

DAFTAR PUSTAKA

- Adi, A.N. (2012). Driving Performance and Retention to Employee Engagement: A Case Study in University of Brawijaya, *Journal of Basic and Applied Scientific Research*, 2 (1). 338–350.
- Afzali,Ahmad.(2014). Investigating The Influence Of Perceived Organizational Support, Psychological Empowerment And Organizational Learning On Job Performance: An Empirical Investigation. *Tehnički vjesnik* 21, 3(2014), 623-629
- Agustina,Hartiwi.(2012). Pengaruh Persepsi Dukungan Organisasi (Perceived Organization Support) Terhadap Kinerja Dosen Melalui Motivasi Kerja (Studi Pada Sekolah Tinggi Ilmu Ekonomi-STIE Palangka Raya). *JSM (Jurnal Sains Manajemen)*. STIE Palangka Raya. Volume I, Nomor 1, September 2012.
- Arshadi,Nasrin.(2013). The Effect of Perceived Organizational Support on Affective Commitment and Job Performance: Mediating role of OBSE. Department of Psychology, Shahid Chamran University, Ahvaz, Iran. *Procedia - Social and Behavioral Sciences* 84 (2013) 739 – 743.
- Aryaningtyas,Aurilia Triani, (2013). Keterlibatan Kerja sebagai Pemediasi Pengaruh Kepribadian Proaktif dan Persepsi Dukungan Organizational terhadap Kepuasan Kerja, Program Studi Bina Wisata, Sekolah Tinggi Ilmu Ekonomi Pariwisata Indonesia (STIEPARI) Semarang, *JMK*, VOL. 15, NO. 1, MARET 2013, 23-32 , ISSN 1411-1438.
- Baron, R.M. and Kenny, D.A. (1986). The moderator-mediator variable distinction in social psychological research: Conceptual, strategic, and statistical considerations. *Journal of Personality and Social Psychology*. 51(6): 1173-1182.
- Brown, S. P. (1996). A Meta-Analysis and Review of Organizational Research on Job Involvement. *Psychological Bulletin*, 120: 235-255.
- Cho, H., Pucik, V. (2005). Relationship Between Innovativeness, Quality, Growth, Profitability, and Market Value. *Strategic Management Journal*. Vol: 26, p: 555-575.
- Cooper, Donald R. dan Schindler, Pamela S., (2012), *Metode Riset Bisnis*, Jakarta. PT Media Global.
- Darwito (2008). Analisis Pengaruh Gaya Kepemimpinan terhadap Kepuasan Kerja dan Komitmen Organisasi untuk Meningkatkan Kinerja Karyawan (Studi pada RSUD Kota Semarang). *Master Thesis*. Universitas Diponegoro

- Dessler, Gary (1997). *Manajemen Sumber Daya Manusia*. Edisi ke-7, Alih Bahasa, Jilid 1 & Jilid 2. Jakarta: Prenhallindo.
- Dessler, Gary (2010). *Manajemen Sumber Daya Manusia*. Jakarta: Indeks.
- Dharmasri W. & Vathsala W. 2010. Perceived Organisational Support, Job Involvement and Turnover Intention in Lean Production in Sri Lanka. *Original Article Int J Adv Manuf Tech-nol*. Springer-Verlag London.
- Dubin, Robert, (1996), *The World of Work*, Englewood Cliff, Printice Hall, Inc., New Jersey.
- Dysvik, Anders and Bård Kuvaas, (2008). The relationship between perceived training opportunities, work motivation and employee outcomes, *International Journal of Training and Development* 12:3 ISSN 1360-3736 © 2008 The Authors. Journal compilation © 2008 Blackwell Publishing Ltd., 9600 Garsington Road, Oxford OX4 2QD, UK and 350 Main St., Malden, MA 02148, USA.
- Eisenberger, R., Cummings, J., Armeli S. & Lynch P. 1997. Perceived Organizational Support, Discretionary Treatment, and Job Satisfaction. *Journal of Applied Psychology*, 82(5): 812-820.
- Handoko, T., & Hani. (2000). *Manajemen sumber daya manusia* (2nd ed.). Yogyakarta: Badan Penerbit Fakultas Ekonomi.
- Handoko, T. Hani. (2003). *Manajemen*. Edisi 2. BPFE Yogyakarta.
- Indayati, Nurul. (2012). Pengaruh Keterlibatan Karyawan, Budaya Organisasi, dan Gaya Kepemimpinan terhadap Komitmen Organisasional dalam Meningkatkan Kinerja Karyawan (Studi pada Universitas Brawijaya). Program Magister Manajemen FEB-UB. *Jurnal Management Volume 10*.
- Julio, & Dewi, S. C. (2013). *Analisa pengaruh leader-member exchange, perceived organizational support terhadap kepuasan kerja karyawan dengan motivasi kerja sebagai variable mediator di Hotel Tarakan Plaza*. (TA No. 33010362/MAN/2013). Unpublished undergraduate thesis, Universitas Kristen Petra, Surabaya.
- Kanungo. R. N. (1982). Measurement of Job and Work Involvement. *Journal of Applied Psychology*, 67(3): 341-349.
- Khan, K. & Nemati, A. R. (2011). Impact of Job Involvement on Employee Satisfaction: A Study Based on Medical Doctors Working at Riphah International University Teaching Hospitals in Pakistan. *African Journal of Business Management*, 5(6): 2241-2246.
- Khan, T. I. *et al.* (2011). Job Involvement as Predictor of Employee Commitment: Evidence from Pakistan. *International Journal of Business and Management*, 6(4): 252-262.

