

**HUBUNGAN FUNGSI MANAJERIAL SUPERVISOR MODEL 4 S
DENGAN BUDAYA KESELAMATAN PASIEN DI RSUD
SAWAHLUNTO TAHUN 2022**

TESIS

ANNEDYA HANDAYANI

NIM. 2021312001



PEMBIMBING:

Dr. Yulastri Arif, M.Kes
Dr. Zifriyanthi Minanda Putri, M.Kep

**FAKULTAS KEPERAWATAN
UNIVERSITAS ANDALAS
PADANG 2022**

**FAKULTAS KEPERAWATAN
UNIVERSITAS ANDALAS**

**Nama : Annedya Handayani
NIM : 2021312001**

**HUBUNGAN FUNGSI MANAJERIAL SUPERVISOR MODEL 4 S
DENGAN BUDAYA KESELAMATAN PASIEN DI RSUD SAWAHLUNTO**

xviii + 173 Hal + 15 Tabel + Gambar 8 + 2 Skema + 11 Lampiran

ABSTRAK

Rumah sakit perlu memperbaiki mutu pelayanan dengan mengukur budaya keselamatan pasien. Budaya keselamatan pasien merupakan nilai, sikap, persepsi, dan perilaku staf dalam mencegah kesalahan medis. Keberhasilan budaya keselamatan pasien dipengaruhi faktor supervisi 4 S (*Structure, Skill, Support and Sustainable*). Supervisi model 4 S adalah proses mengarahkan dan mendukung staf meningkatkan keterampilan untuk keselamatan pasien. Supervisi 4 S berhasil dengan fondasi fungsi manajerial supervisor yang baik. Tujuan penelitian ini adalah menganalisis Hubungan Fungsi Manajerial Supervisor Model 4 S dengan Budaya Keselamatan Pasien di RSUD Sawahlunto. Design penelitian deskriptif kuantitatif dengan metode cross sectional. Sampel penelitian 52 orang perawat pelaksana yang telah disupervisi Model 4S. Instrumen penelitian menggunakan kuesioner HSOPS 2.0 dari AHRQ serta kuisisioner fungsi manajerial dan karakteristik interpersonal supervisor 4 S yang dikembangkan peneliti. Data disajikan dengan distribusi frekuensi dan Analisis SEM-PLS 3.0. Hasil penelitian terlihat ada hubungan positif dan signifikan fungsi manajerial supervisor model 4 S dengan budaya keselamatan pasien nilai $p = 0,003$. Dimensi fungsi manajerial pengarahan paling kuat pengaruhnya dalam budaya keselamatan. Semakin baik fungsi manajerial supervisor model 4 S akan semakin baik budaya keselamatan pasien di RSUD Sawahlunto. Hasil penelitian ini diharapkan dapat di aplikasikan di rumahsakit dengan memperhatikan fungsi manajerial supervisor 4 S dan budaya keselamatan pasien serta variabel – variabel yang mempengaruhinya.

Kata Kunci : Budaya Keselamatan Pasien, Fungsi Manajerial, Supervisi 4 S
Daftar Pustaka : Hal (2010-2022)

**NURSING FACULTY
ANDALAS UNIVERSITY**

**Nama : Annedya Handayani
NIM : 2021312001**

**THE RELATIONSHIP 4S MODEL OF MANAGERIAL SUPERVISOR
FUNCTIONS WITH PATIENT SAFETY CULTURE IN SAWAHLUNTO
HOSPITAL**

xviii + 173 pages + 15 Table + 8 picture + 2 Scheme + 11 appendixes

ABSTRACT

Hospitals need to improve the quality of service by measuring patient safety culture so that errors can be avoided. Patient safety culture is the values, attitudes, perceptions, and behaviors staff in preventing medical errors. The success of patient safety culture depends on good structured and sustainable 4 S (Structure, Skill, Support and Sustainable) model supervisory. 4 S supervisory is a process of directing and supporting nursing staff to improve skills in patient safety. A success 4 S supervisors managerial function improve patient safety culture. The purpose of this study was to analyze the relationship between 4 S Managerial Supervisor Function and Patient Safety Culture at Sawahlunto Hospital by using descriptive quantitative research design with cross sectional method. The population is 52 nurses who have been supervised. The research instrument used the HSOPS 2.0 questionnaire from the AHRQ as well as the managerial function and interpersonal characteristics of the supervisor 4S questionnaire developed by the researcher. Data are presented with frequency distribution and SEM-PLS 3.0 Analysis. The results showed that there was a positive and significant relationship between supervisory managerial functions in the 4S model with patient safety culture, p value = 0.003 ($p < 0.05$). The strongest dimension was direction function. The better 4 S supervisor managerial function, especially the directive function, the better patient safety culture at Sawahlunto Hospital. Results study are expected to be applied in hospitals by focus attention to the managerial function of the 4S supervisor and patient safety culture and the variables that influence it.

Keywords: Patient Safety Culture, 4 S Managerial Supervisor Function, 4 S Model Supervisory

Bibliography : Page (2010-2022)