

DAFTAR PUSTAKA

- Abdad, F. A., & Ayuningtyas, D. (2021). Characteristics of Nurses And Quality Of Nursing Care At Pschyciatric Acute Ward. *Jurnal Manajemen Kesehatan Yayasan RS.Dr. Soetomo*, 7(2), 309–320.
- Abood, S. A., & El-magd, A. N. A. (2021). *A Comparative Study on Factors Influencing Patient Safety Culture among Staff Nurses. February.* <https://doi.org/10.9790/1959-0703030108>
- Adhyatma, Nurjannah, & Alim, A. (2019). Efektive Leadership Of The Head Room With Patien Safety Culture In Haji Makassar Hospital. *Jurnal Kesehatan Masyarakat*, 5(2), 10. <https://doi.org/10.35329/jkesmas.v5i2>
- AHRQ. (2017). *Pilot Study Results From the 2017 AHRQ Surveys on Patient Safety Culture (SOPS TM) Health Information Technology Patient Safety Supplemental Item Set for Hospitals. 18.*
- AHRQ. (2019a). *AHRQ Hospital Survey on Patient Safety Culture: User's Guide.*
- AHRQ. (2019b). *Transitioning to the SOPS™ Hospital Survey Version 2.0: What's Different and What To Expect, Part I: Main Report. 19, 17.* https://www.ahrq.gov/sites/default/files/asset_library/sops/surveys/hospital/hsops2-pt1-transition-updated.pdf
- AHRQ. (2021a). *Hospital Survey 1.0: 2021 User Database Report .* www.ahrq.gov
- AHRQ. (2021b). *SOPS ® Hospital Survey Language : English. 0–6.*
- Al-Zain, Z., & Althumairi, A. (2021). Awareness, attitudes, practices, and perceived barriers to medical error incident reporting among faculty and health care practitioners (HCPs) in a dental clinic. *Journal of*

<https://doi.org/10.2147/JMDH.S297965>

Albalawi, A., Kidd, L., & Cowey, E. (2020). *Factors contributing to the patient safety culture in Saudi Arabia: a systematic review*. 1–8.

<https://doi.org/10.1136/bmjopen-2020-037875>

American Manajemen Association. (2017). *The Supervisor's Role in Management* (pp. 1–25).

Amiri, M., Khademian, Z., & Nikandish, R. (2018). The effect of nurse empowerment educational program on patient safety culture: A randomized controlled trial. *BMC Medical Education*, 18(1), 1–8.

<https://doi.org/10.1186/s12909-018-1255-6>

Anwar. (2016). Hubungan Fungsi Manajemen Kepala Ruangan Dengan Penerapan Safety Culture di RSUD. Zainoel Abidin Banda Aceh. *Tesis*.

Anwar, Rochadi, K. R., Wardiyah Daulay, & Yuswardi. (2016). *Hubungan Fungsi Manajemen Kepala Ruangan dengan Penerapan Patient Safety Culture Di Rumah Sakit Umum DR. Zainoel Abidin Banda Aceh*. 26–34.

Arini, T. (2018). Budaya Keselamatan Pasien Berbasis Pemberdayaan Struktural Dengan Kepuasan Kerja Perawat Tantri. *Tesis*, 83–100.

Aslam, S., Afzal, M., Sabir, M., Aslam, S., & Gilani, S. A. (2018). Characteristics of Nurse Manager's Recognition Behavior and its Relation to Sense of Coherence of Registered Nurses. *International Journal of Social Sciences and Management*, 5(3), 146–154. <https://doi.org/10.3126/ijssm.v5i3.20603>

Avortri, G. S., Nabukalu, J. B., & Nabyonga-Orem, J. (2019a). Supportive supervision to improve service delivery in low-income countries: is there a



conceptual problem or a strategy problem? *BMJ Global Health*, 4(Suppl 9), e001151. <https://doi.org/10.1136/bmjgh-2018-001151>

Avortri, G. S., Nabukalu, J. B., & Nabyonga-Orem, J. (2019b). Supportive supervision to improve service delivery in low-income countries: is there a conceptual problem or a strategy problem? *BMJ Global Health*, 4(Suppl 9), e001151. <https://doi.org/10.1136/bmjgh-2018-001151>

