

CHAPTER IV CONCLUSION

4.1 Conclusion

The analysis results from the previous chapter will be concluded in this chapter. In this study, the researcher has analyzed 16 data. The data are comments from Cinta Laura's post on Instagram social media on December 28, 2021. The data taken are the comments of Cinta Laura's Instagram followers. The data sources are collected at random or without being grouped. In analyzing the data, the researcher used the approach of Brown and Levinson (1987). To determine the function of the strategies used by followers, researchers looked into the various politeness strategies and the factors that influence strategy choosing.

The researcher categorizes the data into politeness strategies after it has been analyzed. Researchers obtained 16 data using positive politeness strategies. In the positive politeness strategy, an interest in the hearer is the most dominant strategy used by Cinta Laura's Instagram followers. The speaker is very interested in the listener and protects the listener's cheerful face. Both on-record and off-record and negative politeness strategies did not find in the analysis data. Then, the researcher concludes that politeness strategies are used for speakers to be polite to listeners and protect the listener's cheerful face. The most dominant factor used in analyzing the data is payoff because the speaker does not want to offend the listener's FTA.

4.2 Suggestion

The focus of this study is to understand commenting politeness strategies. There are still many mistakes in this thesis compilation. This study also found a lack of significant data, indicating that it is far from complete. The researcher

suggests that the future researcher use this thesis to find new findings, such as the result of the additional research and more data. Researchers anticipate that future research will be able to reduce the study faults.