- Kotler, Philip, (2008). *Dasar-dasar Pemasaran*, Penerbit Indeks Gramedia, Jakarta.
- Laitinen, E. K. (2002). A Dynamic Performance Measurement System: Evidence from Small Finnish Technology Companies. *Scandinavian Journal of Management*. Vol. 18, p: 65-69.
- Lee, K. and Allen, N.J. (2002), Organizational citizenship behavior and workplace deviance: the role of affect and cognitions, *Journal of Applied Psychology*, Vol. 87, pp. 131-42.
- Lodahl T, & Kejner M. (1965). The Defenition and Measurement of Job Involvement, *Journal of Applied Psycholog*,49(1): 24-33.
- Mangkunegara, Anwar Prabu. (2005). *Manajemen Sumber Daya Perusahaan*. Cetakan Kelima, Remaja Rosdakarya. Bandung.
- Markos, S., dan Sridevi, M.S. (2010). Employee engagement: The Key to Improving Performance, *International Journal of Business and management*, Vol. 5 No. 12, Desember.
- Mathis, Robert L. & Jackson, John H. (2001), *Manajemen Sumberdaya Manusia*, Buku I, Terjemahan, Jakarta: Salemba Empat.
- M. Saks, Alan, (2006), Antecedents and consequences of employee engagement, *Journal of Managerial Psychology*, Vol. 21 No. 7, 2006, pp. 600-619.
- Rhoades & Eisenberger. (2002). Perceived Organization Support: A Review of The Literatur. *Journal of Psychology*, 87(4): 698-714.
- Rivai, V. (2004). *Performance Appraisal : System Yang Tepat Untuk Menilai Kinerja Karyawan dan Meningkatkan Daya Saing Perusahaan*. Edisi 1. PT.Raja Grafindo Persada Jakarta.
- Rivai, V. (2005). *Performance appraisal*. Raja Grafindo Persada: Jakarta.
- Robbins, S. P. (1996). *Perilaku Organisasi*. Alih Bahasa Hadyana Pujaatmaja. Jakarta: Prenhallindo.
- Robbins, Stephens P., (2001): 278, *Prilaku Organisasi*, Edisi Kesepuluh, Prentice-Hall, Jakarta
- Robbins, Stephens P., (2003): 91, *Prilaku Organisasi*, Edisi Kesepuluh, Prentice-Hall, Jakarta
- Robbins, Stephens P., (2003): 128, *Prilaku Organisasi*, Edisi Kesepuluh, Prentice-Hall, Jakarta
- Robbins, S. P. (2006). *Perilaku Organisasi*. Alih Bahasa: Benyamin Molan. Edisi Kesepuluh. Jakarta: PT. Indeks, Kelompok Gramedia.

- Sa'Nchez, Gregorio, (2010). *Perception Role and Influence To Attitude and Behavior Size Measure Motivations Case Study Some Middle Company In Spanyol*, Departmental of Management and Finance, University Murcia, Murcia, Spanyol, *International Journal of Human resource Management*, Vol. 23. 15, Desember 2010, 2778–2797.
- Sekaran, Uma. (2006), *Research Methods For Business*, Diterjemahkan Oleh Kwan Men Yon, Edisi Pertama, Jilid 1 dan 2, Salemba Empat, Jakarta.
- Sekaran, Uma. (2011). *Research Method for Business*, edisi 1 dan 2. Jakarta: Salemba Empat.
- Shannock, Linda, Rhoades, Eisenberger Robeert, (2006). *When Supervisor Feel supported : Relationship With Subordinates' Perceived Supervisor Support, Perceived Organizational Support and Performance*, *Journal of Applied Psychology*, Vol. 91, No. 3, 689-695.
- Shuck, M. Brad, Rocco, T.S., dan Alborno, C.E. (2011). Employee Engagement from the Employee Perspective: Implications for HRD; *Journal of European Industrial Training*, Vol. 35 No.4 hal. 300–325.
- Soetijo, Siswanto, (2005). *Kerangka Dasar, Manajemen Pemasaran*, PPM, Seri Manajemen No. 55, Jakarta.
- Sugiyono. (2005): 91. *Metode penelitian kuantitatif kualitatif dan R&D*. Bandung: Alfabeta.
- Sunyoto. Danang. (2012). *Teori, Kuesioner dan Analisa Data*. Jakarta: PT. Buku Seru.
- Torrington, D., Hall, L. (1995). *Personnel Management: Human Resource Management in Action*. London, United Kingdom: Prentice Hall.
- Vigoda, E., Cohen, A. (2003). Work Congruence and Excellence in Human Resource Management: Empirical Evidence from the Israel Non-profit Sector. *Review of Public Personnel Administration*. Vol. 23, p: 192-216.
- Yun, Z. S., Good, L. K. (2007). Developing Customer Loyalty from E-tail Store Image Attributes. *Managing Service Quality*. Vol. 17, No. 1, p: 4-22.
- Sumbarprov.go.id ,<http://www.sumbarprov.go.id/details/news/6968>. Diakses pada 7 maret 2016.
- Wikipedia, https://en.wikipedia.org/wiki/Employee_engagement. diakses pada 3 februari 2016.