Berkery, E., & Morley, M. (2012). *The relationship between gender role stereotypes and requisite managerial characteristics: The case of nursing and midwifery professionals*. *The relationship between gender role stereotypes and requisite managerial characteristics: the case of nursing and midwifery professionals*. November. <https://doi.org/10.1111/j.1365-2834.2012.01459.x>

Casey, B., & McMahon, A. (2018). *Planning and implementing group supervision: a case study from homeless social care practice*. *Planning and Implementing Group Supervision: A Case Study from Homeless Social Care Practice*. Áine McLaughlin, Briege Casey, Aisling McMahon. July. <https://doi.org/10.1080/02650533.2018.1500455>

CompassPoint. (2012). *Supervisor Roles and Responsibilities: Helping people succeed*. In *CompassPoint Nonprofit Services* (pp. 1–39).

Cruse, B., & Craven. (2013). *Making best use of supervision*. October. www.steve-page-yorks.co.uk

Dahlan, S. (2014). *Statistik untuk Kedokteran dan Kesehatan* (6th ed.). Salemba Medika.

Danielsson, M., & Nilsson, P. (2019). *ORIGINAL ARTICLE A National Study of Patient Safety Culture in Hospitals in Sweden*. 15(4), 328–333.



- Darch, J., Baillie, L., & Gillison, F. (2017). Nurses as role models in health promotion: A concept analysis. *British Journal of Nursing*, 26(17), 982–988. <https://doi.org/10.12968/bjon.2017.26.17.982>
- Daud, A. W. (2020). Sistem Pelaporan Insiden Keselamatan Pasien. *Perhimpunan Rumah Sakit Seluruh Indonesia*, 8(Oktober), 169–180. https://persi.or.id/wp-content/uploads/2020/08/materi_drarjaty_ereport_web060820.pdf
- Dehghani, K., Services, H., Nasiriani, K., & Services, H. (2016). *Requirements for nurse supervisor training: A qualitative content analysis*. January. <https://doi.org/10.4103/1735-9066.174760>
- Ezdha, A. U. A. (2004). *Kontribusi Karakteristik Perawat yang Mempengaruhi Budaya Keselamatan Pasien di RS Kelas C Jakarta Selatan*. 1–9.
- Ezdha, A. U. A. (2018). *KONTRIBUSI KARAKTERISTIK PERAWAT YANG MEMPENGARUHI BUDAYA KESELAMATAN PASIEN DI RUMAH SAKIT KELAS C JAKARTA SELATAN*.
- Farrington, A. (1996). *Clinical supervision: UKCC must be more proactive*. 51(1), 27–39.
- Fatonah, S., & Yustiawan, T. (2020). Supervisi kepala ruangan dalam budaya keselamatan pasien. *Jurnal Keperawatan Silampari*, 4(2020), 151–161. <https://doi.org/10.31539/jks.v4i1.1408>
- Fleming, M. (2005). Patient safety culture measurement and improvement: a “how to” guide. *Healthcare Quarterly (Toronto, Ont.)*, 8 Spec No(February 2005), 14–19. <https://doi.org/10.12927/hcq.2005.17656>
- Fujita, S., Seto, K., Ito, S., Wu, Y., Huang, C., & Hasegawa, T. (2013). *The characteristics of patient safety culture in Japan , Taiwan and the United*



States.

Ghozali, I. (2018). *Aplikasi Analisis Multivariete Dengan Program IBM SPSS 23* .

Cetakan ke VIII. (Edisi 8). Badan Penerbit Universitas Diponegoro. Semarang.

Gustian, Y. (2021). Analisa hubungan fungsi manajerial pimpinan unit dengan budaya keselamatan pasien di RSUD Pariaman. *Tesis*, 6.

Habibah, T., & Dhamanti, I. (2021). Faktor yang Menghambat Pelaporan Insiden Keselamatan Pasien di Rumah Sakit: Literature Review. *Jurnal Kesehatan Andalas*, 9(4), 449. <https://doi.org/10.25077/jka.v9i4.1460>

Hastono, Sutanto, P. (2016). *Analisa Data Pada Bidang Kesehatan*. Raja Grafindo Persada. Jakarta.

Huber, D. L. (2010). *Leadership and Nursing Care Management*. Saunders, an imprint of Elsevier Inc.

Idris, H. (2017). Dimension of Patient Safety Culture Dimensi Budaya Keselamatan Pasien. *Jurnal Ilmu Kesehatan Masyarakat*, 8(1), 1–9.

