C. (2000). *Destructive conflict and bullying at work*. Study Report. Manchester: University of Manchester Institute of Science and Technology.
- Johnson, S. et.al (2009). Workplace bullying: Concern for nurse leaders. *The Journal of Nursing Administration*, 10(1), 8-14.
- Jusnimar. (2012). Gambaran Tingkat Stres Kerja Perawat *Intensive Care Unit* (ICU) Di Rumah Sakit Kanker Dharmais. Skripsi. Fakultas Ilmu Keperawatan Universitas Indonesia
- Kelliat, B.A. (1999). *Penatalaksanaan Stres*. Jakarta : Penerbit Buku Kedokteran: EGC.
- Lazarus, S.R. dan Folkman, S. (1985). *Stress Appraisal and Coping*. New York: Publishing Company.
- Lowenstein, L.F. (2013). Bullying in nursing and ways of dealing with it. *Nursing Times*, 109(11), 22-25.

- Lutgen-Sandvik, P. *et al.* (2007). Burned by bullying in the American workplace: Prevalence, perception, degree, and impact. *Journal of Management Studies*, 44, 837-862.
- Mangkunegara, A. (2002). *Manajemen Sumber Daya Manusia Perusahaan*. Cetakan Ketiga. Bandung: PT. Remaja Rosdakarya
- Margiati, Lulus. (1999). Stres Kerja: Latar Belakang, Penyebab dan Alternatif Pemecahannya. *Jurnal Masyarakat, Kebudayaan dan Politik*, 3: 71-80. Surabaya : Fakultas Kesehatan Masyarakat Universitas Airlangga.
- McGuinness, Teena M. (2007). Dispelling the myths of bullying. *Journal of Psychosocial Nursing*, 45(10), 19-22
- Mondy, R Wayne, 2008. *Manajemen Sumber Daya Manusia, Jilid 1 Edisi sepuluh*. Jakarta: Erlangga
- Munandar, A.S, (2001). *Stress dan Keselamatan Kerja. "Psikologi Industri dan Organisasi*. Penerbit Universitas Indonesia
- Murray, J. (2009). Workplace Bullying in Nursing : A Problem That Can't Be Ignored. *Journal of MEDSURG Nursing*, 18(5), 273-276.
- Muthmainah, I. (2012). Faktor-Faktor Penyebab Stres Kerja Di Ruangan ICU Pelayanan Jantung Terpadu Dr. Cipto Mangunkusumo Jakarta. Skripsi. Fakultas Ilmu Keperawatan Universitas Indonesia
- Namie, G & Namie, R. (2009). *The bully at work: what you can do stop the hurt and reclaim your dignity on the job*. United State of America : Sourcebooks.
- Nasarudin, E. (2010). *Psikologi Manajemen*. Bandung: Pustaka Setia
- Nasir, A. & Muhith, A. (2011). *Dasar-dasar Keperawatan jiwa, Pengantar dan Teori*. Jakarta: Salemba Medika.
- NIOSH. (2008). *Exposure to Stress Occupational Hazard in Hospital*. NIOSH
- Oade, A. (2009). *Managing Workplace Bullying : How to identify, respond to and manage bullying behaviour in the workplace*. New York: Palgrave Macmillan
- Nursalam. (2011). *Manajemen Keperawatan Aplikasi dalam Praktik Keperawatan Profesional*. Ed: 3. Jakarta : Salemba Medika
- Potter & Perry. (2005). *Buku Ajar Fundamental Keperawatan: Konsep, Proses, dan Praktik, vol. 1, E/4*. Jakarta: EGC
- Prihatini. (2007). Analisis hubungan beban kerja dengan stres kerja perawat di tiap ruangan rawat inap RSUD Sidikalang Medan. Skripsi. Diakses pada tanggal 15 April 2016 dari <http://adf.ly/411345/http://repository.usu.ac.id/bitstream/123456789/7003/1/057010018.pdf>
- Rini, Hidayani. dkk. (2009). *Psikologi Perkembangan*. Jakarta: Universitas Terbuka

- Rilawati, D.(2014). Analisa Kejadian *Bullying* Pada Perawat di Ruang Rawat Inap RSUD Solok Tahun 2014. Skripsi. (tidak dipublikasikan)
- Robbins, S.P. (2006). *Perilaku Organisasi, Konsep, Konfersi, Dan Aplikasi* (edisi 8). Jakarta: PT. Prehallindo
- Seaward, L.Brian. (2003). *Stress management*. (Alih bahasa: Palupi Widystuti). Jakarta: EGC
- Sejiwa.(2008). *Bullying: mengatasi kekerasan di sekolah dan lingkungan sekitar anak*. Jakarta: Grasindo
- Smet, Bart. (2004). *Psikologi Kesehatan*. Jakarta: PT. Gramedia Widiasarana Indonesia
- Stagg, S.J, Sheridan, D., Jones, R.A, Speroni, K.G. (2011). Evaluation of a workplace bullying cognitive rehearsal program in a hospital setting. *The Journal Of Continuing Education In Nursing*, 42 (9), 395-401
- Stelmaschuk, S. (2010) *Workplace bullying and emotional exhaustion among registered nurses and non-nursing, unit-based staf*. Diakses pada tanggal 08 April 2016 https://kn.osu.edu/dspace/bitstream/handle/1811/45566/Workplace_Bullying_and_Emotional_Exhaustion_among_Registered_Nurses_and_Non_nursing_unit_based_Staff-final.pdf
- Stokowski, L A. *A matter of respect and dignity: bullying in the nursing profession*. Diakses pada tanggal 15 April 2016 dari http://learnonline.canberra.edu.au/pluginfile.php/450179/mod_resource/content/0/www.nurse_bullying_2010_.docxx.pdf
- Supardi. (2010). Analisa Stres Kerja Pada Kondisi dan Beban Kerja Perawat dalam Klasifikasi Pasien Di Ruangan Rawat Inap RUMKIT TK II Putri Hijau. Skripsi.
- Tehrani, N. (2001). Bullying: A source of chronic post traumatic stress? *British Journal of Guidance and Counselling*, 32(3), 357-366.
- Vessey, J.A., et al. (2009). Bullying of staff in the workplace: a preliminary study for developing personal and organizational strategies for the transformation of hostile to healthy workplace environments. *Journal of Professional Nursing*, 25, 299-306
- Wahyuni, C. (2014). Pengaruh *Bullying* Ditempat Kerja terhadap Burnout pada Karyawan. Skripsi. Diakses pada tanggal 22 Juni 2016 <http://repository.usu.ac.id/xmlui/bitstream/handle/123456789/50537/ChapterIII.pdf?sequence=9>
- Wedho, S. (2010). Hubungan Antara Beban Kerja dengan Stres Kerja Perawat di Instalasi Gawat Darurat RSUD Kabupaten Semarang.

- Widyasari, K. (2010). Hubungan Antara Kelelahan Kerja dengan Stres Kerja Pada Perawat di Rumah Sakit Islam Yarsi Surakarta. Skripsi. Fakultas Kedokteran Universitas Sebelas Maret Surakarta.
- Zonedy, F.(2014). Hubungan Perilaku *Bullying* dengan Motivasi Kerja Perawat di Ruang Rawat Inap RSUD Prof. DR MA. Hanafiah, SM, Batusangkar. Skripsi. (tidak dipublikasikan)

