CHAPTER 4

CONCLUSION AND SUGGESTION

4.1 Conclusion

In this research, the writer analyzes the structural forms of request and request strategies used by the students in making request to the lecturers at WhatsApp. Those are three structural forms of request and twelve request strategies. The data taken from the chat between the students and the lecturers at WhatsApp. Those structural forms of request are declarative, interrogative, and imperative form. Besides that, those request strategies are mild hint, strong hint, ability, willingness, permission, suggestory formulae, wish, desire or need, statements of obligation and necessity, hedged performative, unhedged performative, and imperative.

The writer found 23 conversations of 24 utterances in request between the students and the lecturers at WhatsApp. In those conversations, there are 14 conversations use interrogative form, 6 conversations use imperative form, and declarative form have found in 6 conversations. In this research, interrogative form is the most used by the students in making request to the lecturers. It is because interrogative form is the politest structural form than declarative and imperative form.

Furthermore, the writer found 6 strategies between 12 strategies in this research. Those are permission, strong hint, unhedged performative, willingness, wish and desire or need. In this research, the writer found that the students more often use wish strategy and willingness strategy in making the request to the lecturers at

WhatsApp. The students more often use wish strategy because in making a request there is also the students hope to the lecturers do and allow their request. Then the students also more often use willingness strategy because the students ask the lecturer's willingness in making a request to refers the politeness.

4.2 Suggestion

This study discusses the structural forms and request strategies used by students to lecturers via WhatsApp. The data from this research are the utterance conveyed by the students to the lecturers at WhatsApp. The writer realizes that there are still many shortcomings in making this research. The writer hope that future researchers can find new research questions and other theories that can be used in conducting research. Besides that, the writer also hope that the future researchers can find the other data or source of data in conducting this research.