Ismail, A. Bin, Na, M., Faizzah, N., & Dollah, D. (2009). Relationship between supervisor's role and job performance in the workplace training program. *Analele Ştiinţifice Ale Universităţii »Alexandru Ioan Cuza« din Iaşi. Ştiinţe Economice*, 56(1), 237–251.

Ismail, L. H., & Yunus, J. (2019). Assessment of Patient Safety Culture in Malaysia Hospital Using Hospital Survey on Patient Safety Culture (HSOPSC) Survey. *Journal of Advanced Research in Social and Behavioural Sciences*, 1(1), 19–31.

James, J. T. (2013). A new, evidence-based estimate of patient harms associated



with hospital care. *Journal of Patient Safety*, 9(3), 122–128.
<https://doi.org/10.1097/PTS.0b013e3182948a69>

Joseph, M. L., & Huber, D. L. (2015). Clinical leadership development and education for nurses: Prospects and opportunities. *Journal of Healthcare Leadership*, 7(July 2015), 55–64. <https://doi.org/10.2147/JHL.S68071>

Kalantar, R. D., Fallahi-khoshknab, M., & Zarea, K. (2019). *Reviewing Supervisory Characteristics of Nursing Supervisors in Clinical Supervision: Scoping Review*. 8(1). <https://doi.org/10.21859/jhpm>

KARS. (2020). *STANDAR NASIONAL AKREDITASI RUMAH SAKIT. 021*, 1–7.

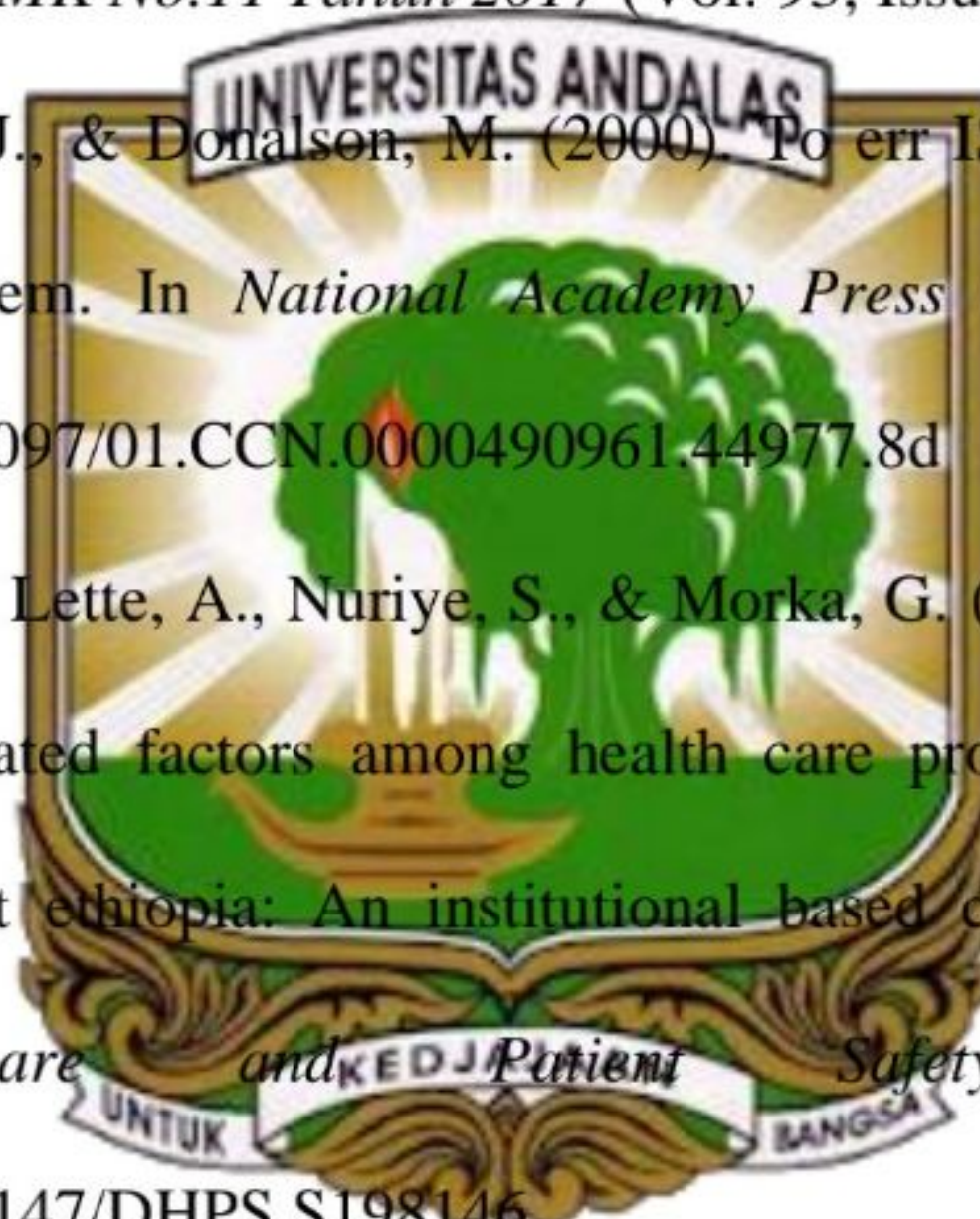
Kemenkes.RI. (2017). *PMK No.11 Tahun 2017* (Vol. 93, Issue I).

Khon, L. T., Corrigan, J., & Donalson, M. (2000). Power IS human: Building a Safer Health System. In *National Academy Press* (Vol. 11, Issue 5). <https://doi.org/10.1097/01.CCN.0000490961.44977.8d>

Kumbi, M., Hussen, A., Lette, A., Nuriye, S., & Morka, G. (2020). Patient safety culture and associated factors among health care providers in bale zone hospitals, southeast ethiopia: An institutional based cross-sectional study. *Drug, Healthcare and Patient Safety*, 12, 1–14. <https://doi.org/10.2147/DHPS.S198146>

Mandriani, E., & Yetti, H. (2018). *Artikel Penelitian Analisis Dimensi Budaya Keselamatan Pasien Oleh Petugas Kesehatan di RSUD dr Rasidin Padang Tahun 2018*. 8(1), 131–137.

Marques, L., & Kean, L. (2002). *Making Supervision Supportive and Sustainable: New Approaches to Old Problems: Vol. XXX* (Supplement to Population Reports (ed.); Issue 4). MAQ Paper.



- Marquez, L., & Kean, L. (2002). Making supervision supportive and sustainable: New approaches to old problems. *BJOG: An International Journal of Obstetrics and Gynaecology*, 112(4), 1180–1188.
- Marquiss, L., & Huston, C. (2017). *Leadership Roles and Management Functions in Nursing; Theory And application*.
- Mentey, V. K., & Moduga, R. P. (2015). Supportive Supervision as a Tool to Improve and Monitor Progress the Quality of Immunization Services in India. *International Journal of Pharmateutical and Medical Research*, April, 14–17.
- Mohammadi, F., Nikan, A., Movasagh, F., Paymard, A., & Mirzaee, M. S. (2019). The effect of clinical supervision on clinical decision. *International Journal of Pharmaceutical Research*, 11(1), 1761–1765.
<https://doi.org/10.31838/ijpr/2019.11.01.130>
- Mugianti, S. (2016). *Manajemen Kepemimpinan Dalam Praktek Keperawatan*. Pusdik SDM Kesehatan Kemenkes.
- Mugianti, S. (2019). Determinan Fungsi Manajemen Dan Kepemimpinan Kepala Ruangan Dengan Budaya Keselamatan Pasien Oleh Perawat Pelaksana Di Rs. Dr. Chasbullah Abdul Madjid. *Jurnal Soshum Insentif*, October 2019, 182–194. <https://doi.org/10.36787/jsi.v2i2.126>
- Murray, E. (2017). Nursing Leadership and Management for Patient Safety and Quality Care. In *F.A Davis Company 1915 Arch Street Philadelphia, PA 19103*.
- Mustikaningsih, D. (2014). Pengaruh Supervisi Klinik Ketua Tim Model 4S Terhadap Kinerja Perawat. *Jurnal Keperawatan 'Aisyiyah*, 1(1), 107–118.



- Notoatmodjo.S. (2018). *Metodeologi Penelitian Kesehatan*. Jakarta: Rineka Cipta.
- Nursalam. (2015). *Manajemen keperawatan: Aplikasi Dalam Praktek Keperawatan Profesional* (ED 5). Salemba Medika.
- Oktariani, T. A. (2020). Pengaruh Supervisi Klinik Berbasis 4 S (Structure, Skills, Support and Sustainable) Terhadap Penerapan Keselamatan Pasien Oleh Perawat Pelaksana di Rumah Sakit Umum Daerah Pemerintah Jambi. *Tesis*, 21(1), 1–9.
- Oktariani, T. A., Arif, Y., & Murni, D. (2020). Supervisi Klinik Berbasis 4S (Structure, Skills, Support, and Sustainable) terhadap Penerapan Keselamatan Pasien. *Ilmiah, Jurnal Batanghari, Universitas Jambi*, 20(2), 556–559. <https://doi.org/10.33087/jiubj.v20i2.991>
- Page, S., & Wosket, V. (2001). *Super vising the Counsellor* (2nd ed.). Brunner-Routledge.
- Permatasari, J. A., Nimran, U., & Afrianty, T. W. (2020). Pengaruh Family Supportive Supervisor Behavior terhadap Kepuasan Kerja melalui Work Life Balance dan Employee Engagement. *Matrik: Jurnal Manajemen, Strategi Bisnis Dan Kewirausahaan*, 14(1), 91. <https://doi.org/10.24843/matrik:jmbk.2020.v14.i01.p10>
- Pitman, S. (2011). Handbook for Clinical Supervisors : Nursing Post- Graduate Programmes. *Managing*, 0–19. <http://epubs.rcsi.ie/ilhmrep/2/>
- Powell, D. J., & Brodsky, A. (2014). 4S , *Developmental Model of Behavioral Health Supervision*. 52(52).
- Prasetyo, A., Budiman, J., & Isa, M. (2021). *Does a higher degree of education affect the performance of healthcare Does a higher degree of education*



affect the performance of healthcare leaders? A systematic review. May.
<https://doi.org/10.15562/bmj.v10i1.2014>

Puspitasari, M. (2015). Merumuskan Learning Organization Dan Budaya Organisasi di RS Masmitra. *Tesis, UI.*

Rachmawati, E. (2011). Model Pengukuran Budaya Keselamatan Pasien Di Rs Muhammadiyah-‘Aisyiyah Tahun 2011. *Fakultas Ilmu-Ilmu Kesehatan Universitas Muhammadiyah Prof. DR. Hamka, 11–34.*

Rahmayanti AD, Darma Yanti NPE, U. K. (2020). Pengaruh Pelatihan dan Video Keselamatan Pasien terhadap Penerapan Keselamatan Pasien pada Perawat. *Community of Publishing in Nursing (COPING), 8(1), 33–39.*

Rajalatchumi, A., Ravikumar, T., Maruganandham, K., Thulasigan, S., Mahandra, R., & Jayaraman, B. (2018). Terception of Patient Safety Culture among Health-care Providers in a Tertiary Care Hospital, South India. *International Journal of Environmental Research and Public Health, 9(May), 14–18.* <https://doi.org/10.4103/jnsbm.JNSBM>

Rasdini, I. G. A. A., & Madwedri, N. (2014). Hubungan Penerapan Budaya Keselamatan Pasien dengan Supervisi Pelayanan Keperawatan Oleh Perawat Pelaksana. *JGK, VOL. 7, NO. 2, DESEMBER 2014., 147–154.*

Rieger, M. A., Study, A. C. C., Gambashidze, N., Hammer, A., & Wagner, A. (2019). *Influence of Gender , Profession , and Managerial Function on Clinicians ' Perceptions of Patient Safety Culture : September.*
<https://doi.org/10.1097/PTS.0000000000000585>

Salmah. (2015). *Analisis budaya keselamatan pasien di kalangan perawat instalasi rawat inap RSUD Sawahlunto Tahun 2015.* Universitas Indonesia.

Sari, M. (2021). *Determinant Factors of Supervisor Model 4S (Structure , Skill , Support , Sustainability) Against the Implementation of Islamic Spiritual Care*. 12(1), 33–41. <https://doi.org/10.22219/JK.V12I1.13231>.

Shannon, M., & Cusack, E. (2015). *Clinical Supervision Framework For Nurses Working in Mental Health Services*.
file:///C:/Users/EDDY/Documents/Mendeley Desktop/Shannon, Cusack/Unknown/Shannon, Cusack - 2015 - Clinical Supervision Framework For Nurses Working in Mental Health Services.pdf

Sloan, G. (2016). *Clinical Supervision : characteristics of a good supervisor*. June 1998.

Sorra, J., & Nieva, V. (2004). *Hospital Survey on Patient Safety Culture*. *BMC Health Services Research*, 13(1). <https://doi.org/10.1186/1472-6963-13-228>

Supyono. (2010). *Supervisor Tentang Keterlibatan Dengan Kinerja Mereka Dalam Perbaikan Ketidaksesuaian Iso 9001 : 2000 Di Rumah Sakit Immanuel Bandung Kinerja Mereka Dalam Perbaikan Ketidaksesuaian Iso 9001 : 2000 Di Rumah Sakit Immanuel Bandung*. *Thesis*, 1–139.

Surahmat, R et, A. (2019). *Hubungan Karakteristik Perawat terhadap Pelaksanaan Sasaran Keselamatan Pasien Pasca Akreditasi Rumah Sakit “X” di Kota Palembang Tahun 2018*. *Jurnal Ilmiah Universitas Batanghari Jambi*, 19(1), 1. <https://doi.org/10.33087/jiubj.v19i1.493>

The Care Quality Commission. (2013). *Supporting information and guidance : Supporting effective clinical supervision*. 1–14.

Tri, F., Armon, Chandra, Batara, Surahman, A., & Nurlinda. (2022). *Pengaruh Fungsi Manajemen Kepala Bidang Keperawatan Terhadap Penerapan*



Patient Safety Culture di Ruang Rawat Inap RS Akademis Jaury Jusuf Putera Makassar. 3(1), 68–82.

Tu, M. (2018). *Breaking the Cycle : The Effects of Role Model Performance and Ideal Leadership Self-Concepts on Abusive Supervision Spillover.*

Ulrich, B., & Kear, T. (2014). Culture : Foundations of Excellent. *Nephrology Nursing Journal*, 41(5), 447–457.

Wakefield, J. G., Mclaws, M., & Whitby, M. (2010). *Patient safety culture : Factors that influence clinician involvement in patient safety behaviours*
Patient safety culture : factors that influence clinician involvement in patient safety behaviours. January 2014. <https://doi.org/10.1136/qshc.2008.030700>

Waskett. (2010a). *Clinical supervision skills for nurses and allied health professionals: the 4s model.*

Waskett, C. (2009). An integrated approach to introducing and maintaining supervision: the 4S model. *Jurnal Of Nursing Times.*

Waskett, C. (2010b). Clinical supervision using the 4S model 1: considering the structure and setting it up. *Nursing Times*, 106(16), 12–14.

Waskett, C. (2010c). *Clinical supervision using the 4S model 1.*

Waskett, C. (2010d). Clinical supervision using the 4S model 3: how to support supervisors and sustain schemes. *Nursing Times*, 106(18), 14–16.

Waterson, P. (2014). Patient safety culture: Theory, methods and application. In *Patient Safety Culture: Theory, Methods and Application.*

WHO. (2016). Global strategy on human resources for health: Workforce 2030. *Who*, 64. <https://doi.org/10.1017/CBO9781107415324.004>

WHO. (2021). *Towards eliminating avoidable harm in Health Care. Third Draft.*



Wianti, A., Setiawan, A., Murtiningsih, Budiman, & Rohayani, L. (2021). Karakteristik dan Budaya Keselamatan Pasien Terhadap Insiden Keselamatan Pasien. *Jurnal Keperawatan Silampari*, 5(11), 96–102. <https://doi.org/10.31539/jks.v5i1.2587>

Wibowo, A. (2017). Review Sistematis: Elemen-Elemen Utama dalam Membangun Budaya Keselamatan Pasien di Rumah Sakit. *Jurnal Administrasi Rumah Sakit Indonesia*, 3(3), 231–238. <http://jurnalkesmas.ui.ac.id/arsi/article/view/2227/764>

Wilkinson, R. (2013). Essential Supervisory Skills. *Supervisor's Toolbox, 4th Editio.*

Yarnita, Y., & Yeni Maswarni. (2019). Budaya Keselamatan Pasien Pada Perawat di Instalasi Peawatan Intensif RSUD Arifin Achmad Provinsi Riau. *Jurnal Keperawatan Priority*, 2(2), 109–119.

Žorga, S. (2007). Competences of a Supervisor. *Ljetopis Socijalnog Rada, UDK* 364.62(January 2007), 433–442. http://hrcak.srce.hr/files/22082?origin=publication_detail

